TRUESEC

Identity & Access Management

Strengthen control and secure access to your critical information

At Truesec, **We see Identity and Access Management (IAM) as your first line of defense to prevent breaches**, as it **protects your organization and data** against the accidental or deliberate misuse of privileged access.

> Identity and Access Management (IAM) is a security framework of policies, technology and disciplines to ensure that only the **right people** have the **right access**, for the **right reasons**, at **the right time**, **approved** by the right people in the enterprise.
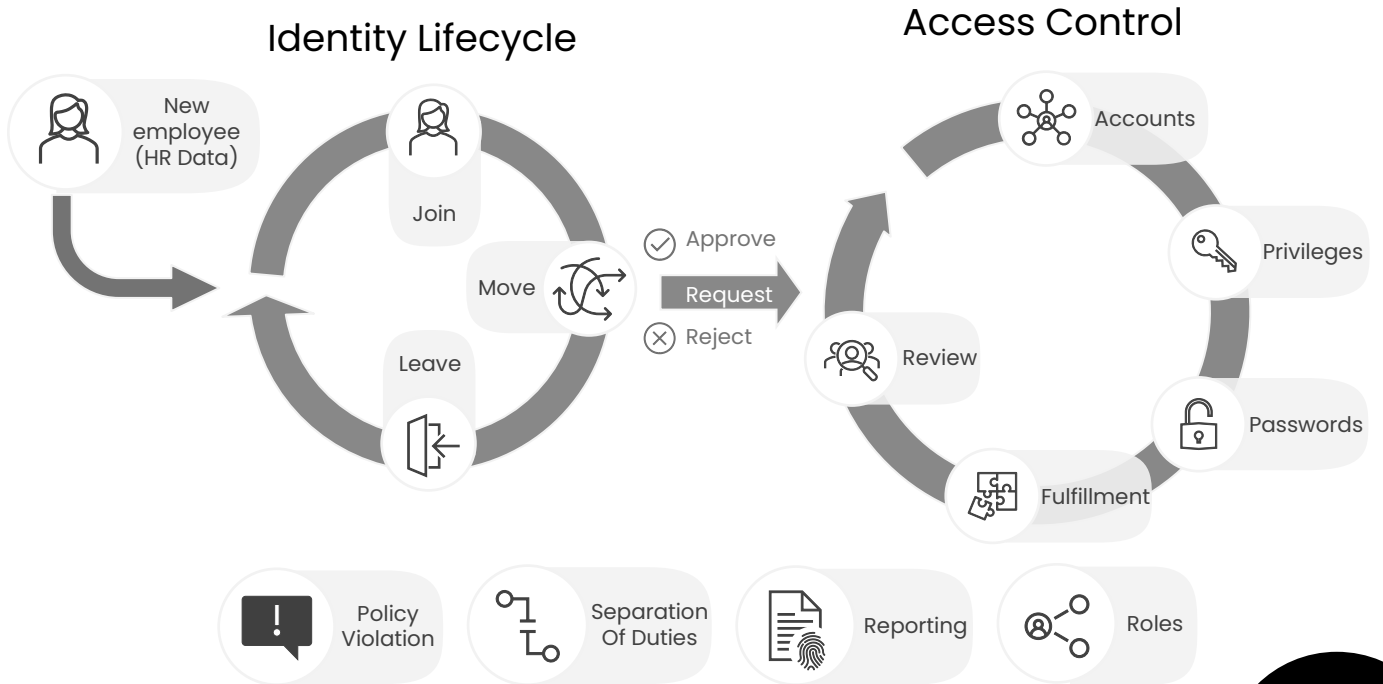
Why IAM?

✓ Automate control of access rights to your critical business applications and data, such as Active Directory and ERP systems

✓ Provide users with needed accounts and access when they join or move within the organization, and automatically revoke access and disable the accounts when no longer needed

✓ Simplify the process of reviewing user access rights, and report on the results for compliance and audit purposes

✓ Set up policies to prevent toxic combinations and segregate users accesses

✓ Identify accounts with no owner (unknown accounts) and react

✓ Govern the ownership of accounts and accesses

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Identity Governance & Administration

The disciplines that tie it all together

The aspects of Identity Governance & Administration (IGA)

Identity Lifecycle

- New employee (HR Data)
- Join
- Move
- Leave
- Approve
- Request
- Reject

Access Control

- Accounts
- Privileges
- Passwords
- Fulfillment
- Review

- Policy Violation
- Separation Of Duties
- Reporting
- Roles

You can practice the discipline of IAM without a tool, but if you take identity and add a dash of governance and administration, then you get IGA. Its capabilities enable organizations to connect and enforce the policies that can be defined in the IGA solution to the organization's compliance and audit requirements.
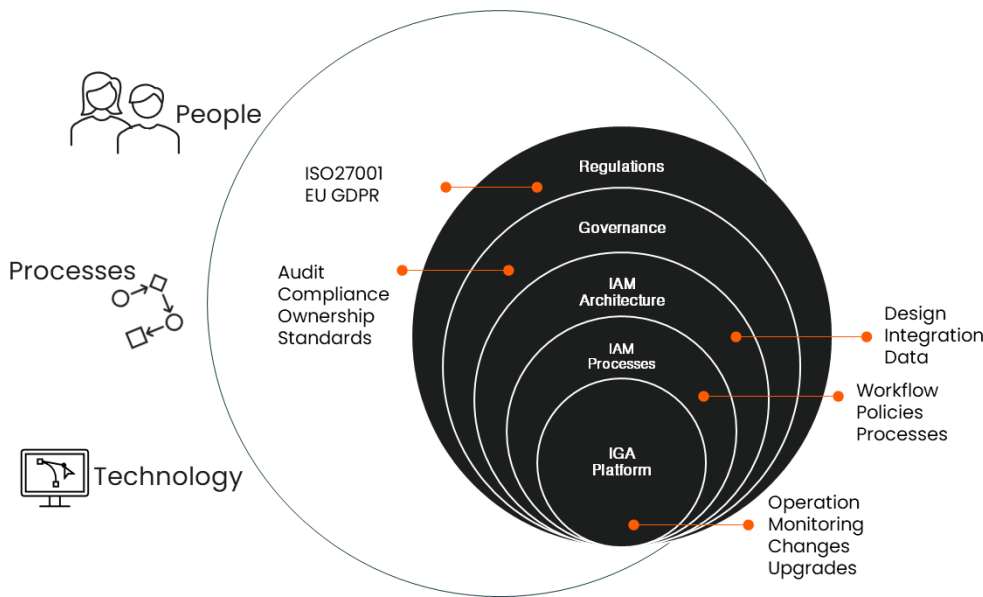
IGA processes follows an employee through their entire journey within your organization, from granting them appropriate access at their first workday, prompting removal and addition of access when they change position or an access review is initiated, and disabling them automatically when they inevitably leave.

IAM is more than an IT platform

Always ready to help you on your IAM journey

Implementing IAM is <u>not</u> an IT project – it is a business program

The solution will require buy-in from the business (**people**), it will change the **processes** and affect the **technology**. And we recognize that!

People

Processes

Technology

ISO27001
EU GDPR

Audit
Compliance
Ownership
Standards

Regulations

Governance

IAM
Architecture

IAM
Processes

IGA
Platform

Design
Integration
Data

Workflow
Policies
Processes

Operation
Monitoring
Changes
Upgrades

At Truesec, we are a reliable partner, and we help our customers on their IAM journey. Whether it is with assessment, optimization, support or compliance – we guide and support you all the way.

Our Services

Assessment

We assess your situation and help you strike a path towards control and compliance.

GAP Analysis | Requirements Analysis | Business Cases | Use Cases | Vendor Selection | Roadmap

Advisory

Our experienced IAM specialists help you navigate every step of your IAM journey.

Platform Support, System Onboarding, Troubleshooting, Awareness Workshops, CIS20

Deployment

If one of our partners' IAM solutions is the right for you, we will get you up and running.

Project Planning, IAM Process, Architecture, Implementation & Engineering

Compliance

We help you mature your organization's compliance.

Review Campaigns | Reporting | GDPR | PCI | SOX | Separation of Duties

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Chart your IAM journey with experienced specialists.

Contact
Kuno Larsen
Global Head of IAM

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SailPoint Platform Support & Maintenance

Free up your IAM resources

"Truesec makes sure that your IdentityNow is maintained according to SailPoint standards, and that expert help is always available when you need it"

SailPoint IdentityNow and IdentityIQ are critical business platforms and are vital security components for identity and access management.

With support and maintenance, we make sure the solution is maintained according to SailPoint standards and provide a team of certified IAM and SailPoint experts when you need support.

This gives *you* the time to focus and keep your business compliant and in control within identity security.

Our team of experts are ready to support your service requests for both in-depth technical help or functional support.

Your benefits

We handle the operational burden so that you can focus on more business-relevant tasks

We are certified SailPoint experts so you can rest assure that we will keep you up-to-date with the industry standard

We are your scalable IAM team which means that our expert services are always available and allocated when you need us

Expert

- Architecture and design
- Configuration
- Integration to business applications
- Rules and scripts
- Role mining and design
- Troubleshooting
- …

Functional

- Access profiles and roles
- Approval workflow
- Reporting
- Certification campaigns
- User guides
- Training
- …

We offer different **levels of the service**, with the option to extend service hours. Let us know and we can mix a service to meet your needs.

Service levels	Standard	Advanced	Fully Managed
Base service with reaction time (KPI), health check in DK office hours	✓	✓	✓
Monthly status meeting	✓	✓	✓
Emergency Security Fix	✓	✓	✓
IdentityNow tenant / IdentityIQ environments	1	1	Multiple
Incident handling	T&M	2 hours included**	Included*
Service requests	T&M	T&M	Included*
Add on: Extended service hours +17-22 CET Extended service hours 24/7/365			

*Total number of Incidents and service requests are agreed
** First 2 hours included, additional hours on T&M

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SailPoint