

How to Request for a Dollar Card

Internet Banking

- Log on to Internet Banking with your User ID/email and Password
- Click on "Cards" option on the menu bar
- Click on "Dollar Card Request"
- Click on "New Request"
- Complete the displayed form with details as "Pick up branch", "Account to debit", "Account to charge" etc.
- Select the "Answer to your secret question"
- Click "Continue"
- Enter generated Token code
- Click "Submit" button to conclude the request for your Dollar Card

Mobile Banking (GTWorld)

- Log on to GTWorld with your User ID/email and Password
- Select "Cards" from the menu options
- Click "Dollar Card Request"
- Complete the form displayed
- Click "Continue"
- Enter your 4-digit PIN or Token code
- Click "Done" to conclude request for dollar card.

NOTE: A notification is sent to your mobile phone or email address stating charges debited for your card request.

Timeline: 2 working days for Lagos branches and 3 days for upcountry branches.