



Agvance Web API Support Request

October 30, 2019

Overview

Whenever you submit an API support request which could require that we perform troubleshooting on your behalf, please provide the following information:

1. The API key you are using when logging in
2. The DB ID you are using when logging in
3. The full resource URI you are calling (including version number) when you get the error
4. The HTTP verb you are using
5. Any headers you are sending in the call including header names and header values
6. Any JSON data you are sending in the call
7. Any data you are receiving in the response
8. Any error messages you are receiving
9. Any other descriptive information that you would like to provide which might help us understand how the system's behavior is different than the expected behavior.

For assistance:

apisupport@agvance.net