



# Heads Up Therapies

## Curriculum Vitae – Ashley Vause

### REHAB COACH

### PERSONAL PROFILE

I am a confident and professional individual who works well both in a team environment and on my own. I work well under pressure and am highly motivated to achieve and exceed the goals set by my employer. I am extremely diligent and ensure I approach any task with keen attention to detail. I possess a calming and positive temperament, which is an asset when dealing with difficult clients or those unsure of the claims process. I can communicate proficiently at all levels and via a variety of means, be it, telephone, e-mail or face to face.

### EDUCATION & QUALIFICATIONS

#### Walkden High School

**9 GCSE's**

**September '04 -July '05**

**Eccles College**

**September '04 – July '05**

**Attained 2 AS Levels**

### PROFESSIONAL MEMBERSHIPS

**Health and Care Professions Council**

### EMPLOYMENT

#### Clyde & Co LLP

**Fraud Litigation Executive**

**October '21-June '25**

I specialise in defending suspicious and fraudulent fast track and multi-track claims. I handle a variety of motor fraud cases for several household insurers.

My current job role consists of drafting and reviewing documents, conducting detailed file reviews, assessing evidence and prospects of a case and advising the client fully on the matter. I liaise and meet clients with a high level of professionalism. I conduct research and keep up to date with legal and industry practices. I attended conferences on a regular basis, draft instructions to counsel and prepared trial bundles. I also advise insurers on the pre litigation strategy on cases.


#### Keoghs LLP

**Fraud Fee Earner**

**January '20- October '21**



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Heads Up Therapies Limited is registered in England and Wales. Company Registration Number: 10321279



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My role as a Fraud Fee Earner consists of dealing with Fast Track and Small Track cases where there are concerns of LSI, Occupancy, Causation and Exaggeration. Upon receiving a new file, I will review the file in full, assess prospects and proof the client and any witnesses. I will review engineering evidence, medical records, medical reports and all aspects of intel evidence which will allow me to assess prospects and advise my client accordingly. Within this role I carry out conferences with counsel and clients on a regular basis. To allow me to be successful within this role I can extract all relevant information, collate all evidence and thoroughly investigate every case on its own merits. This latest career path has left me with a passion for a career in fraud.

#### **Keoghs LLP**

##### **Fraud Fee Earner**

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#### **Keoghs LLP**

##### **Litigation Executive**

**July '18 - January '20**

My role as a Litigation Executive consists of around 90 Fast Track cases. My caseload consists of liability disputed and admitted cases. I assess liability and quantum and make reasonable cost-effective offers on cases that can be settled and will review the liability disputed cases to ensure we have a strong enough case to defend to trial if I am unable to settle these. I can extract all relevant information and have thorough albeit sometimes difficult conversations with policyholders. I build excellent rapport with the Insurer clients to ensure I can liaise with them to ensure all cases are dealt with effectively and efficiently.

#### **Horwich Cohen Coghlan Solicitors**

##### **Fraud Litigation Executive**


**September '15 – July '18**

My role as a Fraud Litigation Executive consists of around 130 cases where Fraud has been raised. It is imperative that I extract all the relevant information from my clients, along with collating all the relevant evidence from the defendant's insurers and their representatives. The skills I have gained over previous years dealing with these types of cases allows me to deal with these matters effectively and efficiently. I regularly carry out conferences with my clients to assess their credibility.

#### **MTA Solicitors LLP**



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#### **Technical Claims Specialist**

**May '13 - 2 September '15**

#### **Senior Paralegal**

**July '10 - May '13**

I was initially employed by MTA Solicitors as a Senior Paralegal, brought in to deal with more complex cases. My caseload consisted of liability disputes, injuries that required a second/third medical report or injuries that were not simple whiplash injuries. I inherited an existing case load in the region of 180 and systematically reviewed and progressed each case to settlement or recommending litigation where appropriate.

Due to my skill set, it was suggested that I apply for the position of Technical Claims Specialist. The role primarily dealt with Low Velocity Impact, Causation and instances where Fraud was alleged by the third-party insurers or defendant solicitors. I carried a caseload in the region of 150. My analytical skills were key in dealing with these types of cases. It was imperative that I extracted all the necessary information from clients, whilst keeping them calm and explaining the issues raised, at the same time being alert to the 'tipping off legislation.


#### **Esure Insurance**

#### **Claimant Service Specialist**

**June '05 – July '10**



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