SALE & PURCHASE AGREEMENTS
To Support Sales & Assure Purchase Satisfaction

Please inquire or discuss anything you have questions about.

Products
-Our goal in each sale is to represent products as accurately as possible while reminding customers that character marks, small to medium holes & irregular coloration is to be expected. This is the appeal of each unique board, unless CLEAR is specifically outlined in the sales description and pricing.

-To minimize waste & offer the most reasonable cost for flooring & wall cladding, random "widths" and "lengths" are promoted, with tallies per size but no specific percentages (%) in provided widths.

- Unless otherwise specified, customers can count on WLLC to provide all products sold in useable square footage, requiring little or no defecting, though 5% additional may be selected for "cabin" or lower grade reclaimed material.

Terms
- A 60% Deposit is required to initiate an Order. Credit Card payments are accepted for a minimal fee.

For orders that will be *Shipped*, payment is due prior to shipping; For *Deliveries*, the balance of payment is due on delivery.

Change Orders
- Orders cancelled by Buyer when shipment is imminent may result in forfeiture of Buyers Deposit.

Once an order is put into our production schedule, "change charges" may be added if deemed appropriate.

Shipping -
Shipping quotes are approximate and based on information you provide about the delivery. When that changes, there may be additional charges incurred that you are responsible for, even after full payment & delivery has been made.
To avoid *Additional Shipping Charges*, please make note of the following:

* **Common Carrier shippers allow for 30 minutes ONLY for unloading & WILL ADD *Additional Charges*.**

* **If destination is a construction site with delays, after 30 minutes there will be *Additional Charges*.**

* **If destination requires extra entrance access or facilitation not initially requested, there will be *Additional Charges*.**

* **It may be 2 wks post delivery when you are notified of *Additional Charges*. We strive to inform u soon after we are.**

Delivery
- Our Deliveries do not include unloading. Please have at least 2 people available to unload your materials unless you have a forklift onsite. We allow for our driver to be on your site 30 minutes - like a Common Carrier. If additional help is needed, he'll likely be able to assist along with others.

Damages
-For Whole Log Lumber to indemnify any damages, defects or material discrepancies, It is the responsibility of the customer or the customer's agent, to count, inspect & examine all materials upon receipt and advise Whole Log of any issues within 7 days of delivery, if not immediately. Should there be any shipping damages, this should be noted on the BOL signed for the shipper and representative photos taken. Our recent practice is to include freight insurance in quotes to protect non-responsible parties from damages & losses by carriers.

Pick Up
- If picking up from our location, your vehicle should accommodate the material picked up, up to 12' in length.

Plastic & tie downs may be helpful in case of bad weather, though material has been wrapped and bundled for pickup.

General Notes
- Your product has been kiln dried. Unless otherwise noted, after proper moisture content has been confirmed for delivery. It is recommended to allow flooring to acclimate until both sub-floor & floor are within 2 degrees difference of one another in moisture content.

- When there 'is a problem with a floor later, it usually has something to do with the installation.

- For random width flooring orders, please consider potential width pattern differences prior to beginning the installation, then proceed accordingly. We strive to provide tally quantities of boards & planks and sizes, if other than a single width.
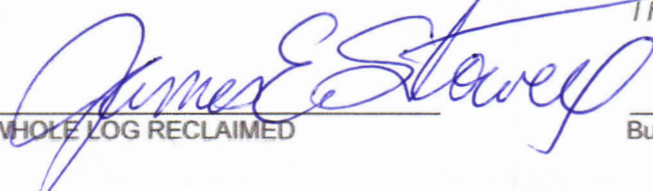
Returns
- Are subject to our sole discretion and carry a 15% restocking charge.

Returned checks
– Carry the additional charge from our bank+ $20.

I have read, understand & agree to the information above,

_____   _____ _____   _____
WHOLE LOG RECLAIMED   Buyer/ Contact   Date

_____
Company Name (if Applicable)