

How to Commence Use of the GTBank Mobile Applications

- Download the GTBank Mobile/GTWorld application using the options below:
- Smart phone application (available on Android, iOS)

For GTBank Mobile Banking Application

- Launch application store for the smart phone (e.g. play store for android)
- Search for "GTBank mobile app" and install
- Launch the application
- Swipe to "Let's get started"
- Retrieve Online Banking log In details by selecting "Sign Up"
- Input 10 digit account number, enter Card PIN, and the six digits OTP sent to your registered number and email.
- Select "Continue"
- Online Banking User ID/Email and password would be sent to your registered email address.
- Input Online Banking User ID/Email and password and click login to proceed.
- Select "Yes, authorize this device" to permit use of the application on your mobile device
- Select your preferred transaction authentication method (PIN or Token)

For PIN

- Click "PIN"
- Click "I agree" to the term of use
- Complete the displayed form with the correct details
- Click Continue
- Enter the OTP sent to your registered phone number or email address with the Bank

For Token

- Click "Token"
- Enter the OTP sent to your registered phone number or email address with the Bank
- Click Continue

Timeline: Immediately