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The term 'Johns of Nottingham Ltd' 'I' or 'us' or 'we' refers to the owner of the website whose registered office is 622-640 Woodborough Road Nottingham NG3 5FS. Our company registration number is 411475. The term 'you' 'your' refers to the user or viewer of our website.

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Payments

Payments made via our website are processed by Worldpay (UK) Ltd on our behalf using Worldpay's API secure payment service. As such Worldpay (UK) Ltd may carry out Fraud Prevention Checks in relation to your card issuer to process your payment. Payments are processed in Pounds Sterling (GBP).

In processing a payment via our website, we may collect Name, Contact and Demographic Information for the sole purpose of lawfully processing your payment. No Debit or Credit Card information is held or stored by Johns of Nottingham Ltd and any limited information provided by Worldpay (UK) Ltd is only accessible by authorised users as deemed by Johns of Nottingham Ltd.

Johns of Nottingham Ltd meets the Payment Card Industry Data Security Standards (PCI-DSS) to protect cardholder information. Our compliance is verified by Worldpay Saferpayments.

We also accept payment by cheque and internet banking direct to our account. Debit and Credit Card transactions can also be made via telephone.

Refunds:

To initiate a refund request please contact our accounts department in the first instance, refunds will only be made using the same method of original payment, i.e. credit/debit card or bank account. Tel: 0115 9624131