How to Pay your Bills

Mobile Banking

- Log on to GTMobile app with User ID and password
- Click the menu button on the screen then select "Bill Payments"
- Select payment category from the list of displayed options (e.g. Mobile top-up, Cable TV, Internet Service, Utility bills, etc.)
- Provide required details on the displayed form
- Review the transaction summary displayed and click "Continue"
- Provide answer to your secret question and input Token's One Time Password or transaction PIN
- Click "Continue" to complete transaction
- Log on to GTWorld app with User ID and password
- From the icons on the landing page, select "Payment"
- Select payment category from the list of displayed options (e.g. Mobile top-up, Cable TV, Internet Service, Utility bills, etc.)
- Provide required details on the displayed form
- Review the transaction summary displayed and click "Continue"
- Provide answer to your secret question
- Enter your "4-digit PIN" or "Token Code" to complete your request
- Click "Done" to complete transaction

Mobile Money

- Launch the GTMobile App and switch to mWallet
- Click the menu button on the screen then select "Bills payment"
- Select payment category from the list of displayed options (Cable TV, Transport, Association dues, Utility bills, etc.)
- Input/ Select required details (which includes, beneficiary's details, account to debit, etc.) from the list of displayed options
- Input transaction amount and PIN
- Click "Continue" to complete transaction
- Review transaction summary and click "Confirm" to complete transaction

Internet Banking

- Log on to InternetBanking with your User ID/Email and password
- Click Payments & Collections
- Select payment category from the list of displayed options (e.g. Subscription, Quickteller, Church Payment, Toll Fees, etc.)
- Complete the displayed form with required details (e.g. account to debit, Utility name, utility number, etc.)
- Provide answer to your secret question and click "Continue"
- Enter your Token's One Time Password and click "Submit

Timeline: Immediately