# E-Banking Channel Form



Guaranty Trust Bank (Liberia) Limited

Date: Day Month Year		
Account Name:		
Account Number:		
E-mail:	Tel (Home):	Mobile:
Please profile my account for the following serv	ices (please tick as app	propriate)
☐ VISA Debit Card ☐ GeNS Email	GeNS SMS	☐ Internet Banking
Delivery GTBank branch (if VISA Debit Card):		
Please specify account to be profiled:		
☐ Current A/C ☐ Savings A/C		
Please issue me a token to enhance the sec	urity of my Internet	banking
transactions Pick up option		
Self Courier delivery (c	harges apply)	
Delivery address (outside Liberia):		
		<u>-</u>
Problems encountered		
☐ Did not receive user ID/Passcode	Forgot secret	question & answer
☐ Account blocked due to several PIN tries	Forgot passco	ode
A the deal disease of C.S.		
Authorized signature & Date		Authorized signature & Date

#### **Terms and Conditions**

## **Customer Responsibility**

You agree to take responsibility for protecting and ensuring safety of your user profile (user ID and password) at all times. Registration for the Internet Banking services if for a single user only; you must not permit other persons use your login profile nor disclose your details to third parties. GTBank will not be liable for any losses arising from unauthorized access to, or use of your account arising from your negligence or failure to safeguard and protect your user login profile or any other customer information protection device or functionality provided by the bank to facilitate confidentiality, integrity and accuracy of your data and online transactions.

#### **Service Access**

Your access to the internet banking service may be suspended at any time without notice to maintain the integrity of this service or in instances of system maintenance or failure, or for any reasons beyond GTBank's control. GTBank also reserves the right to temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby that GTBank will not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.

### **Retracted ATM Card**

Due to security reasons and for the safety of your funds, if your card gets stuck in any of our ATMs, you must claim it within 24 hours. Failure to do so will lead to the card being destroyed.

For Official Use Only	
Total courier charge \$	
Treated by :	Signature :
Treated by :	Signature :