



SS&C | BLUE PRISM® CLOUD

Accelerate your business transformation
with a unified workforce



SS&C | Blue Prism® Cloud — a fully managed and hosted intelligent automation platform

Unlock the value of your workforce

The workplace is undergoing its biggest change in more than a century.

Agile enterprises are staffing a unified workforce of people and digital workers.



From the front office to the back office

To be successful in today's fast-moving markets, underscored by growing competition and increasing customer demands, the agile enterprise must support a new type of workforce. One that operates as a seamless pool of people and digital workers that work together to maximize their contributions and associated outcomes. To ensure seamless collaboration between this unified workforce, businesses must automate end-to-end processes everywhere — from the back office to the customer experience and across partner ecosystems.

We're helping global businesses in the private and public sectors prepare by deploying SS&C | Blue Prism® Cloud, a fully integrated, SaaS-delivered, intelligent automation (IA) platform that provides enterprises with access to a pool of intelligent SS&C Blue Prism digital workers straight from the Cloud, with pre-integrated artificial intelligence (AI) skills. These AI-enabled digital workers emulate the actions of people performing repetitive, time-intensive tasks, freeing them to focus on high-performance work. This elevates your business and creates a more rewarding work environment. With Cloud, organizations like yours can unlock the true value of their people workforce, enabling them to achieve more, while increasing business value and accelerating growth.



Challenges

Many companies realize IA is a key enabler of digital transformation but find that delivering the highest impact of IA, especially at speed, can be challenging.

Reasons include:

Meeting time-to-value (TTV) with limited resources

- Difficult to move at speed with limited technical resources, high reliance on IT and accelerating demands
- Slow to set up and deploy because of IT reliance; time-consuming and costly to manage and expand future projects

Addressing ever-changing business needs and priorities

- Increased demand makes achieving deadlines difficult
- Limited resources add pressure to workloads
- Reliance on IT causes bottlenecks, physical server refresh and decreased ability to scale and innovate
- Adding capabilities to digital workers can be too expensive with some solution providers

Maximizing return on investment (ROI)

- Difficult to identify the highest-value automations
- Challenging to manage business outcomes, coupled with day-to-day operations
- Trialing new ideas and concepts can be complex

Realizing business value at scale

Additionally, there are challenges associated with the high cost and effort to deploy, upgrade and maintain your automation platform

The results of siloed and tactical technology deployments are isolated benefits for one department or project — the business value doesn't scale



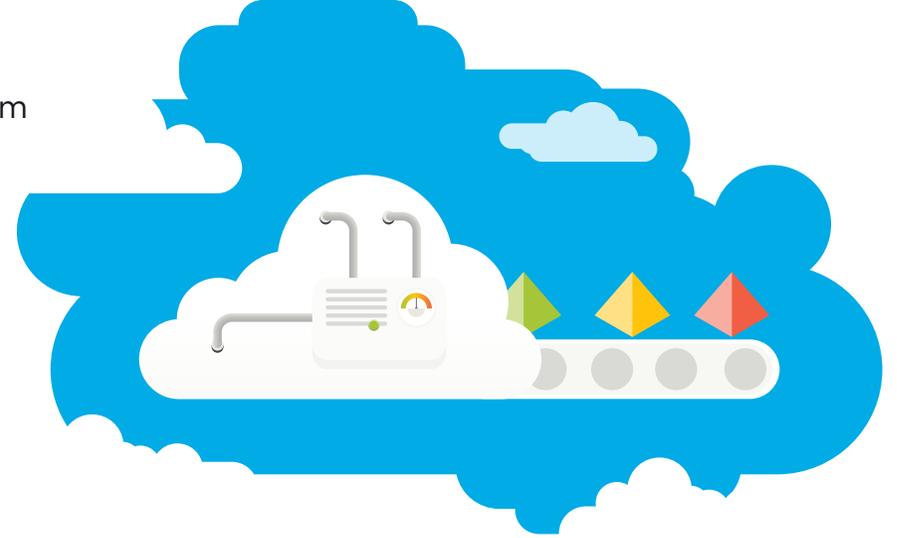
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Cloud unlocks your business value at scale

Our strategic platform for transformation enables you to focus on business growth rather than infrastructure and technology.

For your organization to gain the full value from automation and establish a robust platform for long-term business transformation, you must embrace IA as a strategic asset. By creating a centralized foundation for long-term resourcing, your organization can build on successes and increase business value.

Why Cloud?



SS&C Blue Prism provides a fully hosted and managed IA platform that helps organizations deliver value by focusing on long-term growth instead of managing technology. It powers a smart, agile and unified workforce of people and digital workers, collaborating seamlessly to reduce your time to business value, transform your customer and employee experiences, unlock new market opportunities and deliver enhanced operational insight and control.

Our platform delivers this with the security, governance, compliance, scalability and performance robust enough for even the most highly regulated markets. The platform and service are also independently certified and audited to industry security and service best practices and standards, including certification to ISO 27001, SOC 2 (Type 2) and are compliant with Cyber Essentials and HIPAA.

Robust digital workforce

Created with enterprise-grade security and global availability, your digital workers are ready to go at a moment's notice, wherever you are. Whether you need simple workflows or complex automations that bring people and digital workers together — you can rely on Cloud.

Fully-managed platform

Cloud comes ready to drive. All components are hosted and managed, including infrastructure, maintenance, upgrades and more, leaving you to automate and deliver the value your business needs. Every customer has a separate tenant, removing business risk and providing a unique fit for bespoke business or regulatory needs. Our operations teams are on hand to ensure the platform continues to deliver value. So, even when your teams aren't watching, you'll continue seeing the benefits of automation.

End-to-end automation lifecycle

We help you realize the full potential of your automation initiatives, at scale. Cloud provides access to products and processes needed to manage the end-to-end lifecycle of your automations. Once you've created your automations, you can move them into production and monitor them. You'll have the data you need to ensure they're performing as required. All of this enables easy onboarding and TTV and drives long-term business transformation.

How it works

Strategic digital transformation requires an enterprise-grade digital workforce that can scale with ease as your business evolves.

Leverage a scalable pool of AI-enabled digital workers

Many approaches to automation restrict the use of automation within specific functions and departments. These strategies risk replicating structural inefficiencies and fail to seize the potential. That's why we decided to take a different approach. Cloud's vision of the digital workforce is a pool of cloud-based digital workers, fully equipped with the cognitive skills and capabilities needed to address a broad range of tasks.

Our digital workers are not tied to specific processes, activities or functions but are directed to work as and when required, wherever they're needed. This allows the workforce to scale up or down to meet the fluctuating demands of your business.

From front-office engagement with customers to back-office administration, our digital workers provide on-demand resources.

What's inside

Cloud is our SaaS-based IA platform that delivers ready-to-use, AI-enabled digital workers. Emulating the actions of people, digital workers carry out office-based work, freeing your employees from the repetitive, time-intensive tasks that slow them down.



Automation ready digital workforce

Fully hosted, managed, monitored and secured on SS&C Blue Prism Cloud

Plan



Process Intelligence



Automation Lifecycle Management



Capture

Build



Design Studio

Enhance



AI/Machine Learning



Optical Character Recognition (OCR)



Interact - Digital Worker Collaboration

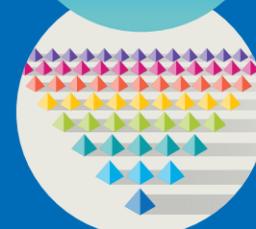


Communication Skills



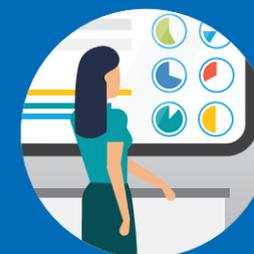
More on the Digital Exchange

Scale



Digital Workers On Cloud

Control & Monitor



Control Room



IADA Orchestration

Start your automation journey by identifying the best opportunities for automation within your business with our complimentary SS&C | Blue Prism® Process Assessment Tool. Once you've decided where to start, use the process and task mining tools provided with SS&C | Blue Prism® Process Intelligence powered by ABBYY Timeline to gain an end-to-end view of your processes today, then leverage SS&C | Blue Prism® Automation Lifecycle Management to provide the vision for the way your processes will be transformed as they are optimized.

Use SS&C | Blue Prism® Design Studio to automate your business processes. With an easy-to-use interface, draw your business logic and hook into the software you need to automate, whether that's a mainframe, legacy on-premises software or the latest web technologies.

Utilize the digital worker skills provided on Cloud and take automation even further. Whether you need optical character recognition or document processing, AI/machine learning or interactions with people, there are opportunities on the platform from the time you log on. Should you have more specialized needs or need the skills provided by one of our Technology Alliance Program partners, you can leverage the multitude of additional skills available on the SS&C | Blue Prism® Digital Exchange.

Once you've automated your processes, deploy them to your digital workforce. Digital workers can take on any of the automations you've created, rather than being single purpose. They can move from task to task as your business requirements change, whether that's through the day or year. If the scale of work grows over time, whether your needs change permanently or seasonally, your digital workforce can grow with you.

Cloud ensures that the most important work gets done first through its SS&C | Blue Prism® Intelligent Automated Digital Assistant (IADA®) orchestrator, which intelligently decides which process to run and when, based on priority and service level agreement. For more manual control you can also manage everything your digital workers are doing through the Control Room.

Helping you do and achieve more

EXPONENTIAL BUSINESS VALUE

Focus on the business, unlocking exponential value higher up the value stack

FASTER TIME TO VALUE

Move at speed

MAXIMUM COMPLIANCE

Deliver highest security and governance

HIGHER AGILITY

Scale to meet business needs

IMPROVED TOTAL COST OF OWNERSHIP

Lower cost + effort to deploy, support, upgrade

Automation had become a critical need almost overnight and in every area of our enterprise. It was time for us to put what we had planned and theorized into action.

**Kim Meredith, Business Technology Lead,
CoE Sysco Foods**

With Cloud, there is less support requirements on IT, meaning they can enable us to move faster, move quicker, move forward with our automation journey, rather than being reliant on them to manage another system or another solution.

**Scott Worth, Head of CoE,
Central England Co-operative**

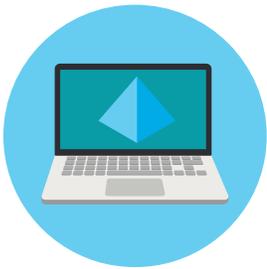
I would recommend Cloud to anybody. The team is knowledgeable and supportive and driving us forward to success.

**Sarah Burn, Senior Project Manager,
Care Quality Commission**

Why wouldn't you want to reduce the time that your colleagues spend on mundane and repetitive tasks — freeing up their valuable time and knowledge to deliver more value-add to the business? The results were immediate.

**Supply Chain Planning & IS Director,
Hovis**

Quickly delivering smart, scalable digital workers



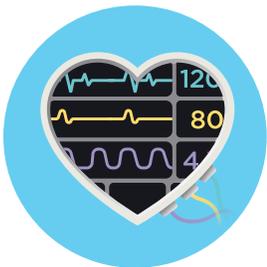
Software firm

A software firm was able to launch a new product — an app focused on connecting nursing staff with hospital managers to fill shifts at short notice with professionals who have the best experience. Digital workers complete the search, identification, selection and booking process, connecting the app to a myriad of disparate hospital booking systems and agency staff provider systems.



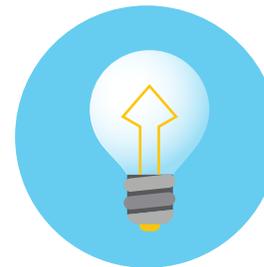
Payments provider

A payments service provider was experiencing constricted growth because of manual payments processes. Using built-in cognitive intelligence, digital workers increased the variety of invoice types that could be processed automatically. Now, 4,500 invoices are processed daily by digital workers, cutting the cost from \$10 dollars to \$0.89 per invoice — delivering both business growth and market disruption.



Hospital

An NHS hospital trust improved patient care by reducing the GP e-referrals process from 25 to 5 minutes using digital workers — returning 500+ hours to medical secretaries in less than 3 months to support patients.



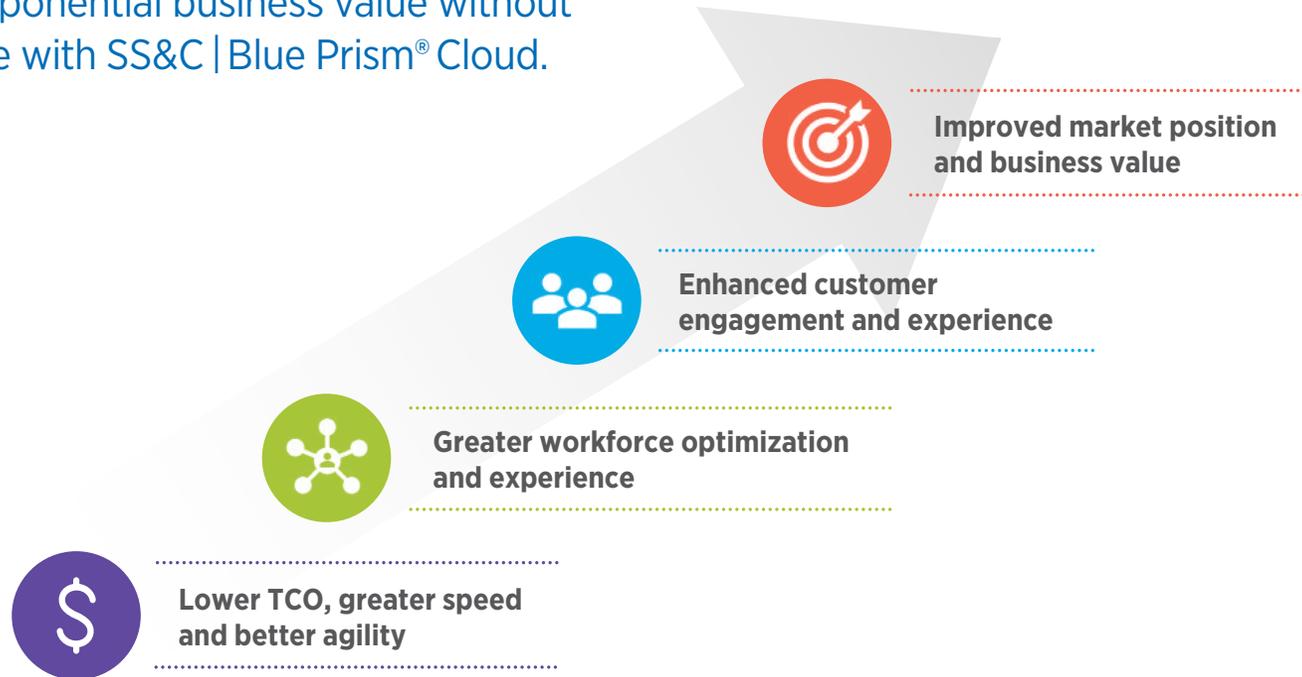
Energy company

Across multiple processes, and in less than 12 months, a utility company was able to avoid hiring 34 additional employees to manage vital tasks — saving a total of over 80,000 hours per annum.

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Together, we can do more

Rapid, exponential business value without the hassle with SS&C | Blue Prism® Cloud.



Learn How to achieve automation at speed with Cloud.

Learn More about SS&C Blue Prism products and services.

blueprism.com

Start your digital transformation journey by speaking with one of our intelligent automation experts. Click below and please indicate your industry or area of interest so we can best assist you.

[Get Started](#)

Contact Us

Email us at bpm-contact@sscinc.com to learn how SS&C Blue Prism can help your organization realize transformational business value with intelligent automation.



SS&C Blue Prism allows organizations to deliver transformational business value via our intelligent automation platform. We make products with one aim in mind — to improve experiences for people. By connecting people and digital workers, you can use the right resource, every time, for the best customer and business outcomes. We supply enterprise-wide software that not only provides full control and governance but also allows businesses to react fast to continuous change.

Exceed customer expectations, stay competitive, accelerate growth.

To learn more, visit www.blueprism.com and follow us on Twitter [@blue_prism](#) and [LinkedIn](#).

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