

**Job Title:** CARER SUPPORT ADVISER – TEAM LEAD  
**Salary:** £25,371 per annum  
**Contract:** Permanent  
**Hours:** 37 hours per Week  
**Location:** Remote Working available with flexibility to work from home and community venues in Medway - candidates must also be in a commutable location and must be willing to work from one of Carers First's Offices

At Carers First, we understand that caring can be hard, but believe getting the right help shouldn't be. We work directly with and for, unpaid carers to provide personalised information, advice and support. Making it easier for those caring for someone else to continue living their lives to the fullest.

We are currently seeking a Carer Support Adviser – Team Lead to join our team in Medway. The requirements of the role will include providing day to day line management of Carer support advisors, work in co-production with Carers to ensure that all services are exceptional and build effective relationships with locality partners.

To be successful you will have experience of managing multiple streams of work with the ability to inspire support and motivate staff, a working knowledge of health and social care particularly in relation to adults and have excellent communication and interpersonal skills.

In return, you will benefit from working for a not-for-profit organisation that delivers a service which makes a real difference to people's lives. We offer training and development to help you grow your career, good annual leave entitlement, flexible working options, access to our work-place pension, employee assistance programme and a Benenden Healthcare package.

If you are interested in becoming part of our team and have the skills and experience, we are looking for and are passionate about making a real difference, then please read the Job Description and Person Specification.

Appointments are subject to Carers First receiving an appropriate disclosure from the Disclosure and Barring Service that we consider acceptable.

We encourage and welcome applications regardless of gender, ethnicity, religion, disability, sexual orientation or age.

If you would like to discuss this role confidentially, please contact us at [recruitment@carersfirst.org.uk](mailto:recruitment@carersfirst.org.uk) and we will be happy to organise for one of the Team to contact you. ***Please note that if you have not been contacted within one week of the closing date, your application has not been successful.***

**Closing Date: 07 January 2022**

**Interview Date w/c: 17 January 2022**

**Carers First is an Equal Opportunities Employer**