

# Standby Cybersecurity Incident Response Team

## What Is a Standby Cybersecurity Incident Response Team?

It's a Service Level Agreement for a battle-proven Cybersecurity Incident Response Team, at a predefined hourly rate to be initiated by you, if you are affected by an incident or breach. This provides organizations high-priority access to experienced experts directly without the need to have their own internal departments for this purpose.

### The Truesec Promise

When an organization is hit by a cyberattack it is critical to have experienced experts dealing with the incident as soon as possible. This to prevent the incident from escalating, to minimize the impact of the attack, and to make sure that no forensic evidence is destroyed.

A challenge for many organizations is to attract knowledgeable staff, and then ensure that they have the opportunity to use their knowledge. But also, it is to ensure that the expert knowledge is developed and refined with the latest changes in the field.

We have seen that many organizations struggle with making sure that their cybersecurity and forensic experts are up to date with intel on the latest threat actors, the threat landscape, and the latest research on how these should be handled.



### The Incident Process

#### Initial Contact with Truesec Emergency Hotline



### About Us

As a global cybersecurity company, we're proud to be at the forefront of protecting organizations and our society against cyber threats. Our purpose has been clear since day one: Creating safety and sustainability in a digital world by preventing cyber breach and minimizing impact. We never cease to challenge and reinvent ourselves to help defend your most valuable data assets every day.

### TRUESEC

A Safe Digital Future

Sweden

truesec.se  
+46 8 10 00 10  
hello@truesec.se

US

truesec.com  
+1 (425) 818-8044  
info@truesec.com

# If You Are Under Attack, Call Truesec

+46 (0) 8 10 72 00  
incident@truesec.com

## The Process

The Truesec Incident Responders have deep knowledge on how to rapidly minimize impact and eradicate threats, using a proven methodology perfected during an extensive number of Incident Response and Recover assignments, including everything from advanced ransomware campaigns to cyber espionage or theft of digital assets. Truesec Incident Response methodology includes identifying threat actor activities, planning and executing an eradication workflow, and assisting recovery with the goal of returning to a steady state as soon as possible.

By obtaining the Standby Cybersecurity Incident Response Team service, you ensure that if your organization is affected by an incident, you have priority access to Truesec Emergency Hotline. You also receive high priority access to the experts needed to respond to your incident.

The time from contact to activity initiation, and the initial actions of both parties will be agreed upon beforehand in a clear and concise manner.

What Is Included	Included	Optional
Priority access to Truesec Emergency Hotline	✓	
Agreed SLA on activity by Incident Response Team after initiation to Truesec Emergency Hotline	✓	
Governance and reporting	✓	
Onboarding	✓	
Work performed by experts during incident	Per hour at predefined rate	
Standby hardware to use during Incident Response work		✓
Retainer with pre-allocated hours		✓
Prepared environment for fast startup of Incident Response Team		✓

## How Do I Obtain the Benefits of the Standby Cybersecurity Incident Response Team?

You start by talking to your Truesec customer contact, or any of our experts. Together you will begin the journey to protect your organization's sensitive information and safeguard your corporate brand by scoping the assignment and determining what actions would benefit you most.

By having Standby Cybersecurity Incident Response Team as an ongoing service, you will acquire the capability to respond to an incident or breach, without having to run your own internal department with cybersecurity responders.