



## Welcome to the National Eviction Team

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#### The eviction specialists

The National Eviction Team are protester, squatter and traveller removal experts.

Our people are fully trained and have specialist equipment, meaning that we go into any situation to get the job done. With our years of experience, we have encountered just about every possible scenario and are highly skilled at resolving the matter for you.

We are discreet, working to ensure that the eviction is undertaken with due care and consideration, avoiding conflict and reducing tension wherever possible, for those present and for your reputation management. We have a 100% safety record.

Control is an essential part of the way we work – on site, with an impartial, measured and disciplined approach, and in our operational planning and risk management preparation.

We are the definitive provider of eviction services, large or small.

The National Eviction Team is part of High Court Enforcement Group, the leading company of Authorised High Court Enforcement Officers (HCEO) with 16 authorised HCEOs, in-house solicitors, specialist protester removal insurance, advice and ongoing support, all in addition to our highly skilled and trained people and track record.



## Removal of demonstrators, protesters and squatters

The National Eviction Team is the most experienced demonstrator removal company in the UK. Our primary concern is to remove them whilst protecting your reputation.

We have worked on all the highest profile evictions over the last few decades including national infrastructure projects such as HS2, bypass protests and fracking sites, as well as traveller sites such as Dale Farm. We operate nationwide and can deploy very quickly.

We have highly trained enforcement agents, supported by specialist teams and equipment, to safely clear the protesters and squatters from the site, following our thorough preparations and planning to deal with barricades and missiles, lock-ons, tunnelling and protesters at height, all drawing on our wealth of expertise and experience.

We also provide post-eviction security services, to prevent re-entry by the protesters or squatters.

With demonstrations, we normally act under a High Court writ of possession and will arrange the transfer up to the High Court free of charge. We also offer a free initial consultation, which includes a site visit and report.

### Traveller removal

We can act on your behalf to remove travellers from open land, commercial sites and illegal encampments.

We offer a free initial consultation for traveller removal, which includes a site visit and report on what is required to complete the eviction.



We will then develop a detailed and bespoke plan for the eviction and risk assessment, covering all aspects, including health and safety planning for your staff, our enforcement agents, the travellers and members of the public.

Because of the high level of resources we have, we can work to short deadlines where needed.

There are instances where we have undertaken the eviction within 48 hours of instruction.

If the eviction is to be conducted under a writ of possession, we will arrange for the order to be transferred up to the High Court free of charge.





# Enforcement of compulsory purchase orders

We support local authorities, government bodies and solicitors with the enforcement of CPOs – the order itself provides the authority for us to enforce, without the need for a writ of possession.

We are brought in when occupiers refuse to leave or where there are demonstrators. Demonstrators will often join occupiers to hamper the enforcement of the CPO.

We will coordinate with the Police on planning and execution. On one CPO enforcement, we also worked with the head teacher of

a nearby primary school and members of the public who were trying to access the site to walk their dogs, to ensure everyone's safety.

The National Eviction Team works on numerous infrastructure projects and is an approved supplier to the Ministry of Defence.

Post-eviction security is normally an essential component of the enforcement of a CPO, a service which the National Eviction Team provides, using our SIA licensed agents.

## Specialist teams and equipment

#### **Ground enforcement team**

This team comprises highly trained enforcement agents who hold certificates issued by a District Judge and security personnel who hold licences from the Security Industry Authority. Many of our team hold both EA Certificates and SIA licences.

#### Site security team

We can provide ongoing security to protect the site. This may be the enforcement agent, until all occupiers are removed and prevented from returning, or our SIA licensed (to at least level 2) security team. We also provide screens, doors, fencing, concrete barriers, CCTV and alarm systems.

#### Climbing team

These accredited IRATA 3 climbing technicians are highly skilled and experienced, while safely removing protesters from height, whether buildings, trees, cargo nets, platforms, rope walkways, tripods or rooftops.

#### **Evidence gathering team**

This team, clearly wearing EGT tabards, captures the action on site on video for evidential purposes (GDPR compliant). We use the latest monitoring and reporting technologies which, along with the videos, are made available in the case of arrest and prosecution.

#### **Tunnelling team**

All the team members have completed a confined space course to Water UK level NC1/NC2, which covers the Confined Space Regulations 1997, ventilation and communications in confined space, atmospheric monitoring, biohazards, decontamination and managing protesters in confined spaces. We offer a 24-hour operation to speed up the eviction.

#### Lock on removal team

Our dedicated lock-on removal team has a wealth of experience - and equipment - in dealing with protesters who are locked on (to delay removal from site).

## Due diligence and legal requirements



#### **Risk assessment**

We undertake a risk assessment for each eviction, including site visits, as well as dynamic risk assessment during the removal. The extensive training and experience of our teams and authorised HCEOs enables them to act from a position of strength. There is very little they have not already encountered.



#### **Health and safety**

In the early years we worked closely with the Health and Safety Executive (HSE) to agree our methodology statements and risk assessments. We have the confidence of the HSE to undertake this high-risk work safely for all concerned and have a 100% safety record.



#### **Insurance**

It is vital to have the correct and appropriate insurance cover for an eviction. Our purposespecific insurance cover is for the removal of protesters who, by definition, are unwilling to leave and have put themselves at risk of injury. Cover for rescue operations, even at height or in confined spaces below ground, is not adequate for an eviction and puts all, including the client, at considerable risk of prosecution.

#### **Training**

Ongoing training of our team is an essential part of our business and strongly supports dynamic risk assessment and decision making during an eviction. The training qualifications we design and deliver are endorsed by the Chartered Institute of Legal Executives (CILEX).

## **High Court Enforcement Group**

Our parent company, High Court Enforcement Group, is the largest independent company of authorised High Court Enforcement Officers (HCEOs) in the country, providing nationwide enforcement for the recovery of money judgments and property.

With a cumulative experience of over 250 years in High Court enforcement, HCE Group delivers professional integrity, an ethical approach and effective, proactive enforcement and eviction solutions for solicitors, businesses, organisations and individuals throughout England and Wales.

Their services include the enforcement of High Court writs of control, writs of possession, writs of delivery, evictions, commercial rent arrears recovery (CRAR), commercial forfeiture, common law evictions, process serving and investigations.

We currently have over 250 employees, strategically located in five operational offices covering the length and breadth of England and Wales and we have 16 Authorised High Court Enforcement Officers (HCEO) within the Group.



In addition to the National Eviction Team, HCE Group owns Excel Civil Enforcement and HCEO company The Sheriffs Office.

Excel Civil Enforcement holds the Ministry of Defence Employer Recognition Scheme silver award, which acknowledges employers who provide exceptional support to the armed forces community by going beyond their covenant pledge.





#### Free initial consultation

We will give you a free initial consultation, which includes a site visit to the protest area to undertake an initial risk assessment and a report of what is required to remove the protesters, travellers or squatters considering ingress and egress, specialist requirements, if any, and detailed costings for the eviction, so you can decide how to proceed.

#### 0330 056 6954

#### nationalevictionteam.co.uk

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High Court Enforcement Group maintains the very highest standards and has implemented integrated management systems that are rigorously audited by NQA.

- ▶ Quality Management ISO 9001: 2015
- ▶ Information Security Management ISO 27001: 2013
- ► Health & Safety Management ISO 45001: 2018 including SSIPs
- ► Environmental Management ISO 14001: 2015
- ► Cyber Essentials Plus





