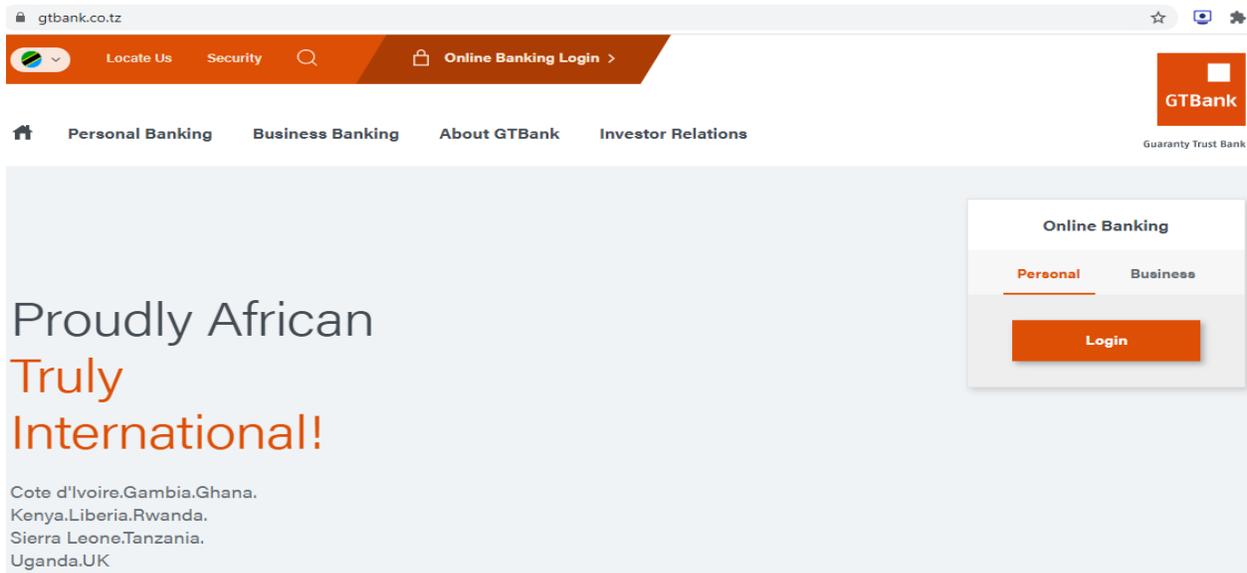


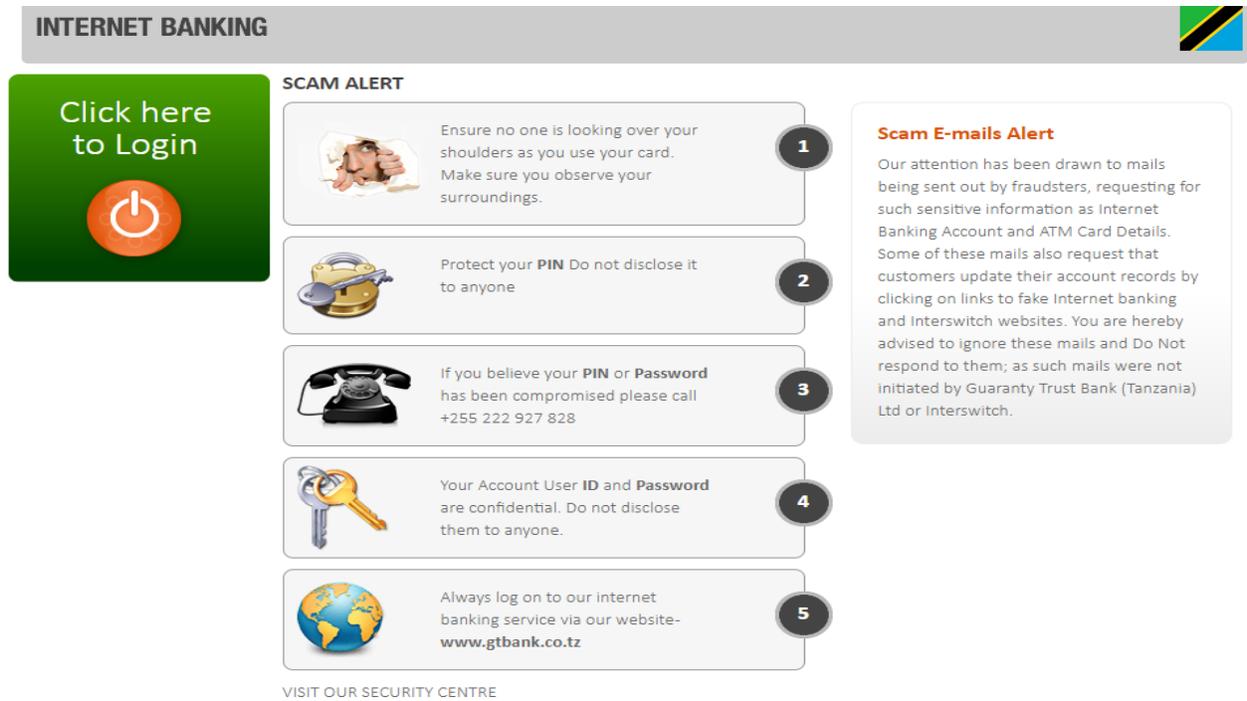
IBANK USER GUIDE

Visit our website at www.gtbank.co.tz

Select Online Banking: Personal as per below screenshot and then Select Login



Login Page will the load as per below



LOGIN PAGE

- Enter the credentials userID and password
- userID starts with 211 followed by your customer ID ending with 01 (Example: 21120001701)
- Press Login to proceed

INTERNET BANKING

Online Realtime Balances and Transactions

Please type your user ID and use the keypad to enter your password.

User ID:

Password:

1	2	3	CLR	Login
4	5	6	DEL	
7	8	9	0	

Forgot your password?
Forgot your secret question?

Remember My UserID

GTWorld
It's Banking;
Only Easier!

Get it on Google Play
Download on the App Store

Simple Banking just got more
SECURE
You now require a 4-digit PIN
to complete your transactions

Summary page load for quick access.

Select Proceed to Internet Banking to see the other form of menu

Good Morning, Joel Chanda

Internet Banking

Proceed to Internet Banking

Airtime Subscriptions

School Fees & Professional Bodies

Power Subscription

Distributors & Shipping payments

Airline Tickets

Spend anywhere in the world
Using your GTBank Mastercard

www.gtbank.co.tz convenient | fast | secure

GePG Payment

Capital Market & Investments

Water Subscription

Religious Payments & Donations

TRA Payment

BALANCE ENQUIRY

Select balance enquiry to see balances of your accounts

Internet Banking

Wednesday, January 13, 2021

Home Purchase | Transfer To GTBank | Transfer To Other Banks(TISS) | Utility/Bills Payments | Log Off

What would you like to do today? Go!

Good Morning, Joel Chanda
Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

Did you know?
Instant payment is now available on both savings and current account. Savings account holders can transfer up to TZS 1,000,000 daily using this feature. Start by clicking the [Account Transfers](#) menu upon login.

Account Status

Account Number	Internal Reference	Account Type	Currency	Book Balance	Balance	Account Status
0020015002	211/20015/1/5008/0	SA - STAFF SAVING ACCOUNT	TANZANIAN SHILLING	2,573.33	2,573.33	Active
0020015001	211/20015/1/5107/0	CA - STAFF - PERSONAL	TANZANIAN SHILLING	499,446.39	499,446.39	Active
0020015005	211/20015/2/5008/0	SA - STAFF SAVING ACCOUNT	US DOLLAR	200.00	200.00	Active

* Click on the Account Number to see details for an account.

GT App Store | Security Tips | Do you have a...

GTWorld
It's Banking, Only Easier!

TRANSACTION DETAILS

Internet Banking

Wednesday, January 13, 2021

Airtime Purchase | Transfer To GTBank | Transfer To Other Banks(TISS) | Utility/Bills Pay

What would you like to do today? Go!

Good Morning, Joel Chanda
Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

Transaction Tracking

Select Account: 0020015001- (211/20015/1/5107/0)

Enter values for Amount and Beneficiary to filter results.

Amount: Beneficiary:

Start Date: End Date:

Trans Date	Reference	Narrative	Value Date	Debit	Credit	Originating Branch
------------	-----------	-----------	------------	-------	--------	--------------------

My Accounts

- Balance Enquiry
- Transaction Details
- Account Statement
- Secure E-mail
- Account Profile Maintenance

Account Transfers **new**

Airtime Purchase

Bills & Utility Payment **new**

Payments & Collections **new**

FX Transactions

Cheques

Self Service **new**

Customer Feedback

What would you like to do today?

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

My Accounts

- Balance Enquiry
- Transaction Details
- Account Statement
- Secure E-mail
- Account Profile Maintenance

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Transaction Tracking

Select Account: 0020015001- (211/20015/1/5107/0)

Enter values for Amount and Beneficiary to filter results.

Amount: 200,000 Beneficiary:

Start Date: 12/06/2020 End Date: 01/03/2021

Trans Date	Reference	Narrative	Value Date	Debit	Credit	Originating Branch
31-Dec-2020	21110953	CASH WITHDRAWAL FROM OUR ATM. 10612111 DAR ES SALAM 000834DAR ES SALAM 211 DAR ES SALAM	31-Dec-2020	200,000.00		CORPORATE-GUARANTY TRUST BANK (TANZANIA)

ACCOUNT STATEMENT

What would you like to do today?

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

My Accounts

- Balance Enquiry
- Transaction Details
- Account Statement
- Secure E-mail
- Account Profile Maintenance

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Account Statement

Select Account: 0020015001- (211/20015/1/5107/0)

Period: Last Month

Export Format: Excel

What would you like to do today?

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

- My Accounts**
- Balance Enquiry
- Transaction Details
- Account Statement**
- Secure E-mail
- Account Profile Maintenance
- Account Transfers** new
- Airtime Purchase**
- Bills & Utility Payment** new
- Payments & Collections** new
- FX Transactions**
- Cheques**

Account Statement

Select Account: Period:

2020		2020				DEOGRATIAS CHANDA to ELIZABETH FURAHA JOEL CHANDA
02-Dec-2020	21118948	02-Dec-2020	200,000.00		1,644,462.70	CASH WITHDRAWAL FROM OUR ATM. 10612111 DAR ES SALAM 000834DAR ES SALAM 211 DAR ES SALAM
04-Dec-2020	99995451	04-Dec-2020	179,000.00		1,465,462.70	POINT OF SALE PURCHASE TRANSACTION NKURUMAH STREET

Export Format:

Select PDF or Excel in the drop down, then export

SECURE EMAIL

What would you like to do today?

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

- My Accounts**
- Balance Enquiry
- Transaction Details
- Account Statement
- Secure E-mail**
- Account Profile Maintenance
- Account Transfers** new
- Airtime Purchase**
- Bills & Utility Payment** new
- Payments & Collections** new
- FX Transactions**
- Cheques**
- Self Service** new
- Customer Feedback**

Secure Email Request

With Guaranty Trust Bank Internet Banking, you can send a secure email request to your relationship Manager or our Funds Transfer unit. To make the request, please complete the form shown below:

Please Note: You require a hardware token to complete NEW EMAIL REQUEST.
You can walk into any Guaranty Trust Bank branch to obtain a token.

Email Request Details

Account Number:

Transaction request Type:

Customer Name:

Current email Address:

Home Address:

Self Service new

Customer Feedback

Log Off

Current email Address:

Home Address:

Mail Subject:

Instruction:

Do you want to upload a file? No file chosen

(note: only .PDF or .JPEG files can be uploaded)

Answer your Secret Question?

Please type your transaction Code:

ACCOUNT PROFILE MAINTENANCE

Internet Banking

Wednesday, January 13, 2021 Airtime Purchase Transfer To GTBank Transfer To Other Banks(TISS) Utility/Bills Payment

What would you like to do today?

Good Morning, Joel Chanda
Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

Account Profile Maintenance
With Internet Banking, a Customer can Add/Remove Account.

[Add Account](#) [Remove Account](#)

Account Transfers new

Internet Banking

Wednesday, January 13, 2021 Airtime Purchase Transfer To GTBank

What would you like to do today?

Good Morning, Joel Chand
Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

Account Profile Maintenance
With Internet Banking, a Customer can Add/Remove Account.

[Add Account](#) [Remove Account](#)

REMOVE ACCOUNT

Select	ACCOUNT NUMBER	INTERNAL REFERENCE ACCOUNT NUMBER
<input type="checkbox"/>	0020015002	211/20015/1/5008/0
<input type="checkbox"/>	0020015001	211/20015/1/5107/0
<input type="checkbox"/>	0020015005	211/20015/2/5008/0

Answer your Secret

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

What would you like to do today?

Go!

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

My Accounts

- Balance Enquiry
- Transaction Details
- Account Statement
- Secure E-mail
- Account Profile Maintenance

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Additional Services On Internet Banking

You have Initiated an Additional Service on Internet Banking: Add/Remove Account as follows:

Service: Remove Account
Account(s): 211/20015/2/5008/0

Click the white button on your token or dial *150*97# and type the code generated:

TRANSACTIONS

Account Transfers new

- Own Account Transfer
- Wallet Transfer new
- Transfer to GTBank A/C
- Transfer to Other Banks (TISS)
- Transfer to Other Banks (EFT)
- Standing Order to GTBank A/C
- Standing Order to Other Bank(s)

OWN ACCOUNT TRANSFER

Good Morning, Joel Chanda

Your last login: 13-January-2021 at 9:35:11 AM (GMT+3)

Transfer to Own Account

The Guaranty Trust Internet Banking allows you to transfer funds between your o of funds simply complete and submit the form below.

Transfer Details

From: 0020015001- (211/20015/1/5107/0)

To: 0020015002- (211/20015/1/5008/0)

Amount: 1,000 *

Remark: savings (Optional)

Submit

ibank.gtbank.co.tz says

Are you sure you want to effect this Transfer?

ibank.gtbank.co.tz says

Operation Successful

WALLET TRANSFERS

 **Transfer to any phone number wallet**

With Guaranty Trust Bank Internet Banking, transfer to wallet is now easier. You can transfer funds from your Account to any phone number wallet. To effect transfer of funds, simply complete and submit the form below.

Do you know you can print receipts for All your third party Transfers? [Click here to go to the receipt page...](#)

Please Note: You require a hardware token or **USSD token (dial *150*97#)** to complete third party transfers. You can walk into any Guaranty Trust Bank branch to obtain a token.

 **Initiate Wallet Transfers**

From:	<input type="text" value="0020015002- (211/20015/..."/>
To(Phone Number):	<input type="text" value="0754710271"/> *
Network:	<input type="text" value="Vodacom M-pesa"/> *
Amount:	<input type="text" value="1000"/> *
Email Address:	<input type="text" value="joel.chanda@gtbank.com"/> Optional
Remark:	<input type="text" value="save"/> Optional
Answer your Secret Question?	<input type="text" value="....."/> *

Transfer To Phone Wallet

You have initiated a wallet transfer. Details of your request are:

Account to debit: 0020015002 - Balance (3,573.33)
Mobile Number: 0754710271
Registered Name: JOEL CHANDA
Amount: 1,000

Please check that the details above are correct. Submitted payment cannot be recalled.

Click the white button on your token or dial *150*97# and type the code generated:

ibank.gtbank.co.tz says
Operation Successful

OK

EFT TRANSFERS



Security Alert

We take the issue of protecting your transactions very seriously.

GTBank Online 3rd Party Transfer

now requires that you create a new beneficiary using your token device before transfers can be made to such beneficiary

Continue

Transfer to any GTBank A/C

With Guaranty Trust Bank Internet Banking third party transfer is now easier. You can transfer funds from your Account to any other account within the Bank. To effect transfer of funds, simply complete and submit the form below.

Do you know you can print receipts for All your third party Transfers? [Click here to go to the receipt page...](#)

Please Note: You require a hardware token or USSD token (dial *150*97#) to complete third party transfers. You can walk into any Guaranty Trust Bank branch to obtain a token.

Transfer Details

Maximum Amount Eligible For Transfer **20,000,000.00**

GTBank Online Transfers now require that you add new beneficiary to your profile before transfer can be made to such beneficiary.

Please click **Add New Beneficiary** or select from the list below to initiate a transfer.

From:

0020015002- (211/20015/1/5008/0)- Balance (3,573.33)

To:

Please Select

Please click **Add New Beneficiary** or select from the list below to initiate a transfer.

From:	0020015002- (211/20015/1/5008/0)- Balance (3,573.33) ▼
To:	DANIEL WILSON CHARO- 0020019001- GTBT ▼
	<input type="button" value="Delete Beneficiary"/>
Account Number System	ACCOUNT NUMB... ▼
To:	0020019001
Amount:	<input type="text"/> *
Remark:	<input type="text"/> (Optional)
Answer your Secret Question?	<input type="text"/> *
Store Beneficiary Details?	<input checked="" type="checkbox"/> Store Beneficiary Details For Subsequent Transactions
	<input type="button" value="Continue"/>

Third Party Transfer Confirmation

You have initiated a third party transfer. Details of your request are:

Account Number: 0020015001
Account to Debit: 0020015001 - (211/20015/1/5107/0) - Balance (498,446.39)
Beneficiary Name: DANIEL WILSON CHARO
Account Number: 0020019001
Amount: 1,000

Please check that the details above are correct. Submitted payments cannot be recalled.

Click the white button on your token or dial ***150*97#** and type the code generated:

ibank.gtbank.co.tz says

Operation Successful

TISS TRANSFERS

 **Security Alert**

We take the issue of protecting your transactions very seriously.

GTBank Online 3rd Party Transfer
now requires that you create a new beneficiary using your token device before transfers can be made to such beneficiary

[Continue](#)

 **Third Party Transfer to Other Banks via TISS Instant Payment**

With Guaranty Trust Bank Internet Banking, you can now transfer funds to a beneficiary Account in other banks, and your beneficiary will be credited immediately. To effect a transfer, simply fill the transaction details and respond to your secret question below, and then click the 'Submit' Button.

Do you know you can print receipts for All your third party Transfers? Click here to go to the receipt page...

Please Note: You require a hardware token or **USSD token (dial *150*97#)** to complete third party transfers. You can walk into any Guaranty Trust Bank branch to obtain a token.

 **Transfer Details**

Maximum Amount Eligible For Transfer **20,000,000.00**

GTBank Online Transfers now require that you add new beneficiary to your profile before transfer can be made to such beneficiary.

Please click **Add New Beneficiary** or select from the list below to initiate a transfer.

From:

Select account for charges:

To:

Amount:	<input type="text" value="1,000"/>
Beneficiary Bank:	<input type="text" value="CHINA COMMERCIAL BANK-CHLMTZTZ"/>
Beneficiary Account No:	<input type="text" value="0012000002301"/> (10 Chars max.)
Beneficiary Email:	<input type="text" value="joel.chanda@gtbank.com"/> (Optional)
Beneficiary Phone No:	<input type="text" value="0754710271"/> (Optional)
Remarks:	<input type="text"/> (Optional)
Answer your Secret Question?	<input type="text"/>
Store Beneficiary Details?	<input checked="" type="checkbox"/> Store Beneficiary Details For Subsequent Transactions
<input type="button" value="Continue"/>	

 **Transfer to Other Banks via TISS Faster Payment**

You have initiated a third party transfer. Details of your request are:

Account Number: 0020015002
Account to Debit: 0020015002 - (211/20015/1/5008/0) - Balance (3,573.33)
Beneficiary Name: Joel Chanda
Beneficiary Bank: CHINA COMMERCIAL BANK-CHLMTZTZ
Account Number: 0012000002301
Amount: 1,000

Please check that the details above are correct. Submitted payments cannot be recalled.

Click the white button on your token or dial ***150*97#** and type the code generated:

ibank.gtbank.co.tz says

Operation Successful

STANDING ORDER TO OTHER BANKS

Account Transfers new

- Own Account Transfer
- Wallet Transfer new
- Transfer to GTBank A/C
- Transfer to Other Banks (TISS)
- Transfer to Other Banks (EFT)
- Standing Order to GTBank A/C**
- Standing Order to Other Bank(s)

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Self Service new

Customer Feedback

Standing Order to Any GTBank A/C

With Guaranty Trust Bank Internet Banking, you can request for a standing order (funds transfer) online without physically coming to the Bank, and it takes immediate effect. Below is/are standing instruction(s) on the selected Account

To view standing order for your other account(s), simply select the account and click the 'Go' button

To initiate another standing order, click the 'New Standing Order' button. New Standing Order

To cancel a standing order, simply select the instruction below and click the 'Cancel Standing Order' Button. Cancel Standing Order

Select Account: Go

Select	Request Date	A/C to Credit	Frequency	Amount	Start Date	End Date	Up-to-Date Amount	Seq No	Remarks
1									

Standing Order to Any GTBank A/C

To Initiate a standing order, simply, complete and submit the form below.

Please Note: You require a hardware token to complete the standing Order
You can walk into any Guaranty Trust Bank branch to obtain a token.

Standing Order Details

GTBank Standing Instructions now require that you add new beneficiary to your profile before you can initiate a standing instruction to such beneficiary.

Please click Add New Beneficiary or select from the list below to initiate a transfer.

From:

To:

Account no. System

Amount:

Frequency:

Start Date:

End Date:

STANDING ORDE TO ONTHER BANKS

Standing Order to Account(s) in Other Banks

With Guaranty Trust Bank Internet Banking, you can request for a standing order to Account(s) in another bank (funds transfer) online without physically coming to the Bank, and it takes immediate effect. Below is/are standing instruction(s) on the selected Account

To view standing order for your other account(s), simply select the account and click the 'Go' button

To initiate another standing order, click the 'New Standing Order' button.

[New Standing Order](#)

To cancel a standing order, simply select the instruction below and click the 'Cancel Standing Order' Button.

[Cancel Standing Order](#)

Please note that our normal commission charges still applies.

Select Account:

[Go](#)

Select	Request Date	Beneficiary Name	Bank Name	Beneficiary Acct	Frequency	Amount	Start Date	End Date	Up-to-Date Amount	Se
1										

Standing Order to Account(s) in Other Banks

To initiate a standing order, simply, complete and submit the form below.

Please Note: You require a hardware token to complete the standing order.

You can walk into any Guaranty Trust Bank branch to obtain a token.

Please click [Add New Beneficiary](#) or select from the list below to initiate a transfer.

Standing Order Details

Account to Debit:	<input type="text" value="0020015002- (211/20015/1/5008/0)"/>
To:	<input type="text" value="Please Select"/>
Beneficiary Name:	<input type="text"/>
Beneficiary Bank:	<input type="text" value="ACCESSBANK TANZANIA LTD"/>
Bank Branch:	<input type="text" value="Select an Option"/>
Amount:	<input type="text"/>
Beneficiary Account No:	<input type="text"/>
Frequency:	<input type="text" value="Daily"/>
Start Date (dd/mm/yyyy):	<input type="text" value="/ /"/> 
End Date (dd/mm/yyyy):	<input type="text" value="/ /"/> 
Remark:	<input type="text"/> (Optional)
Answer your Secret Question?	<input type="text"/> *
Continue	

AIRTIME PURCHASE

My Accounts

Account Transfers new

Airtime Purchase

AirTime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Your last login: 23-February-2021 at 8:43:19 AM (GMT+3)

AirTime Recharge

With GTBank Internet Banking, you can buy recharge cards Online. Below is the history of your AirTime purchases.

Please note the following:

- * You can only view history of request made on this platform.

To make another request click 'New Request' or Select Buy Airtime on any of your mobile number below

Airtime Recharge

With Guaranty Trust Internet Banking, you can buy virtual recharge PINs to recharge your phone credits. To make the request, kindly fill the form shown below:

Please Note: You require a hardware token to complete the Bill Payment.

You can walk into any Guaranty Trust Bank branch to obtain a token.

Payment Details:

Account to Debit:	<input type="text" value="0020015001- (211/20015/1/5107/0)"/>
Network:	<input type="text" value="VODACOM"/>
Amount:	<input type="text" value="1000"/> *
EmailAddress:	<input type="text" value="joel.chanda@gtbank.com"/>
Mobile Number:	<input type="text" value="0754710271"/>
Answer your secret question	<input type="password" value="*****"/>
<input type="button" value="Continue"/> <input type="button" value="Reset"/>	

ibank.gtbank.co.tz says

Are you sure you want to effect this bill payment?

AirTime Recharge

You have initiated a recharge card purchase as follows:

Payment Type: VODACOM
 Recharge Amount: 1,000
 Mobile Number: 0754710271

Click the white button on your token or dial ***150*97#** and type the code generated:

Click **submit** button to complete the transaction **Submit**

ibank.gtbank.co.tz says

Operation Successful

OK

UTILITY BILLS

- Account Transfers new

- Airtime Purchase

- Bills & Utility Payment** new

- Utility/Bills Payment new

- Payments & Collections new

- FX Transactions

- Cheques

- Self Service new

- Customer Feedback

- Log Off

Make Utility/Bills Payment

With Guaranty Trust Bank Internet Banking Utility/Bills Payment is now easier. You can transfer funds from your Account to pay for your utility/bills. To effect the payment, simply complete and submit the form below.

Please Note: You require a hardware token or USSD token (dial *150*97#) to complete third party transfers. You can walk into any Guaranty Trust Bank branch to obtain a token.

Payment Details

From:

Utility Name:

GT App Store

Join our simple world of banking without limits by clicking on the links below to download our applications.

Security

Please ensure you will NEVER provide (Personal Number) to anyone.

Transfer for booking payment

AZAMTV Subscription Payment

COASTAL Air Ticket booking payment

DAWASCO Water and Sewerage bill payment

DSTV Subscription Payment

Make Utility/Bills Payment

With Guaranty Trust Bank Internet Banking Utility/Bills Payment is now easier. You can transfer funds from your Account to pay four your utility/bills. To effect the payment, simply complete and submit the form below.

Please Note: You require a hardware token or **USSD token (dial *150*97#)** to complete third party transfers. You can walk into any Guaranty Trust Bank branch to obtain a token.

Payment Details

From: 0020015002- (211/20015/1/5008/0... ▼

Utility Name: DSTV Subscription Payment ▼

Amount: 1,000

Account Number: 1021087021 *

Customer utility A/C Name: Joel Chanda

Phone Number 0754710271

E-mail Address joel.chanda@gtbank.com

Remark(s):

Answer your Secret Question? *

My Accounts

Account Transfers **new**

Airtime Purchase

Bills & Utility Payment **new**

Utility/Bills Payment **new**

Payments & Collections **new**

FX Transactions

Chances

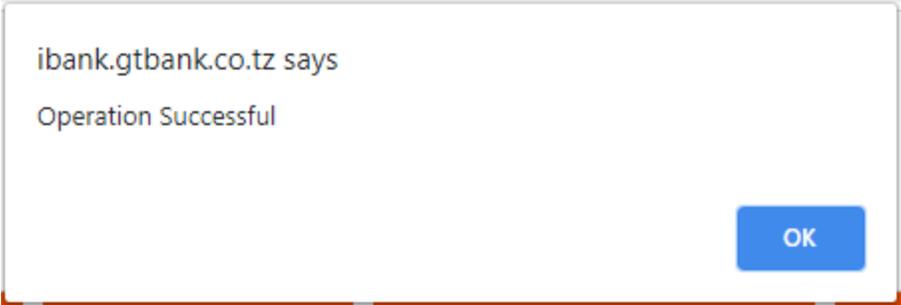
Your last login: 23-February-2021 at 8:43:19 AM (GMT+3)

Utility/Bills Payment

You have initiated a Bill Payment as follows:

Account Number: 0020015002
Account to Debit: 0020015002 - (211/20015/1/5008/0) - Balance (0.59)
Beneficiary Name: Joel Chanda
Meter/Smart/Account Number: 1021087021
Amount: 1,000
Utility Name: DSTV Subscription Payment

Please check that the details above are correct. Submitted payments cannot be recalled.



FX TRANSACTIONS

- My Accounts
- Account Transfers new
- Airtime Purchase
- Bills & Utility Payment new
- Payments & Collections new
- FX Transactions**
 - FX Transfer to any GTBank A/C
 - FX Transfer to other Banks
- Cheques
- Self Service new
- Customer Feedback
- Log Off

Your last login: 23-February-2021 at 8:43:19 AM (GMT+3)

Third Party Domiciliary Transfer

With Guaranty Trust Bank Internet Banking third party domiciliary transfer is now easier. You no longer have to physically come to our branch to effect a domiciliary transfer to your third party beneficiaries. You can transfer funds from your account to any other account within the Bank. To effect transfer of funds, simply complete and submit the form below.

Please enter the third party account number using the format [branch][customer Number][currency][Ledger number][sub_Account_code] i.e 205/136061/210. Branch code=205, customer number=136061,currency=2,ledger number=1,sub_account_code=0

Details of Charges per (transaction)
Commission: 0.5% of Transaction (subject to a minimum of 10 units of Currency)
VAT: 5% of Commission

Do you know you can print receipts for All your third party Transfers? Click here to go to the receipt page...

Please Note: You require a hardware token to complete third party transfers.
You can walk into any Guaranty Trust Bank branch to obtain a token.

Transfer Details

GTBank Online Transfers now require that you add new beneficiary to your profile before transfer can be made to such beneficiary.

Please click **Add New Beneficiary** or select from the list below to initiate a transfer.

From:

CHEQUE BOOK

My Accounts

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Request New Cheque Book

Stop Cheque

Confirm Cheque

Self Service new

 **Cheque Book Request**

With Internet Banking, you can request for a new cheque Book on online. Below is your Cheque Book request history.

Please note that you can only view history of cheque book request made on or after January 1st, 2006 on any of our e-channels

To request for another cheque book click '**New Cheque Book**'

[New Cheque Book](#)

Cheque Book Request History

Account Number	Cheque Leaves	Date
1		

 **Cheque Book Request**

If you have a current account with Guaranty Trust, Internet Banking offers a convenient way to order your cheque books.

Submit the details of your request using the form below. Please note that your request is still subject to the usual Cheque book charges

 **Cheque Book Request Form**

Account No

ChequeBook Type

No of Chequebooks

PickUp Branch

Complementary 25 Leaves

Pick Up Mode Self Proxy

Answer your secret question

Please type your token Code:

[Submit](#)

[Reset](#)

[Back](#)

STOP CHEQUE

Stop Cheque History

With Guaranty Trust Internet Banking, you can stop your confirmed cheque online without physically coming to the Bank, and it takes immediate effect. Below is a history of stopped cheque(s) for the selected account.

To view history of stopped cheque(s) for your other account(s), simply select the account and click the 'Go' button

To stop another Cheque, click the 'Stop Cheque' Button.

Select Account:

Trans Date	Start Cheque No	End Cheque No
1		

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Request New Cheque Book

Stop Cheque

Confirm Cheque

Stop Cheque

To stop a confirmed cheque, simply complete the form below, and then click the 'Submit' button.

Cheque Details

Select Account:

Please specify Cheque Number Range:

From: To:

CONFIRM CHEQUE

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Request New Cheque Book

Stop Cheque

Confirm Cheque

Cheque Confirmation

With Internet Banking, you can confirm the cheques issued by you. To view cheque confirmation history on any Account, simply select the Account number from the dropdown list and click 'Go'.

To confirm another Cheque click 'New Confirmation'.

Select Account:

Cheque confirmation History

Cheque No	Cheque Date	Amount	Beneficiary Name	Date Confirmed
-----------	-------------	--------	------------------	----------------



Cheque Confirmation

With Internet Banking, you can confirm the cheques issued by you.

Complete the form below with the details of the cheque and click **Continue**.



Cheque Confirmation Details

Account No

0020015002- (211/20015/1/5008/0) ▼

Cheque No:

 *

Cheque Date:

Amount:

 *

Payee:

 *

Answer your secret question?

Continue

welcome, JO

Your last login: 23-Febru

ibank.gtbank.co.tz says

Are you sure you want to confirm this cheque?

OK

Cancel

Cheque Confirmat

With Internet Banking, y

Complete the form below with the details of the cheque and click **Continue**.

Cheque Confirmation Details

Account No

0020015001- (211/20015/1/5107/0) ▾

Cheque No:

25 *

Cheque Date:

02/23/2021



Amount:

1000 *

Payee:

Joel Chanda *

Answer your secret question?

•••••

Continue



Cheque Confirmation

You have initiated a cheque confirmation as follows:

Cheque no: 25
Beneficiary Name: Joel Chanda
Account Number:0020015001 - (211/20015/1/5107/0)
Amount: 1,000
Cheque Date: 23-Feb-2021

Click the white button on your token or dial ***150*97#** and type the code generated:

Click **submit** button to complete the transaction

Submit

ibank.gtbank.co.tz says
Operation Successful

OK

CHANGE PASSWORD

My Accounts

Account Transfers new

Airtime Purchase

Bills & Utility Payment new

Payments & Collections new

FX Transactions

Cheques

Self Service new

Password Change

Deactivate Token

Reset Secret Question and Answer

Customer Information Update new

Your last login: 23-February-2021 at 8:43:19 AM (GMT+3)



Change Password

For your security and protection, we advise you change your Internet Banking password periodically to prevent someone else from having knowledge of it. Please change to a **minimum of 6 (six) numeric** characters.

Please note that Password change Takes effect on your next Logon



Former Password

New Password

Confirm Password

Submit

Clear

RESET SECRET QUESTIONS AND ANSWERS

- My Accounts
- Account Transfers **new**
- Airtime Purchase
- Bills & Utility Payment **new**
- Payments & Collections **new**
- FX Transactions
- Cheques
- Self Service **new****
 - Password Change
 - Deactivate Token
 - Reset Secret Question and Answer**
 - Customer Information Update **new**
- Customer Feedback
- Log Off

Your last login: 23-February-2021 at 3:12:19 PM (GMT+3)

Reset Secret Question and Answer Details

You have initiated a secret question and answer reset, kindly complete the form below to complete this request. Please note that the new secret question and answer will not take effect until after 3 hours.

Please do not include any special characters like comma, apostrophe, quotation marks or question marks. Thank you.

New Question: *

New Answer: *

Confirm New Answer: * repeat the new answer

Mother's Maiden Name: *

Type your Token Code:

CUSTOMER FEEDBACK

- Account Transfers **new**
- Airtime Purchase
- Bills & Utility Payment **new**
- Payments & Collections **new**
- FX Transactions
- Cheques
- Self Service **new****
- Customer Feedback**
- Log Off

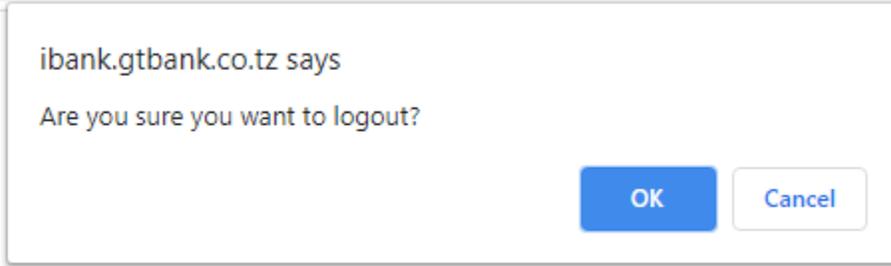
Customer Feedback Information

Feedback Type: ▲

From: chandajoe

Subject: Internet Banking - 2112001501

LOG OFF



WELCOME, JOEL

Your last login: 23-February-2021 at 8:43:19 AM (GMT+3)

My Accounts

- Account Transfers new
- Airtime Purchase
- Bills & Utility Payment new
- Payments & Collections new
- FX Transactions

Cheques

Self Service new

- Password Change
- Deactivate Token
- Reset Secret Question and Answer
- Customer Information Update new

Token Deactivation

You may use this module to de-activate your Internet Banking Token device. Please note that you can only request for another token by visiting the nearest branch.

Find below pending token deactivation requests:

To make another request click 'New Request' [New Request](#)

Request Ref.	Mobile Number	EmailAddress	Status	Tokenid	Date Initiated	Deactivation Code	
15		chandajoe@gmail.com	PENDING	35XXXXXX96	19-Sep-2018 09:25:27		Deactivate
1							

CUSTOMER INFORMATION UPDATE

Your last login: 23-February-2021 at 3:12:19 PM (GMT+3)

My Accounts

- Account Transfers new
- Airtime Purchase
- Bills & Utility Payment new
- Payments & Collections new
- FX Transactions

Cheques

Self Service new

- Password Change
- Deactivate Token
- Reset Secret Question and Answer
- Customer Information Update new

Account Update Request.

Internet Banking Allows you to initiate a request to update your account details:

Please note the following:

- * You can only view history of request made on this platform.

To make another request click 'New Request' [New Request](#)

RequestType	New Email Address	New Mobile Number	RequestDate
1			

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Security Tips Please note that GTBank

Do you have a token?

 **Account Information Update**

With Guaranty Trust Internet Banking, you can initiate a request to update your account details.

You can walk into any Guaranty Trust Bank branch to obtain a token.

 **Request Details:**

Select your account Number:

Select Update Type

Email Address

Mobile Number

Answer your secret question

Continue