

Important announcement

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## Contract Partnership announcement

Dear Contract Partner

For several years, the operational management of Dulux Trade Contract Partnership has been outsourced to a 3rd party supplier Diversity Creative Solutions. The team at Diversity have been on hand to process memberships, manage assessments, offer advice and as a point of contact to address member issues, concerns and specifier-client complaints.

Following a review of operational management of the scheme, a decision has been made to bring the arrangement with Diversity Creative Solutions to an end by mutual consent and transition the operational management of the Dulux Trade Contract Partnership scheme to the Dulux Academy from 9th July 2019.

We hope you join us in thanking Diversity and their team for all the work and dedication they put in to manage the scheme on behalf of AkzoNobel.

There is no change for members whilst this transition of operations is underway; you will continue to enjoy all the existing benefits of the Contract Partnership scheme. Details of how to contact the new operations team will follow in the near future.

Should you have any questions in the meantime please contact your AkzoNobel Representative.

Yours faithfully,

John Kourtoulos  
Sales Director, Contractor Specifier

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