

How to Change your Online Banking Password

Internet Banking	Mobile Banking
<ul style="list-style-type: none"> ▪ Log on to Internet Banking with your User ID/Email and password ▪ Click Self Service >> Password Change ▪ Complete the displayed form with requested details (i.e. former password and new password) ▪ Click “Submit” to complete password change process 	<ul style="list-style-type: none"> ▪ Log on to GTBank Mobile Banking app or GTWorld with Internet Banking User ID and Password ▪ Click the menu button on the screen then select “Settings” ▪ Click “Change Password” ▪ Input old password and new password ▪ Click “Continue” to complete request
<p><u>Timeline: Immediately</u></p>	