

SEASONAL FARM STORE CREW MEMBER

About Granor Farm

Founded in 2006 as a youth farm camp and vegetable farm, Granor Farm is rooted in Three Oaks, Michigan. Today, our certified organic operation spans approximately 75 acres, where we grow a diverse mix of vegetables, berries, herbs, flowers, and grains. Our Farm Store features the harvest alongside kitchen-made food and thoughtfully sourced products from other farmers and makers. Beyond the fields, our work includes educational programming, spirits distilled from our grains, and liqueurs infused with our own herbs, botanicals, and berries. We also host weekly greenhouse farm dinners that showcase our harvest and that of the surrounding farming community. Our produce is available through our on-farm store, a seasonal market-style CSA, and a select group of restaurant and retail partners.

Position Summary

We are seeking an enthusiastic individual to join our team in the farm store. This seasonal role focuses on providing exceptional customer service, engaging with visitors, and supporting daily operations at our farm store. You'll help create a welcoming shopping experience, educate customers about our products, and contribute to the farm's mission of sustainability and community engagement. This position offers the chance to gain hands-on retail experience, while being part of a growing, dynamic farm.

Granor Farm is dedicated to growing fresh, organic produce, and we are looking for a team member who thrives in a dynamic, fast-paced environment. This position is perfect for someone with a passion for delivering exceptional customer service, and a deep appreciation for local, sustainable food.

Title, Days/Hours, Compensation, Benefits

Position Title: Seasonal Farm Store Crew
Reports to: Jen Coate (Retail Manager)
Work Schedule: Part-time, May-October

Customary Workdays: Friday-Saturday (adding Thursday afternoons & Sundays in July &

August)

Customary Work Hours: 8am-6pm Friday/Saturday, Thursday 12-6p, Sunday 9a-3p

Compensation: \$18/hour, paid bi-weekly

Benefits: 30% off Granor purchases, weekly farm produce

Farm Store Responsibilities

- **Customer Service:** Create a welcoming, knowledgeable experience for customers. Engage them in discussions about our products, CSA offerings, and sustainable farming practices, ensuring they feel valued and informed.
- **Team Support:** Work closely with colleagues to ensure efficient daily operations, from store setup to fostering a positive, cooperative work environment.
- **Store Setup & Organization:** Prepare and maintain an inviting space by arranging displays, restocking, and ensuring the store is clean and aligned with the farm's values of quality and sustainability.
- **Inventory & Stocking:** Restock shelves, and keep products organized and properly labeled for easy customer access.
- **Customer Feedback:** Listen to and act on customer feedback, helping improve the overall shopping experience. Share suggestions for enhancing product offerings and store ambiance.
- Positive Work Culture: Contribute to a positive, supportive atmosphere in the store by encouraging collaboration and pride in the work, helping build a strong sense of community.

Qualifications

- Customer-Focused: Strong interpersonal skills and a passion for providing excellent service.
- **Retail or Farming Experience:** Previous experience in a retail, customer service, or agricultural setting is a plus.
- **Physical Stamina:** Able to lift 50 lbs and be on your feet for extended periods, working outdoors in varying weather conditions.
- **Team-Oriented:** Ability to collaborate effectively with others in a busy, fast-paced environment.
- Attention to Detail: Organized and proactive, with a focus on maintaining an efficient and tidy workspace.
- Adaptability: Flexible and able to pivot between tasks quickly.

Orientation & Evaluation

During your first week, we review farm and safety policies, tour facilities, introduce equipment, review the farm calendar, schedule time off, and outline responsibilities.

APPLY TODAY!

After you have read this description in its entirety, please email jobs@granorfarm.com with:

- 1. Subject line: Farm Store Crew Member Application, (Your Name)
- 2. Responses to the questionnaire below
- 3. Resume
- 4. Three references with current phone numbers and/or emails

If your qualifications meet our standards we will contact you to schedule an interview.

Questionnaire:

- 1. Why are you interested in Granor Farm?
- 2. What previous retail, customer service, or other relevant experience are you bringing to this position?
- 3. What practical skills or personal goals do you hope to achieve with this position?
- 4. Please tell us something interesting about yourself (hobbies, obsessions, talents, etc.)

If you are considered for the position, we may require a half to full day working interview on the farm.