HOW TO ACTIVATE YOUR CARD AND GENS ALERTS

How to activate your card (dollar and naira master card)

GTConnect
Dollar card **After collection of dollar card/PIN at the branch/Internet Banking** ▪ Dial **+2348039003900**, **+2348029002900** to speak with an agent or send an email to **gtconnect@gtbank.com** ▪ Upon authentication, agent activates card on relevant platform and the card is ready for use *Note: Call charges apply*
Naira MasterCard Upon collection of **Naira MasterCard** at branch and collection of your **PIN** at branch or via internet banking , please go to any GTBank ATM to change your PIN to a number known to you alone and your Naira MasterCard is ready for use. **NB:** Please note that you do not need to call GTConnect to activate our Naira MasterCard. **Timeline: Immediately**

How to activate GeNs alerts

Internet Banking	SMS Banking	GTConnect
▪ Log on to internet banking with your username and password ▪ Click **Self Service> Transaction alert activation** ▪ Complete the displayed form with requested details (i.e. account number to be profiled, notification mode) ▪ Provide answer to your secret question and click '**Submit**' to complete request	▪ Send "GENS <NUBAN>" to 08076665555 e.g. "**GENS 0123456789**" *Note: SMS charges apply*	▪ Dial **+2348039003900, +2348029002900** or send an email to **gtconnect@gtbank.com** ▪ Upon authentication, agent proceeds to activate GeNS *Note: Call charges apply*
Note: Transaction alert received via SMS costs NGN4.00 while notification via email is free **Timeline:** *Immediately*		