



HOW VOLUNTEER MANAGERS CAN RESPOND TO COVID-19

QUESTIONS TO ASK:

Does our volunteer program have tools in place to scale if demand for our mission increases? (During or After COVID-19 pandemic)

What are the goals of our volunteer program? How has COVID-19 impacted these goals and our ability to reach/exceed them?

Does our organization have the capacity and process in place to register volunteers for opportunities safely and strategically?

Have we effectively communicated our COVID-19 response to volunteers, donors, and other stakeholders?

FOCUS ON COMMUNICATION

Effective communication will provide volunteers, donors, and other stakeholders with information about how your organization is responding to COVID-19 and offer ways they can become involved in the response.

Consider the following tips:

Send volunteers, donors, and other stakeholders updates on your organization's response to the pandemic.

Be completely transparent when communicating and provide information that is relevant to each supporter.

Streamline your communication process and provide regular updates via multiple channels (email, text, social)

PRIORITIZE SAFETY

The safety of volunteers during the COVID-19 pandemic should be one the top of your organizations priority list.

Consider the following tips:

Practice social distancing and remind volunteers to wash hands and work station before and after each shift.

Ask volunteers to stay home if they are not feeling well.

Take the temperature of volunteers before each shift.

[Click here for additional tips](#)

READY TO STREAMLINE VOLUNTEER MANAGEMENT?

REQUEST A DEMO OF VOLUNTEERHUB