

# SAY NO TO “CORRUPTION” AND “KNOW YOUR RIGHT!!

## 1. GTBank Zero Tolerance Policy

- **We Do Not Tolerate Corruption** in any form—whether it's bribery, fraud, or unethical behaviour.
- All employees and customers are expected to comply with our anti-corruption policies.

## 2. How to Identify Corruption

- **Bribery:** Offering, giving, receiving, or soliciting anything of value to influence an official action.
- **Fraud:** Dishonest acts intended to deceive or cheat.
- **Conflict of Interest:** Personal gain from business decisions that compromise fairness.

## 3. How to Report Corruption

**Speak Up!** If you witness or suspect corruption, report it immediately through our confidential channels.

- **Hotline:** (+250) 788 149 680
- **Email:** [whistblowingrw@gtbank.com](mailto:whistblowingrw@gtbank.com)
- **In-Person:** Speak to the Branch Manager

## 4. Our Anti-Corruption Protocols

- **Investigations**  
All reports are taken seriously and thoroughly investigated by our dedicated anti-corruption team.
- **Action Taken**  
Offenders will face disciplinary action, including termination and legal consequences.
- **Transparency**  
We commit to transparency and accountability in all business dealings.

## 5. Customer Rights & Protections

- **No Retaliation**  
We protect anyone who reports corruption in good faith from retaliation.
- **Your Role**  
Help us maintain a corruption-free environment by following ethical practices