

**CERTIFICATE PROGRAM
PROGRESS REPORT**

Course	Lesson	Title	Grade	Score
HI6010v202	Week 5 - Medical Assistant	Enter Knowledge Assessment #2 - Medical Assistant	Passed	100%
HI6010v202	Week 6 - Medical Assistant	QUIZ: Lesson 13 - Obstetrics and Gynecology Assisting	Passed	100%
HI6010v202	Week 6 - Medical Assistant	QUIZ: Lesson 14 - Pediatric Assisting	Passed	100%
HI6010v202	Week 7 - Medical Assistant	QUIZ: Lesson 15 - Microbiology and Immunology	Passed	100%
HI6010v202	Week 7 - Medical Assistant	QUIZ: Lesson 16 - Orthopedic Assisting	Passed	100%
HI6010v202	Week 8 - Medical Assistant	QUIZ: Lesson 17 - Endocrinology Assisting	Passed	100%
HI6010v202	Week 8 - Medical Assistant	QUIZ: Lesson 18 - Nutrition	-	
HI6010v202	Week 8 - Medical Assistant	QUIZ: Lesson 19 - Gastroenterology Assisting	-	
HI6010v202	Week 8 - Medical Assistant	Enter Knowledge Assessment #3 - Medical Assistant	-	
HI6010v202	Week 9 - Medical Assistant	QUIZ: Lesson 20 - Pulmonary Assisting	-	
HI6010v202	Week 9 - Medical Assistant	QUIZ: Lesson 21 - Cardiology Assisting	-	
HI6010v202	Week 10 - Medical Assistant	QUIZ: Lesson 22 - Electrocardiography	-	
HI6010v202	Week 10 - Medical Assistant	QUIZ: Lesson 23 - Pharmacology	-	
HI6010v202	Week 10 - Medical Assistant	QUIZ: Lesson 24 - Math for Pharmacology	-	
HI6010v202	Week 10 - Medical Assistant	Enter Knowledge Assessment #4 - Medical Assistant	-	
HI6010v202	Week 11 - Medical Assistant	QUIZ: Lesson 25 - Medication Administration	-	
HI6010v202	Week 12 - Medical Assistant	QUIZ: Lesson 26 - Phlebotomy and Blood Collection	-	
HI6010v202	Week 12 - Medical Assistant	QUIZ: Lesson 27 - Hematology	-	
HI6010v202	Week 13 - Medical Assistant	QUIZ: Lesson 28 - Surgical Preparation	-	
HI6010v202	Week 13 - Medical Assistant	QUIZ: Lesson 29 - Surgical Procedure Assisting	-	
HI6010v202	Week 14 - Medical Assistant	QUIZ: Lesson 30 - Safety and Emergency Procedures	-	
HI6010v202	Week 14 - Medical Assistant	Enter Knowledge Assessment #5 - Medical Assistant	-	
PE-CCMA		Enter CCMA Practice Assessment	-	
CLOSE-HI6000v211	Program Wrap Up	Student Information	-	
CLOSE-HI6000v211	Program Wrap Up	Student Completion Survey	-	
CLOSE-HI6000v211	Program Wrap Up	Certification Intent	-	

**CERTIFICATE PROGRAM
PROGRESS REPORT**

Student Information	School Information
Full Name: Lisa Terrell Email Address: lisa.terrell@sanfordhealth.org Student ID #: 317497 Case Manager: Email Address:	MedCerts 14143 Farmington Road Livonia, Michigan 48154 Phone Number: 800-734-1175 Email Address: studentsupport@MedCerts.com MI Prop. School License: 20110026

ACADEMIC RECORD AND PROGRESS REPORT

School Year:	2020
Program Title:	Medical Assistant (v20.2) HI-6000
Program Completion	75.5%
Expected Progress	76.44%

Course Title	Scheduled Start Date	Scheduled End Date	Status
CS1011v193 Customer Service Professional level 1 (v19.3)	Sep 9, 2020	Sep 16, 2020	Completed
HI1014v191 Introduction to Human Anatomy & Medical Terminology (v19.1)	Sep 16, 2020	Oct 28, 2020	Completed
HI1011v202 Medical Office Procedures & Administration (v20.2) HI1011	Oct 28, 2020	Dec 9, 2020	Completed
HI6010v202 Clinical Medical Assistant (v20.2) HI6010	Dec 9, 2020	Mar 17, 2021	In progress
PE-CCMA Certification Practice Exam - CCMA	Mar 17, 2021	Mar 18, 2021	Not started
CLOSE-HI6000v211 Program Wrap-Up: HI-6000 - Medical Assistant (v21.1)	Mar 18, 2021	Mar 19, 2021	Not started
PE-CMAA(-) Certification Practice Exam - CMAA (-)	Mar 19, 2021	Mar 20, 2021	Not started

NOTES:

Lisa Terrell last logged into his/her training on 28-Jan-2021 20:16 (US/Eastern).

I do hereby certify and affirm that this is the official progress report and record of Lisa Terrell in the academic studies of 2020 through MedCerts.

MedCerts Student Success Administration

Date: February 01, 2021

**CERTIFICATE PROGRAM
PROGRESS REPORT**

Academic Summary(Quiz/Exam Scores)				HI6000V202	
Course	Lesson	Title	Grade	Score	
CS1011v193	Lesson 1 - Why Customer Service Matters	QUIZ: Customer Service Professional Level 1 - Lesson 1	Passed	85%	
CS1011v193	Lesson 2 - What Customers Want	QUIZ: Customer Service Professional Level 1 - Lesson 2	Passed	91.66%	
CS1011v193	Lesson 3 - Essential Customer Service Skills Part 1	QUIZ: Customer Service Professional Level 1 - Lesson 3	Passed	87.49%	
CS1011v193	Lesson 4 - Essential Customer Service Skills Part 2	QUIZ: Customer Service Professional Level 1 - Lesson 4	Passed	92.65%	
CS1011v193	Lesson 5 - Handling Complaints and Dealing with Angry People	QUIZ: Customer Service Professional Level 1 - Lesson 5	Passed	88%	
CS1011v193	Lesson 6 - Customer Service as a Strategic Marketing Tool & Customer Service Teams	QUIZ: Customer Service Professional Level 1 - Lesson 6	Passed	90.01%	
HI1014v191	Week 1 - Human Anatomy & Medical Terminology	QUIZ: Lesson 1 - Introduction to Medical Terminology	Passed	100%	
HI1014v191	Week 1 - Human Anatomy & Medical Terminology	QUIZ: Lesson 2 - Intro to Anatomy, Physiology, & Pathology	Passed	93.34%	
HI1014v191	Week 2 - Human Anatomy & Medical Terminology	QUIZ: Lesson 3 - Cells: The Foundation of Life	Passed	100%	
HI1014v191	Week 2 - Human Anatomy & Medical Terminology	QUIZ: Lesson 4 - The Human Body	Passed	100%	
HI1014v191	Week 2 - Human Anatomy & Medical Terminology	QUIZ: Lesson 5 - Integumentary System	Passed	93.34%	
HI1014v191	Week 3 - Human Anatomy & Medical Terminology	QUIZ: Lesson 6 - Skeletal System	Passed	100%	
HI1014v191	Week 3 - Human Anatomy & Medical Terminology	QUIZ: Lesson 7 - Muscular System	Passed	80.02%	
HI1014v191	Week 3 - Human Anatomy & Medical Terminology	QUIZ: Lesson 8 - Nervous System	Passed	100%	
HI1014v191	Week 4 - Human Anatomy & Medical Terminology	QUIZ: Lesson 9 - Special Senses	Passed	100%	
HI1014v191	Week 4 - Human Anatomy & Medical Terminology	QUIZ: Lesson 10 - Endocrine System	Passed	100%	
HI1014v191	Week 4 - Human Anatomy & Medical Terminology	QUIZ: Lesson 11 - Cardiovascular System	Passed	93.34%	
HI1014v191	Week 5 - Human Anatomy & Medical Terminology	QUIZ: Lesson 12 - Blood & Immune Systems	Passed	100%	
HI1014v191	Week 5 - Human Anatomy & Medical Terminology	QUIZ: Lesson 13 - Respiratory System	Passed	93.34%	
HI1014v191	Week 5 - Human Anatomy & Medical Terminology	QUIZ: Lesson 14 - Digestive System	Passed	100%	
HI1014v191	Week 6 - Human Anatomy & Medical Terminology	QUIZ: Lesson 15 - Urinary System	Passed	100%	
HI1014v191	Week 6 - Human Anatomy & Medical Terminology	QUIZ: Lesson 16 - Reproductive Systems	Passed	93.34%	
HI1014v191	Week 6 - Human Anatomy & Medical Terminology	FINAL EXAM: Human Anatomy & Medical Terminology	Passed	86%	
HI1011v202	Week 1 - Medical Office Procedures & Administration	QUIZ: Lesson 1 - Medical Administrative Assistant	Passed	100%	
HI1011v202	Week 1 - Medical Office Procedures & Administration	QUIZ: Lesson 2 - The Medical Industry and the Healthcare Team	Passed	90%	
HI1011v202	Week 1 - Medical Office Procedures & Administration	QUIZ: Lesson 3 - Medicine and the Law	Passed	100%	
HI1011v202	Week 1 - Medical Office Procedures & Administration	QUIZ: Lesson 4 - HIPAA and HITECH	Passed	90%	
HI1011v202	Week 2 - Medical Office Procedures & Administration	QUIZ: Lesson 5 - Medical Law and Ethics	Passed	100%	
HI1011v202	Week 2 - Medical Office Procedures & Administration	QUIZ: Lesson 6 - Communication and Interpersonal Skills	Passed	100%	
HI1011v202	Week 2 - Medical Office Procedures & Administration	Enter Knowledge Assessment #1 - Medical Office Procedures & Administration	Passed	90%	
HI1011v202	Week 2 - Medical Office Procedures & Administration	QUIZ: Lesson 7 - Patient Education	Passed	100%	

**CERTIFICATE PROGRAM
PROGRESS REPORT**

Course	Lesson	Title	Grade	Score
HI1011v202	Week 2 - Medical Office Procedures & Administration	QUIZ: Lesson 8 - Written Communication & Managing Correspondence	Passed	100%
HI1011v202	Week 3 - Medical Office Procedures & Administration	QUIZ: Lesson 9 - Telephone Techniques and Etiquette	Passed	90%
HI1011v202	Week 3 - Medical Office Procedures & Administration	QUIZ: Lesson 10 - Appointment Scheduling	Passed	100%
HI1011v202	Week 3 - Medical Office Procedures & Administration	QUIZ: Lesson 11 - Daily Operations in an Ambulatory Care Setting	Passed	100%
HI1011v202	Week 3 - Medical Office Procedures & Administration	QUIZ: Lesson 12 - Patient Intake and Processing	Passed	100%
HI1011v202	Week 3 - Medical Office Procedures & Administration	Enter Knowledge Assessment #2 - Medical Office Procedures & Administration	Passed	88%
HI1011v202	Week 4 - Medical Office Procedures & Administration	QUIZ: Lesson 13 - Technology in the Medical Office	Passed	90%
HI1011v202	Week 4 - Medical Office Procedures & Administration	QUIZ: Lesson 14 - Managing Medical Records	Passed	100%
HI1011v202	Week 4 - Medical Office Procedures & Administration	QUIZ: Lesson 15 - Health Information Management	Passed	80%
HI1011v202	Week 4 - Medical Office Procedures & Administration	QUIZ: Lesson 16 - Health Insurance Basics	Passed	100%
HI1011v202	Week 5 - Medical Office Procedures & Administration	QUIZ: Lesson 17 - Basics of Diagnostic Coding	Passed	100%
HI1011v202	Week 5 - Medical Office Procedures & Administration	QUIZ: Lesson 18 - The Basics of Procedure Coding	Passed	100%
HI1011v202	Week 5 - Medical Office Procedures & Administration	Enter Knowledge Assessment #3 - Medical Office Procedures & Administration	Passed	80%
HI1011v202	Week 5 - Medical Office Procedures & Administration	QUIZ: Lesson 19 - Medical Billing and Reimbursement	Passed	100%
HI1011v202	Week 5 - Medical Office Procedures & Administration	QUIZ: Lesson 20 - Patient Accounts and Collections	Passed	100%
HI1011v202	Week 6 - Medical Office Procedures & Administration	QUIZ: Lesson 21 - Accounting and Bookkeeping	Passed	100%
HI1011v202	Week 6 - Medical Office Procedures & Administration	QUIZ: Lesson 22 - Banking Services and Procedures	Passed	90%
HI1011v202	Week 6 - Medical Office Procedures & Administration	Enter Knowledge Assessment #4 - Medical Office Procedures & Administration	Passed	88%
HI6010v202	Week 1 - Medical Assistant	QUIZ: Lesson 1 - Infection Control	Passed	100%
HI6010v202	Week 1 - Medical Assistant	QUIZ: Lesson 2 - Communication in the Clinical Setting	Passed	100%
HI6010v202	Week 1 - Medical Assistant	QUIZ: Lesson 3 - Patient Education	Passed	100%
HI6010v202	Week 2 - Medical Assistant	QUIZ: Lesson 4 - Vital Signs	Passed	100%
HI6010v202	Week 2 - Medical Assistant	QUIZ: Lesson 5 - The Clinical Laboratory	Passed	100%
HI6010v202	Week 3 - Medical Assistant	QUIZ: Lesson 6 - The Physical Examination	Passed	90%
HI6010v202	Week 3 - Medical Assistant	QUIZ: Lesson 7 - Geriatric Assisting	Passed	100%
HI6010v202	Week 3 - Medical Assistant	QUIZ: Lesson 8 - Neurology and Mental Health Assisting	Passed	100%
HI6010v202	Week 3 - Medical Assistant	Enter Knowledge Assessment #1 - Medical Assistant	Passed	95%
HI6010v202	Week 4 - Medical Assistant	QUIZ: Lesson 9 - Ophthalmology and Otolaryngology Assisting	Passed	100%
HI6010v202	Week 5 - Medical Assistant	QUIZ: Lesson 10 - Dermatology Assisting	Passed	100%
HI6010v202	Week 5 - Medical Assistant	QUIZ: Lesson 11 - Urology and Reproductive Assisting	Passed	90%
HI6010v202	Week 5 - Medical Assistant	QUIZ: Lesson 12 - Urinalysis	Passed	100%