

# GRANOR FARM

— CERTIFIED ORGANIC —

## Seasonal Farm Store Crew Member

Founded in 2006 and located in Three Oaks, Michigan, Granor Farm is a certified organic farm that cultivates a wide range of vegetables, herbs, flowers and grains on over one hundred acres. Our Farm Store features all that we grow along with kitchen made and regional curated items. What we grow often becomes the ingredients for what we make, creating a unique offering only available in the store. Our farming is complemented by expanding educational programming, spirits distilled from our grains, wines custom made for our farm, and weekly farm dinners in the greenhouse that showcase our crops and those of the surrounding farming community.

We are seeking an enthusiastic individual to join our team in the farm store. This seasonal role focuses on providing exceptional customer service, engaging with visitors, and supporting daily operations at our farm store. You'll help create a welcoming shopping experience, educate customers about our products, and contribute to the farm's mission of sustainability and community engagement. This position offers the chance to gain hands-on retail experience while being part of a growing, dynamic farm.

### THE WORK SCHEDULE:

This is a seasonal, part-time position for shifts on Fridays 9AM-7PM, Saturdays 9AM-7PM, and Sundays 9AM-4PM during August and September. If desired, there is an opportunity to remain on-call to fill shifts in both the store and dinners as needed after September.

### FARM STORE RESPONSIBILITIES

- **Customer Service:** Create a welcoming, knowledgeable experience for customers. Engage them in discussions about our products, CSA offerings, and sustainable farming practices, ensuring they feel valued and informed.
- **Sales & Transactions:** Assist customers with product selection and process purchases using the Square POS system, maintaining a smooth and efficient checkout experience.
- **Team Support:** Work closely with colleagues to ensure efficient daily operations, from store setup to inventory management, fostering a positive, cooperative work environment.
- **Store Setup & Organization:** Prepare and maintain an inviting space by arranging displays, restocking, and ensuring the store is clean and aligned with the farm's values of quality and sustainability.
- **Inventory & Stocking:** Monitor inventory levels, restock shelves, and keep products organized and properly labeled for easy customer access.
- **Order Fulfillment:** Prepare and pack online orders accurately and on time, working with the team to meet customer needs.

- **Customer Feedback:** Listen to and act on customer feedback, helping improve the overall shopping experience. Share suggestions for enhancing product offerings and store ambiance.
- **Positive Work Culture:** Contribute to a positive, supportive atmosphere in the store by encouraging collaboration and pride in the work, helping build a strong sense of community.

## QUALIFICATIONS

- **Customer-Focused:** Strong interpersonal skills and a passion for providing excellent service.
- **Retail or Farming Experience:** Previous experience in a retail, customer service, or agricultural setting is a plus.
- **Physical Stamina:** Able to lift 50 lbs and be on your feet for extended periods, working outdoors in varying weather conditions.
- **Team-Oriented:** Ability to collaborate effectively with others in a busy, fast-paced environment.
- **Attention to Detail:** Organized and proactive, with a focus on maintaining an efficient and tidy workspace.
- **Adaptability:** Flexible and able to pivot between tasks quickly.
- **Transportation:** Must live within 30 miles of the farm and have reliable transportation.

*Orientation:* During the first week we will conduct an orientation to go over farm and safety policies, along with the location and names of buildings and equipment. We will review the farm calendar and go over job responsibilities.

**Compensation:** \$15/hour, paid bi-weekly. This is a part-time, seasonal position. As a seasonal employee you are classified as an independent contractor and will need to fill out a W9 and pay your taxes on your own. We do not pay overtime and given the seasonal nature of this position, no insurance is provided.

## BENEFITS:

- 30% discount on all Granor purchases
- Weekly produce from the farm

## PERSONNEL & GENERAL POLICIES

*Safety Policies:* We will review safety policies during orientation. All employees are required to follow safety policies at all times. Failure to do so may result in immediate dismissal.

*Drugs and Alcohol:* Drugs are not permitted on the farm property at any time. It is unacceptable to work while under the influence of alcohol or drugs. One infraction may be cause for immediate dismissal.

*General Demeanor:* It is expected that all employees be prompt, dressed appropriately for work, and professional in their attitude at work.

**APPLY TODAY!**

After you have read this description in its entirety, please email [jobs@granorfarm.com](mailto:jobs@granorfarm.com) with:

1. Subject line: Seasonal Farm Store Application, (Your Name)
2. Responses to the questionnaire below
3. Resume
4. Three references with current phone numbers and/or emails

If your qualifications meet our standards we will contact you to schedule an interview.

**Questionnaire:**

1. Why are you interested in Granor Farm?
2. What previous retail, customer service, or other relevant experience are you bringing to this position?
3. What practical skills or personal goals do you hope to achieve with this position?
4. Please tell us something interesting about yourself (hobbies, obsessions, talents, etc.)

If you are considered for the position, we may require a paid half day working interview on the farm.