## VOLUNTEER TESTIMONIALS Chapter One



"It's special because education has always been very important to me. My student was amazing. He was a little fidgety at first, a little hesitant on the bigger words but with encouragement and helping him to sound them out he progressed from stage 4 to stage 9.

-NCR volunteer



"My students look so forward to the tutors calling them every week. Many of my students do not read at home with a parent so working

with a tutor is the only time during the week that they get a chance to read to someone." - Ms. Pastor, Detroit Teacher



"I'm so glad to be a part of this great program... It's very impressive how well designed the experience is for Isiah and for me—Really fun to watch him grow." — K. Hill, Steelcase volunteer



"What I heard [talking to my student] was HOPE. To me this is not just a literacy program but a program that gives children pride and hope. It encourages them to do more and be better. " – **UPS volunteer** 



"The best part about working with my student was knowing that the half-hour a week, while a small amount of time in my schedule, could be making a difference for this young reader, who doesn't get enough reading time with adults." — M. Hammer, Savvas Learning volunteer



"Chapter One is doing a great job helping students improve their fundamental reading skills, as a stepping stone to success in life. It was heart-warming to see the progress my student made, and the pride and enthusiasm she felt with her improved reading ability. On more than one

occasion she told me how happy her teacher and family were that she had progressed from a Level A to a Level C . " — M. Ponda, volunteer

"I know [my students] love the extra support and conversations. They may not have much financially and may face many challenges at home but they have big hearts and curious minds and together we can help them become citizens that will take care of our world." — Ms. Downing, Oak Grove teacher



"Volunteering is a great way for me to find headspace in my day. I can be having the most stressful day but if I know I have a reading session that day, it increases my productivity. It's a great place for me to reset as well as give back to the community."

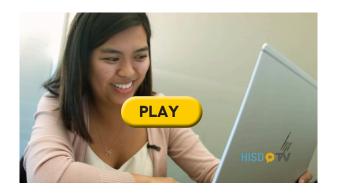
Hear from a Salesforce volunteer





"Chapter One's Online Volunteer program has made it so easy to make an impact on a child's life. In a 30-minute lesson I select and read a story with my assigned student, ask questions to see how well the student understands the

story, and play word games. I schedule a weekly session through the software program, and while sitting at my desk, or conference room, I can help a 1st grade student in their classroom learn to enjoy reading and develop lifelong skills. - S. Tanner, MetLife volunteer



"I think we're at a good point in our tutoring relationships where she is getting more comfortable. Being able to hear that is a great accomplishment."







"One story I feel volunteer tutors need to know comes from a boy in my classroom. He never really felt like he was "good at anything." He never felt that anyone had the time for him. BUT, after a couple of weeks of tutoring, he said he

loves his tutor time. A couple weeks after he started Chapter One, I heard him laughing while being tutored. After his session, he asked me, "Did you hear me laughing? I never did that before." "Tell me a little more about that," I asked. He said, "When I laughed, I felt happy, like it was in my heart." " — Ms. Splawn, teacher



"To those who are hesitant about joining, don't be! All that is required of you is 30 minutes once a week and the desire to encourage a child to reach their highest potential! This was a great way to break up my day, give back to the

community, and make a new friend." — H. Vyas, Turner volunteer