



Guaranty Trust Bank (Rwanda) plc

STATEMENT ON PRIVACY POLICY

The Data Privacy Policy of GUARANTY TRUST BANK (RWANDA) PLC has been prepared in accordance with the Rwanda Law Relating to Protecting Personal Data and Privacy (DPP Law), and other data privacy laws and regulation.

We Value Your Privacy

At Guaranty Trust Bank (Rwanda) Plc, we treat your personal information as private and confidential and are dedicated to protecting your privacy and providing you with the highest level of security at any point of interaction with us. This Privacy Policy describes what personal information we collect, what we do with it and how we protect it.

This policy (together with our Terms and Conditions) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Kindly proceed to our website (<https://www.gtcbank.co.rw/privacy-policy>) to read the full privacy policy and understand our views and practices regarding your personal data. By continuing to visit our website (<https://www.gtcbank.co.rw/privacy-policy>) and other customer touch points, you accept and consent to the practices described in this policy.

Privacy Policy Changes

This privacy policy may be revised on an ad-hoc basis to reflect the legal, regulatory and operating environment and such revised versions will automatically become effective as at the time it is posted on the website (www.gtcbank.co.rw). We request you to kindly visit the website on regular basis for any new updates.

Contact Questions

Comments and requests regarding this privacy policy are welcomed and should be addressed to isurw@gtcbank.com.

To contact our Data Protection Officer, kindly address your request to “The Data Protection Officer” at Ground & First Floor, MIC Building P.O Box 331, Kigali-Rwanda.