

# **Key Information Sheet**

The content provided in this sheet contains

summary points from our resident contract and service user guide and is not intended to replace the more detailed information in those documents (which are available on our website or on request from the home) but to provide you with the information you need to make informed decisions, and ensure that it is provided in a clear, accurate, accessible and unambiguous manner. Bradbury House Care Home, located in the

heart of Braintree, Essex has 18 bedrooms over

2 floors, 14 with beautifully appointed ensuite

bathrooms. Bradbury House is the very first home in the Caring Homes family. The home dates back in part to the 17th Century and, following a comprehensive conversion, retains many original features. The home provides residential care on a permanent or respite basis. The registered manager for this home is Kirsty Allen.

The home was rated Good by the Care Quality

Commission, the regulator of health and social care in England, during its most recent inspection (March 2021).

Fees are subject to a pre-admission needs assessment which is required to fully understand the level of care and support required. Respite Care Permanent Care

Residential

Weekly fees

Fee rates are also determined by the size and aspect of the room and the duration of the stay

From £1,100

From £1,200

All care and support including a monthly review of care plans A dedicated key worker from the care team

Activities and lifestyle programme All utilities and other accommodation costs

All meals, snacks and drinks

(short stay/respite or permanent).

Fees are payable monthly in advance.

## Housekeeping and laundry services

Hairdressing

Staff escorts

Telephone calls

What's included?

- What's not included but available at additional cost?
- Toiletries, newspapers or magazines

Chiropody, beauty treatment or other

healthcare not covered by the NHS

### Pay TV Funding your care

We accept both private and local authority

- funded residents able to pay a top-up fee to meet our weekly fee.
- Where a top-up is payable, the local authority

may pay us for the full cost of care and collect

authority. We also accept local authority funded

residents. Please contact your local Social

healthcare funding for people with severe or

our fees with the relevant NHS Integrated

complex healthcare needs, subject to agreeing

Care System (ICS). NHS teams will undertake

regular assessments of your needs to determine

Service team for more information.

the top-up from you directly. In some cases,

we may collect the top-up from you directly depending on the requirements of the local

## We may be able to accept NHS continuing

increase to 28 days.

from the Home.

whether you qualify for this type of funding. The first 2 months in the home for self-funding residents is considered a trial period, during which either you or we can end the contract after 14 days of serving written notice on the other. We will only end the contract during the trial period if we are unable to meet your needs. After the first 2 months, the notice period will

For further information on the funding available

sample contract and service user guide, all of

which are available on our website or on request

to you, please refer to our guide to funding,

Requirements before admission

To confirm your admission, we will ask you to

private fees, you or your family may be asked to pay a top-up to any local authority funding you are entitled to receive at that time. If you are unable to afford the top-up, we will do all we can to continue to accommodate you in the home, but we can only guarantee continued residency if the funding meets our fee levels. Alternatively, we may end your residency with us or require you to move to a less expensive room if one is available.

If circumstances change during the first 2 years

in the home and you can no longer afford the

year. Where the date of admission is between 1st January and 31st March in any year the fees will not be increased on 1st April that year, but will instead be reviewed after 6 months and thereafter on 1st April each year. The only other increases payable will be if, upon assessment, your care needs have changed materially, in which case we will discuss any

changes to fees with you as early as possible.

To cover inflation and other predictable cost

increases, your fees will increase in April each

# Your room comes fully furnished, although

Contents insurance

Fee changes

provide evidence of how you are planning to fund your residency for a minimum of two years. If you are unable to show that you can meet this minimum funding period, we may not be able to proceed with your admission, unless someone is able to act as your sponsor. We request a direct debit mandate to be set in place at the commencement of your stay. You will also be required to pay: Advance payment to the end of the current calendar month. Subsequent payments are due monthly in advance. Two weeks' deposit which will be held in Trust by us for the duration of your residence. Your deposit will be safeguarded and will be refunded at the end of your residency, subject to our right to deduct from it non-payment of fees, damage to property or any other outstanding breach of contract. Funding changes – wealth depletion Admission into the home assumes that selffunding residents are able to fund their care for 2 years. Should a funding change become likely after 2 years, you should let the Home Manager know so we can discuss the best course of action allowing sufficient time for you to make necessary applications to funding bodies.

you are welcome to bring your own small items of furniture. We are unable to accept responsibility for items that are lost or damaged, unless, in the unlikely event we have not taken reasonable security precautions at the home. If it is important to have these items with you, you

should arrange suitable contents insurance.

Full terms and conditions are shown in our

contract, a sample of which is available on our

website or from the Home on request.

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