

GUARANTY TRUSTBANK (TANZANIA) LIMITED PRODUCTS & SERVICES TARIFF GUIDE WITH EFFECT FROM SEPTEMBER, 2024

ELECTRONIC BANKING

ATM – MASTERCARD DEBIT

	CLASSIC DEBIT TZS	PLATINUM DEBIT TZS	DOLLAR DEBIT USD equivalent of TZS
Maintenance Fee	10,000/quarter	15,000/quarter	15,000/quarter
Maintenance Fee - Corporate	-	25,000 per card/qtr	25,000 per card/qtr
Card Issuance	Free	20,000	20,000
Card Issuance (Corporate)	-	50,000	50,000
GTBank Cards on GTBank ATM	2,000	2,000	2,000
GTBank Cards on Other ATM	2,000	2,000	2,000
GTBank Cards on GTBank & Other ATM (Salary Account)	1,271	1,271	1,271
Mini-statement (GTBank ATM)	1,000	1,000	1,000
Mini-statement (Other ATM)	1,000	1,000	1,000
Cards uncollected and destroyed (after 6 months)	10,000	10,000	10,000
Card withdrawal on ATMs outside Tanzania	3% of the value+ 7,000	3% of the value+ 7,000	7,000
Card Renewal	15,000	20,000	20,000
PIN Replacement	2,000	3,000	2,000
Balance Enquiry (GTBank ATM)	Free	Free	Free
Balance Enquiry (Other ATM)	500	500	500
ATM withdrawal limit (per transaction)	400,000	400,000	400,000
ATM withdrawal limit (per day)	1,000,000	10,000,000	1,000,000
International withdrawal limit (per day)	1,000,000	10,000,000	1,000,000

SALARY PROCESSING

	TZS
Manual	
Processing Fee per transaction (within GTBank)	2,000
Processing Fee per transaction (Other Banks)	2,000
Internet Banking (GAPS)	
Processing fee per transaction (Within GTBank)	500
Processing fee per transaction (Other Banks)	1,000

MOBILE BANKING

Funds transfer (Bank to Mobile)	
500 - 2000001	
200001 - 500000	
500001 - 1000000	
DSTV	
Mini-statement Request	
Bank Account Fund transfer (Within GTB)	
Balance Enquiry	
PIN/Password Reset	
GEPGCR	

INTERNET BANKING

Maintenance Fee	Free
Bank Account Fund transfer Within GTB)	Free
SMS Notifications	Free
Token	20,000
Balance Enquiry	Free
Statement (Self download)	Free
Statement (Printed by the Bank) per page	1,500
Password Reset	4,200
Stop or Unblock Cheque	25,000
Stop Payment	30,000
DSTV	847
GEPGCR	1,017

USSD (TZS) GTWORLD (TZS)

1,800	1,800
2,500	2,500
4,000	4,000
847	847
300	300
Free	Free
300	300
300	300
1,017	1,017

TISS CHARGES

TZS	TZS
0 - 2,000 Payments	1 - 10 Million
0 - 5,000 Payments	10 - 50 Million
0 - 10,000 Payments	Higher than 50 Million

TIPS AND TACH CHARGES

TZS	TZS
1 - 50,000 Payments	500
50,001 - 500,000 Payments	1,000
500,001 - 5,000,000 Payments	1,500
5,000,001 - 20,000,000 Payments	2,000

MONEY TRANSFER SERVICES

TZS	USD equivalent of TZS
N/A	0.25% of value, Min 50, Max 100
N/A	10

TRADE FINANCE PRODUCTS

LETTER OF CREDIT / BILLS OF COLLECTIONS

	USD
Advising of Export L/C	100 flat
Advising amendment to Export L/C	60 flat
Negotiating of Export documents under L/C	1% Min 100
Exports collections	0.75% qtrly, Min 100
Confirmation of Export L/C	0.75% qtrly, Min 100
Transfer of Export L/C	150 per transfer
Courier Fees	140
Swift Queries	60
L/C Cancellation Fee	100

GUARANTEES

Guarantees/SBLC - Issuance	
Guarantees-amendment - Extension of expiry date	
Advising of Guarantees	
Cancellation of Guarantees	

USD

1% (Min 200) qtrly
1% (Min 100) qtrly
1% (Min 100) qtrly
100 flat

LETTER OF CREDIT ISSUED (FOR IMPORTS)

Letter of credit issuance - Sight/usance	
Letter of credit amendment - Extension	
L/C Cancellation Fee	
Availing /co acceptance of Import collection	
Swift Queries	

USD

1% (Min 200) qtrly + swift 60
0.5% (Min 100) qtrly + swift 60
100
0.25% (Min 100) qtrly
USD 60

LENDING AND DEPOSIT RATES

LENDING RATES

CATEGORY	RETAIL TZS		CORPORATE TZS	
	USD	USD	USD	USD
Term Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin
Time Loan	TZS Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin	USD Base Rate + Margin
Management Fee	0.25% quarterly	0.25% quarterly	0.25% quarterly	0.25% quarterly
Commitment Fee	2.00%	2.00%	1.00%	1.00%
Base Rate	16.00%	7.00%	16.00%	7.00%

DEPOSIT RATES

TZS (MILLIONS)	UP TO 50	50 TO 100	100 TO 500	500 TO 1000
CALL	3.00%	3.00%	3.00%	3.00%
1 Month	3.50%	4.00%	4.25%	4.50%
3 Months	3.75%	4.25%	4.50%	5.00%
6 Months	4.50%	5.00%	5.20%	5.50%
12 Months	5.00%	5.20%	5.50%	6.00%

OTHER SERVICES

CHEQUES

	TZS	USD
25 Leaves	10,000	5
50 Leaves	20,000	10
100 Leaves	40,000	20
Stop Payment	30,000	15
Check returned (Technical reasons)	10,000	5
Check returned (Financial reasons)	50,000	25

BANKER'S CHEQUE

	TZS	USD
Issuance of Banker's Cheque	20,000	10
Cancellation/Repurchase of Banker's Cheque	10,000	5

STANDING INSTRUCTION (SI)

	TZS	USD
Registration charges	Free	Free
Set up of Standing Order - Internal	Free	Free
Set up of Standing Order - External (TISS or TT charges applies along with banks tariff)	20,000	10
Amendment/Stop Standing order instruction	10,000	5
Unpaid SI/Failure of SI (insufficient fund)- Own Accounts	Free	N/A

MISCELLANEOUS

Monthly Maintenance Fees (Corporate)	
Monthly Maintenance Fees (SME)	
All Accounts (Monthly statement)	
All Accounts (Quarterly statement)	
e-Statement	
Interim Statement	
Cash Deposit	
Deposit of small denomination less than USD 50	
Audit Confirmation	
Reference/Introduction Letter	
Investigation/Query per item above 12 months	

TZS

55,000	Equivalent
11,000	Equivalent
Free	Free
5,000	3
Free	Free
3,500 per page	USD 2 per page
Free	Free
N/A	2.5% of the value
50,000	25
30,000	15
20,000	10

CASH WITHDRAWALS

	TZS	USD
Cash Withdrawals below TZS 1M or USD 1,000	3,000 up to 1 Mill	0.5% or Min of USD 3
Cash Withdrawals TZS 1M & above	5,000 up to 10 Mill, Above 0.2%: Max 150,000.00	0.5% or Min of USD 3

ACCOUNT CLOSURE CHARGES

	TZS	USD
Savings Account	10,000	5
Current Account	20,000	10
Corporate Account	100,000	50

DORMANT/INACTIVE ACCOUNT - REACTIVATION CHARGES

	TZS	USD
Savings Account	Free	Free
Current Account	Free	Free

NOTE: ALL CHARGES ARE TAX EXCLUSIVE

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