

## Overarching standard for facilities management



**Recommended standard**  
**BS EN ISO 41001:2018**  
 Facility management.  
 Management systems.  
 Requirements with  
 guidance for use.

**Non-industry specific quality management standard**  
**BS EN ISO 9001:2015**  
 Quality management systems.  
 Requirements

### Benefits of BS EN ISO 41001

- + It is based on the ISO high level structure (HLS) that brings a common framework to all management systems. Aligning different management system standards brings greater efficiency and effectiveness. That's why BS EN ISO 41001 is commonly integrated with asset management BS EN ISO 55001, health and safety BS EN ISO 45001 and environment management BS EN ISO 14001.
- + It is the international standard for a Facility Management system. It provides a framework to develop, implement and maintain effective facilities management across different sectors worldwide.
- + It helps you recognize the scope of your responsibilities and create a management structure, with appropriate resources to fulfil the needs of your stakeholder.
- + It raises the profile of facility management as a profession and recognizes the value it delivers as part of your organization's strategic direction.
- + In response to the growing demand for scalable facilities management services, it helps facilities management providers ensure consistency when increasing their capability on a global scale.
- + It provides a systematic approach, which requires you to continually review your service delivery and assets to deliver effective operations, minimize unnecessary cost and derive tangible value for your business.

### 1

#### Pre-Design Standards

##### Acquire Space

- BS EN ISO 41011:2018** Facility management. Vocabulary.
- BS EN ISO 41012:2018** Facility management. Guidance on strategic sourcing and the development of agreements.
- BS EN ISO 41014:2020** Facility management. Development of facility management strategy.

### 2

#### Design Standards

##### Design Space

- BS 8536:2022** Design, manufacture and construction for operability. Code of practice.
- BS EN ISO 41018:2022** Facility management. Development of a facility management policy

### 3

#### Construction Standards

##### Construct Space

- BS 8536:2022** Design, manufacture and construction for operability. Code of practice.
- BS 8572:2018** Procurement of facility-related services. Code of practice.

### 4

#### Pre-Occupation Standards

##### Fit Out Space

- BS 8572:2018** Procurement of facility-related services. Code of practice.
- BS EN 15221-6:2011** Facility management. Area and space measurement in facility management.
- BS EN ISO 41018:2022** Facility management. Development of a facility management policy.

### 5

#### Occupation Standards

##### Manage Space

- BS 8210:2020** Facilities maintenance management. Code of practice.
- BS 8544:2013** Guide for life cycle costing of maintenance during the in use phases of buildings.
- BS 8587:2012** Guide to facility information management
- BS EN 15221-3:2011** Facility Management. Guidance on quality in Facility Management.
- BS EN 15221-4:2011** Facility management. Taxonomy, classification and structures in facility management.
- BS EN 15221-5:2011** Facility management. Guidance on facility management processes.
- PD ISO/IEC TS 17021-11:2018** Conformity assessment. Requirements for bodies providing audit and certification of management systems. Competence requirements for auditing and certification of facility management (FM) management systems.

##### Review Space

- BS 8210:2020** Facilities maintenance management. Code of practice.
- BS 8544:2013** Guide for life cycle costing of maintenance during the in use phases of buildings.
- BS EN 15221-7:2012** Facility Management. Guidelines for Performance Benchmarking.

##### Leaving Space

- BS 8892:2014** Transition management of facility-related services. Code of Practice.

### Facilities Management Standards in Development

- BS EN 15221-9** Facility Management – Principles and processes.
- BS EN ISO 41015** Facility management – Influencing organizational behaviours for improved facility outcomes.
- PD CEN ISO/TR 41016** Technology in facility management – Scope, key concepts and benefits.
- BS EN ISO 41017** Facility management – Guidance on emergency management of epidemic prevention in the workplace.
- PD CEN ISO/TR 41019** Facility management – The role of FM in sustainability and resilience.
- ISO/TR 41030** Facility management – Existing performance management in facility management organizations – State of the industry to the FM standards in development.

Facilities management is one of the fastest growing professional and operational disciplines. For its processes to be effective in meeting the safety and sustainability needs of an organization, quality and consistency are key. That is where our standards can help.

Find out more at:  
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[knowledge.bsigroup.com](https://knowledge.bsigroup.com) +44 (0)20 8996 6353



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