AXON Ivy brings Digital Process Automation (DPA) to Blue Prism RPA which delivers end-to-end automation of human and robotic tasks

Blue Prism’s Technology Alliance Program (TAP) partnership with AXON Ivy adds the Axon.ivy Digital Business Platform to Blue Prism Robotic Process Automation (RPA) to provide a complete business automation solution. This integration with the Axon.ivy Digital Business Platform adds the critical skill of Business Process Management to Blue Prism Intelligent Automation, giving enterprises the ability to automate human-centric business processes (approval, exception handling, case management, etc.) within a Blue Prism Digital Worker’s defined workflow.

Digital Process Automation increases the value of RPA

Automation of expensive, time-critical tasks requiring human action benefits organizations at all levels. The Axon.ivy Digital Business Platform enables:

- Handling of robotic exceptions and managing interactions with humans in customer-facing applications.
- Orchestrating manual approvals, business rules and integrations with external systems.
- Ensuring that processes continue when an RPA digital worker has finished its work.
- Providing an end-to-end audit trail.

How it works

The Axon.ivy Digital Business Platform is used for digitizing business processes across multiple departments. It integrates with multiple legacy systems and enterprise applications, with a very powerful UI/application builder that ties everything together. AXON Ivy creates, together with partners and customers, custom business applications on the Axon.ivy Digital Business Platform. These can span from small, quick win applications to complex mission critical applications.

As the pioneer of the most robust, secure, and highly scalable Digital Workforce, Blue Prism’s focus is on delivering an agile workforce that follows rules-based business processes and interacts with systems in the same way human users do – and that complements both traditional and leading edge IT solutions such as business process management (BPM), OCR, AI, machine learning, and front- and back-office productivity tools.

By integrating the AXON Ivy skill with Blue Prism, exception handling and processing of human decisions and interactions not handled by the Digital Workforce can be fully automated.

The resulting solution is easy to use and remains flexible even if many exception cases exist. Implementing the AXON Ivy skill also delivers the ability to dynamically generate all human tasks and required forms according to information sent by the RPA process.
**Blue Prism and AXON Ivy: completing the mission of RPA**

The Axon.ivy Digital Business Platform combines the speed and agility of a **model-driven low-code development platform with the power to build enterprise-grade applications**. The architecture is extremely scalable and future-proof and can easily be extended by open standard technologies.

- AXON Ivy can act as the orchestrator and invoke Blue Prism for RPA processes. Alternatively, since the two systems are seamlessly integrated, Blue Prism can orchestrate and invoke AXON Ivy for human-centric DPA tasks such as exception handling, approval, and case management.
- The Axon.Ivy Digital Business Platform combined Blue Prism RPA also gives enterprises the benefit of **sophisticated workflow management and reporting for regulatory compliance**.

**Summary**

**Blue Prism RPA is geared to highly manual or repetitive tasks automated by digital workers.** Generally, these use cases involve high volumes, and processes are predictable, and rule based. Examples include data migration and integrating systems without APIs.

The Axon.ivy Digital Business Platform is focused on human workers and is well suited to use cases with many processing steps or stakeholders. As such, long throughput times are avoided, errors minimized, and compliance guaranteed. Examples include various back-office workflows as well as digitization of customer-centric core processes.

**With the Axon.ivy Digital Business Platform and Blue Prism RPA combined, humans, robots and systems work together in a seamless process.** This is true end-to-end process automation.

**About Blue Prism**

Blue Prism is the global leader in intelligent automation for the enterprise, transforming the way work is done. At Blue Prism, we have users in over 170 countries in more than 1,800 businesses, including Fortune 500 and public sector organizations, that are creating value with new ways of working, unlocking efficiencies, and returning millions of hours of work back into their businesses. Our intelligent digital workforce is smart, secure, scalable and accessible to all; freeing up humans to re-imagine work. To learn more visit [www.blueprism.com](http://www.blueprism.com) and follow us on Twitter @blue_prism and on LinkedIn.

**About AXON Ivy**

AXON Ivy has been a leading provider of business process management applications for over 25 years, and has over 2,000 customers around the globe. The Axon.ivy Digital Business Platform has received excellent rankings from leading analysts such as Gartner and Forrester. With the Axon.ivy Digital Business Platform, companies manage, digitize and automate their daily business processes more efficiently and error-free than ever before. For more information, visit [www.axonivy.com](http://www.axonivy.com).