How to view blocked funds on your account

This allows you view breakdown of blocked funds due to Online/POS transactions on your account

GTAssistant

Send an email to gtassistant@gtbank.com using the format below:

Dear GTBank,
Send difference for xxxxxxxxxx (i.e. account number)
Regards,

Note: the output will be sent to the email address profiled on the account

Internet Banking

- Log on to Internet Banking with your User ID/Email and password
- Click Cards > View Block Funds

Timeline: Immediately