

The Clear Creek Group Privacy Policy

The Clear Creek Group, LLC (“**CCG**,” “**we**,” or “**us**”) respects your privacy. This Privacy Policy describes the types of information we may collect from you when you visit theclearcreekgroup.com or use our accommodations and other services (collectively, the “**Services**”). This Privacy Policy describes (i) how we use the information we collect, (ii) with whom we share it, (iii) how we protect it, and (iv) the choices we offer you regarding our collection and use of such information. We are constantly working to improve our administrative, technical, and physical safeguards to protect your personal information. **If you do not agree with this Privacy Policy, please do not access or use any part of the Services.**

1. Information We Collect

Where We Collect It From. We may collect personal information about you, meaning information that can uniquely identify you, from various sources, such as:

- Directly from you when you use the Services, such as when you access certain features or content, or purchase something from us; and
- Our parents, subsidiaries, affiliates, service providers, business partners, and other third parties.

What We Collect. The personal information we collect about you may include, without limitation:

- Contact information, such as name, postal address, email address, and phone number;
- Demographic information, such as age, date of birth, gender, and postal code;
- Login information, such as username and password; and
- Payment and financial details, such as payment card number, expiration date, authentication code, billing address, and bank account number.

Automatic Collection. When you use the Services, we may also collect certain information by automated means, such as cookies. A “cookie” is a text file that websites send to a visitor’s computer or other Internet-connected device to uniquely identify the visitor’s browser or to store information or settings in the browser. We may also use third-party analytics tools (such as Google Analytics) that collect information about use of the Services and user traffic. The information we collect automatically may include personal information. It helps us to improve and personalize our Services, including by enabling us to identify and authenticate users.

2. How We Respond to “Do Not Track” Signals. *A do not track signal (“DNT”) prevent web applications from tracking you, you can learn more about DNT at <https://allaboutdnt.com>.*

Your web browser may let you choose your preference as to whether you want to allow the collection of information about your online activities over time and across different websites or online services. At this time, the Services do not respond to the preferences you may have set in your web browser regarding such collection of your information, and the Services may continue to collect information in the manner described in this Privacy Policy.

3. How We Use the Information We Collect

We may use information we obtain about you to:

- Process and complete transactions you have requested using the Services, and provide you with services you request;
- Send you information or materials you request;
- Maintain a record of your purchases and other transactions using the Services;
- Respond to your questions and comments and provide customer support;
- Communicate with you about our products, services, offers, and promotions;
- Operate, evaluate, and improve our business and the products and services we offer;
- Analyze trends and statistics regarding use of the Services and transactions conducted using the Services;
- Protect against and prevent fraud, unauthorized transactions, claims, and other liabilities, and manage risk exposure, including by identifying potential hackers and other unauthorized users; and
- Comply with applicable legal requirements and industry standards.

Other Uses. We also may use the information we obtain about you in other ways for which we provide specific notice at the time of collection.

4. Disclosure of Information

Who We Disclose To. We may disclose aggregated information about our users, and information that does not identify any individual user, without restriction. We may disclose personal information about you:

- To contractors, service providers, and other third parties we use to support our business;
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request;
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of The Clear Creek Group, users of the Services, or others; and
- With your consent.

5. **Data Security.** We have implemented measures intended to protect your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. Please note that the electronic transmission of information is not completely secure. We cannot guarantee that the security measures we have in place to safeguard personal information will never be defeated or fail, or that such measures will always be sufficient or effective. Any transmission of personal information is at your own risk.

6. **Your Choices.** We offer you the following choices about the information we collect from you and how we communicate with you:

- **Cookies**

Most browsers will tell you how to stop accepting new cookies, how to be notified when you receive a new cookie, and how to disable existing cookies. Please note, however, that without cookies you may not be able to take full advantage of all of the features of the Services.

- **Promotional Communications**

If you do not want us to use your contact information to promote our products or services, you can opt out by sending us an email stating your request to info@tccgjh.com. If you have received a promotional email from us, you can also opt out of receiving future promotional emails from us by following the unsubscribe instructions contained in such email.

7. **Accessing and Changing Your Information.** You can review and change the personal information associated with your account by logging into your account and visiting your account profile page. You may also send us an email at info@tccgjh.com to request access to, correct, or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

8. **Children Under the Age of 13.** The Services are not directed to, and we do not knowingly collect or solicit personal information from, children under the age of 13. If we learn we have collected or received personal information from a child under the age of 13, we will delete that information. If you believe we might have any information from or about a child under the age of 13, please contact us at info@tccgjh.com.

9. **Changes to Our Privacy Policy.** We reserve the right to update or change this Privacy Policy at any time. If we make a material change to our Privacy Policy, we will provide notice to you (for example, by posting on our website) that our privacy practices have changed and will provide a link to the new policy. In the event we make a material change to how we use your personal information, we will provide you with an opportunity to opt out of such new or different use. The date this Privacy Policy was last revised is at the top of this page. We encourage you to review this Privacy Policy periodically to check for any updates or changes.

10. **Data Transfers.** We are based in the State of Wyoming in the United States. When we obtain information about you, we may transfer, process, and store such information outside of the country in which you reside, including in the United States. By using the Services, you consent to the transfer to and processing and storage of your information in countries outside of your country of residence, which may have different data protection laws than those in the country where you reside.

11. **Contact Us.** If you have any questions about this Privacy Policy or our information practices, please call us at (307) 732-3400, email us at info@tccgjh.com, or write to us at Post Office Box 10609, Jackson, Wyoming 83002.