

GUARANTY TRUSTBANK (TANZANIA) LIMITED PRODUCTS & SERVICES TARIFF GUIDE WITH EFFECT FROM APRIL, 2024

ELECTRONIC BANKING

ATM – MASTERCARD DEBIT			CLASSIC DEBIT TZS	PLATINUM DEBIT TZS	DOLLAR DEBIT USD equivalent of TZS	MOBILE BANKING	USSD (TZS)	GTWORLD (TZS)
Maintenance Fee	10,000/quarter	15,000/quarter	15,000/quarter	15,000/quarter	15,000/quarter	Funds transfer (Bank to Mobile) 500 - 2000001 200001 - 500000 500001 - 1000000	1,800	1,800
Maintenance Fee - Corporate	-	25,000 per card/qtr	25,000 per card/qtr	25,000 per card/qtr	25,000 per card/qtr	DSTV	2,500	2,500
Card Issuance	Free	20,000	20,000	20,000	20,000	Mini-statement Request	4,000	4,000
Card Issuance (Corporate)	-	50,000	50,000	50,000	50,000	Bank Account Fund transfer (Within GTB)	847	847
GTBank Cards on GTBank ATM	2,000	2,000	2,000	2,000	2,000	Balance Enquiry	300	300
GTBank Cards on Other ATM	2,000	2,000	2,000	2,000	2,000	PIN/Password Reset	300	300
GTBank Cards on GTBank & Other ATM (Salary Account)	1,271	1,271	1,271	1,271	1,271	Transfer outside GTBank (TIPS)	N/A	10,000
Mini-statement (GTBank ATM)	1,000	1,000	1,000	1,000	1,000	Outward EFT - External (Single/Bulk)	2,500	2,500
Mini-statement (Other ATM)	1,000	1,000	1,000	1,000	1,000	GEPCRC	1,017	1,017
Cards uncollected and destroyed (after 6 months)	10,000	10,000	10,000	10,000	10,000			
Card withdrawal on ATMs outside Tanzania	7,000	7,000	7,000	7,000	7,000			
Card Renewal	15,000	20,000	20,000	20,000	20,000			
Card Replacement (lost or faulty)	20,000	30,000	30,000	30,000	30,000			
PIN Replacement	2,000	3,000	3,000	3,000	3,000			
Balance Enquiry (GTBank ATM)	Free	Free	Free	Free	Free			
Balance Enquiry (Other ATM)	500	500	500	500	500			
ATM withdrawal limit (per transaction)	400,000	400,000	400,000	400,000	400,000			
ATM withdrawal limit (per day)	1,000,000	10,000,000	1,000,000	1,000,000	1,000,000			
International withdrawal limit (per day)	1,000,000	10,000,000	1,000,000	1,000,000	1,000,000			

SALARY PROCESSING		TZS
Manual		
Processing Fee per transaction (within GTBank)		2,000
Processing Fee per transaction (Other Banks)		2,000
Transfer Fee per transaction (TIPS)		10,000
Transfer Fee per transaction (EFT)		2,500
Internet Banking (GAPS)		
Processing fee per transaction (Within GTBank)		500
Processing fee per transaction (Other Banks)		1,000
Transfer Fee per transaction (TIPS)		8,475
Transfer Fee per transaction (EFT)		2,000

INTERNET BANKING		TZS
Maintenance Fee		Free
Bank Account Fund transfer Within GTB)		Free
SMS Notifications		8,475
3rd Party Transfer (TIPS)		2,000
3rd Party Transfer (EFT)		20,000
Token		Free
Balance Enquiry		Free
Statement (Self download)		Free
Statement (Printed by the Bank) per page		1,500
Password Reset		4,200
Stop or Unblock Cheque		25,000
Stop Payment		30,000
DSTV		847
GEPCRC		1,017

TISS CHARGES		TZS
0 - 2,000 Payments		1 - 10 Million
0 - 10,000 Payments		10 - 50 Million
0 - 5,000 Payments		Higher than 50 Million

MONEY TRANSFER SERVICES		TZS	USD equivalent of TZS
Transfer outside GTBank (TIPS)		10,000	10,000
Foreign Remittance (Outward)		N/A	0.25% of value, Min 50, Max 100
Foreign Remittance (Inward)		N/A	10
Incoming EFT Local		Free	N/A
Outward EFT - External (Single/Bulk)		2,500	N/A

TRADE FINANCE PRODUCTS

LETTERS OF CREDIT ISSUED (FOR EXPORTS)		USD	GUARANTEES	USD
Advising of Export L/C		100 flat	Guarantees/SBLC - Issuance	1% (Min 200) qrtly
Advising amendment to Export L/C		60 flat	Guarantees-amendment - Extension of expiry date	1% (Min 100) qrtly
Negotiating of Export documents under L/C		1% Min 100	Advising of Guarantees	1% (Min 100) qrtly
Exports collections		0.75% qrtly, Min 100	Cancellation of Guarantees	100 flat
Confirmation of Export L/C		0.75% qrtly, Min 100		
Transfer of Export L/C		150 per transfer		
Courier Fees		140		
Swift Queries		60		
L/C Cancellation Fee		100		

LETTER OF CREDIT ISSUED (FOR IMPORTS)		USD
Letter of credit issuance - Sight/usance		1% (Min 200) qrtly + swift 60
Letter of credit amendment - Extension		0.5% (Min 100) qrtly + swift 60
L/C Cancellation Fee		100
Availing /co acceptance of Import collection		0.25% (Min 100) qrtly
Swift Queries		USD 60

LENDING AND DEPOSIT RATES

LENDING RATES				DEPOSIT RATES					
CATEGORY	RETAIL TZS	USD	CORPORATE TZS	USD	TZS (MILLIONS)	UP TO 50	50 TO 100	100 TO 500	500 TO 1000
Term Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	CALL	3.00%	3.00%	3.00%	3.00%
Time Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	1 Month	3.50%	4.00%	4.25%	4.50%
Management Fee	0.25% quarterly	0.25% quarterly	0.25% quarterly	0.25% quarterly	3 Months	3.75%	4.25%	4.50%	5.00%
Commitment Fee	2.00%	2.00%	1.00%	1.00%	6 Months	4.50%	5.00%	5.20%	5.50%
Base Rate	16.00%	7.00%	16.00%	7.00%	12 Months	5.00%	5.20%	5.50%	6.00%

OTHER SERVICES

CHEQUES		TZS	USD	MISCELLANEOUS		TZS	USD
25 Leaves		10,000	5	Monthly Maintenance Fees (Corporate)		55,000	Equivalent
50 Leaves		20,000	10	Monthly Maintenance Fees (SME)		11,000	Equivalent
100 Leaves		40,000	20	All Accounts (Monthly statement)		Free	Free
Stop Payment		30,000	15	All Accounts (Quarterly statement)		5,000	3
Check returned (Technical reasons)		10,000	5	e-Statement		Free	Free
Check returned (Financial reasons)		50,000	25	Interim Statement		3,500 per page	USD 2 per page

BANKER'S CHEQUE		TZS	USD
Issuance of Banker's Cheque		20,000	10
Cancellation/Repurchase of Banker's Cheque		10,000	5

STANDING INSTRUCTION (SI)		TZS	USD
Registration charges		Free	Free
Set up of Standing Order - Internal		Free	Free
Set up of Standing Order - External (TISS or TT charges applies along with banks tariff)		20,000	10
Amendment/Stop Standing order instruction		10,000	5
Unpaid SI/Failure of SI (insufficient fund)- Own Accounts		Free	N/A

CASH WITHDRAWALS		TZS	USD
Cash Withdrawals below TZS 1M or USD 1,000		3,000 up to 1 Mill	0.5% or Min of USD 3
Cash Withdrawals TZS 1M & above		5,000 up to 10 Mill, Above 0.2%: Max 150,000.00	0.5% or Min of USD 3

ACCOUNT CLOSURE CHARGES		TZS	USD	DORMANT/INACTIVE ACCOUNT - REACTIVATION CHARGES		TZS	USD
Savings Account		10,000	5	Savings Account		Free	Free
Current Account		20,000	10	Current Account		Free	Free
Corporate Account		100,000	50				

NOTE: ALL CHARGES ARE TAX EXCLUSIVE

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