

# GUARANTY TRUST BANK (TANZANIA) LIMITED PRODUCTS & SERVICES TARIFF GUIDE WITH EFFECT FROM NOVEMBER, 2021

GTCO

Guaranty Trust Bank (Tanzania) Ltd

## ELECTRONIC BANKING

### ATM – MASTERCARD DEBIT

	CLASSIC DEBIT TZS	PLATINUM DEBIT TZS	DOLLAR DEBIT USD equivalent of TZS
Maintenance Fee	6,250/quarter	10,000/quarter	10,000/quarter
Card Issuance	Free	20,000	20,000
Card Issuance (Corporate)	-	50,000	50,000
GTBank Cards on GTBank ATM	2,000	2,000	2,000
GTBank Cards on Other ATM	2,000	2,000	2,000
GTBank Cards on GTBank ATM (Salary Account)	1,271	1,271	1,271
GTBank Cards on Other ATM (Salary Account)	1,271	1,271	1,271
Mini-statement (GTBank ATM)	300	300	300
Mini-statement (Other ATM)	500	500	500
Cards uncollected and destroyed (after 6 months)	10,000	10,000	10,000
Card withdrawal on ATMs outside Tanzania	7,000	7,000	7,000
Card Renewal	15,000	20,000	20,000
Card Replacement (lost or faulty)	20,000	30,000	20,000
PIN Replacement	2,000	3,000	2,000
Balance Enquiry (GTBank ATM)	Free	Free	Free
Balance Enquiry (Other ATM)	500	500	500
ATM withdrawal limit (per transaction)	400,000	400,000	400,000
ATM withdrawal limit (per day)	1,000,000	10,000,000	1,000,000
International withdrawal limit (per day)	1,000,000	10,000,000	1,000,000

### SALARY PROCESSING

	TZS
Manual	
Processing Fee per transaction (within GTBank)	2,000
Processing Fee per transaction (Other Banks)	2,000
Transfer Fee per transaction (TISS)	10,000
Transfer Fee per transaction (EFT)	2,500
Internet Banking (GAPS)	
Processing fee per transaction (Within GTBank)	500
Processing fee per transaction (Other Banks)	1,000
Transfer Fee per transaction (TISS)	8,475
Transfer Fee per transaction (EFT)	2,000

### MOBILE BANKING

	TZS
Funds transfer (Bank to Mobile)	
500 - 200000	1,800
200001 - 500000	2,500
500001 - 1000000	4,000
DSTV	847
Mini-statement Request	300
Bank Account Fund transfer (Within GTB)	Free
Balance Enquiry	300
PIN/Password Reset	300

### INTERNET BANKING

	TZS
Maintenance Fee	Free
Bank Account Fund transfer Within GTB)	Free
SMS Notifications	Free
3rd Party Transfer (TISS)	8,475
3rd Party Transfer (EFT)	2,000
Token	20,000
Balance Enquiry	Free
Statement (Self download)	Free
Statement (Printed by the Bank) per page	1,500
Password Reset	4,200
Stop or Unblock Cheque	25,000
Stop Payment	30,000
DSTV	847
GEPGCR	1,017

### MONEY TRANSFER SERVICES

	TZS	USD equivalent of TZS
Transfer outside GTBank (TISS)	10,000	10,000
Foreign Remittance (Outward)	N/A	0.25% of value, Min 50, Max 100
Foreign Remittance (Inward)	N/A	10
Incoming EFT Local	Free	N/A
Outward EFT - External (Single/Bulk)	2,500	N/A

## TRADE FINANCE PRODUCTS

### LETTERS OF CREDIT ISSUED (FOR EXPORTS)

	USD
Advising of Export L/C	100 flat
Advising amendment to Export L/C	60 flat
Negotiating of Export documents under L/C	1% Min 100
Exports collections	0.75% qtrly, Min 100
Confirmation of Export L/C	0.75% qtrly, Min 100
Transfer of Export L/C	150 per transfer
Courier Fees	140
Swift Queries	60
L/C Cancellation Fee	100

### GUARANTEES

	USD
Guarantees/SBLC - Issuance	1% (Min 200) qtrly
Guarantees-amendment - Extension of expiry date	1% (Min 100) qtrly
Advising of Guarantees	1% (Min 100) qtrly
Cancellation of Guarantees	100 flat

### LETTER OF CREDIT ISSUED (FOR IMPORTS)

	USD
Letter of credit issuance - Sight/usance	1% (Min 200) qtrly + swift 60
Letter of credit amendment - Extension	0.5% (Min 100) qtrly + swift 60
L/C Cancellation Fee	100
Availing /co acceptance of Import collection	0.25% (Min 100) qtrly
Swift Queries	USD 60

## LENDING AND DEPOSIT RATES

### LENDING RATES

CATEGORY	RETAIL		CORPORATE	
	TZS	USD	TZS	USD
Term Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin
Time Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin
Management Fee	0.25% quarterly	0.25% quarterly	0.25% quarterly	0.25% quarterly
Commitment Fee	2.00%	2.00%	1.00%	1.00%
Base Rate	16.00%	7.00%	16.00%	7.00%

### DEPOSIT RATES

TZS (MILLIONS)	UP TO 50	50 TO 100	100 TO 500	500 TO 1000
CALL	3.00%	3.00%	3.00%	3.00%
1 MONTH	3.50%	4.00%	4.25%	4.50%
3 MONTHS	4.00%	4.50%	5.00%	5.50%
6 MONTHS	5.00%	5.00%	5.50%	6.50%
12 MONTHS	6.00%	6.50%	7.50%	8.00%

## OTHER SERVICES

### CHEQUES

	TZS	USD
25 Leaves	10,000	5
50 Leaves	20,000	10
100 Leaves	40,000	20
Stop Payment	30,000	15
Check returned (Technical reasons)	10,000	5
Check returned (Financial reasons)	50,000	25

### BANKER'S CHEQUE

	TZS	USD
Issuance of Banker's Cheque	20,000	10
Cancellation/Repurchase of Banker's Cheque	10,000	5

### STANDING INSTRUCTION (SI)

	TZS	USD
Registration charges	Free	Free
Set up of Standing Order - Internal	Free	Free
Set up of Standing Order - External (TISS or TT charges applies along with banks tariff)	20,000	10
Amendment/Stop Standing order instruction	10,000	5
Unpaid SI/Failure of SI (insufficient fund)- Own Accounts	Free	N/A
Unpaid SI/Failure of SI (insufficient fund)- Other Accounts	50,000	25

### ACCOUNT CLOSURE CHARGES

	TZS	USD
Savings Account	10,000	5
Current Account	20,000	10

### MISCELLANEOUS

	TZS	USD
Monthly Maintenance Fees (Corporate)	55,000	Equivalent
Monthly Maintenance Fees (SME)	11,000	Equivalent
All Accounts (Monthly statement)	Free	Free
All Accounts (Quarterly statement)	5,000	3
e-Statement	Free	Free
Interim Statement	3,500 per page	USD 2 per page
Cash Deposit	Free	Free
Deposit of small denomination less than USD 50	N/A	2.5% of the value
Audit Confirmation	50,000	25
Reference/Introduction Letter	30,000	15
Investigation/Query per item above 12 months	20,000	10

### CASH WITHDRAWALS

	TZS	USD
Cash Withdrawals below TZS 1M or USD 1000	3,000 up to 1 Mill	0.5% or Min of USD 3
Cash Withdrawals TZS 1M & above	5,000 up to 10 Mill, Above 0.2%; Max 150,000.00	0.5% or Min of USD 3

### DORMANT/INACTIVE ACCOUNT - REACTIVATION CHARGES

	TZS	USD
Savings Account	Free	Free
Current Account	Free	Free

**NOTE: ALL CHARGES ARE TAX EXCLUSIVE**

Guaranty Trust Bank (Tanzania) Ltd | Plot 4, Regent Estate, Victoria Bagamoyo Road | P.O.BOX 31111, Kijitonyama, Dar es Salaam, Tanzania | Tel: +255 22292 7828 | www.gtbank.co.tz

Cote d'Ivoire  
Gambia  
Ghana

Kenya,  
Liberia  
Nigeria

Rwanda  
Sierra Leone  
Tanzania

Uganda  
UK

Connect with us



Wouldn't you rather bank with us?