Abnormal

Abuse Mailbox Automation

Available as an Add-On to Abnormal Inbound Email Security

Automatically triage and remediate user-reported phishing emails.



Traditional approaches to managing user-reported phishing emails are highly manual, lack intelligence, and provide limited context. As a result, IT teams and security analysts waste time in a cumbersome and inefficient workflow, missing higher-impact attacks.

Abuse Mailbox Automation automates the user-reported email process.



Automatically triages and remediates userreported emails and marks them as malicious, spam, or safe.

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Intelligently locates and removes other unreported emails within the same phishing campaign.



Enhances visibility into each reported email submission to see the full attack context for each campaign and email.



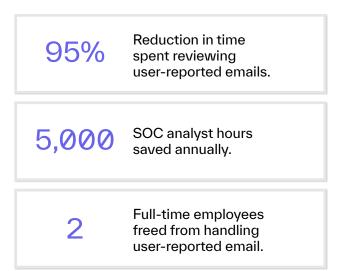
Closes the communication loop by automatically sending a follow-up email to inform reporters of the submission outcome and remediation action.



Integrates with existing end-user phishing reporting buttons, SIEM/SOAR solutions, and ticketing system workflows to enable centralized alerts for SOC analysts.

Tame Your Abuse Mailbox. Request a Demo.

abnormalsecurity.com



The Abnormal Advantage at a Glance

Alleviates bottlenecks. Al-powered detection and automated triage process streamlines your entire user-reported email workflow.

Saves time. Substantially reduces the number of user-reported emails requiring analyst review.

Improves the employee experience.

Swifter, personalized response to phishing reports encourages a healthy cybersecurity culture.

Provides holistic insights. Gives enhanced visibility into quantitative metrics, attack summaries, detailed email analyses, and more.