How to Protect your Card

This option allows you to temporarily block/unblock your card from performing transactions

Internet Banking

- Log on to Internet Banking with your User ID/Email and password
- Click Cards -> Card Protect
- Enter generated Token code
- Click on the "Validate" button
- Select Enable or Disable for any of the displayed channels (i.e. All channels, Web or ATM/POS)
- Select Enable or Disable for the displayed countries (i.e. Nigeria or other Countries)

  N.B: Request is automatically completed once an option is selected

GTWorld

- Log on to GTWorld app with User ID and password
- From the icons on the landing page, select "Cards"
- Select "Cards Protect"
- Select Enable or Disable card on any of the displayed channels (i.e. All channels, Web or ATM/POS)
- Enable or Disable card on any of the displayed countries (i.e. Nigeria or other Countries)

  N.B: Request is automatically completed once an option is selected

Timeline: Immediately