

# Blue Prism Process Intelligence Powered by ABBYY Timeline

Best-in-class process and task mining  
meets best-in-class automation

## DEEPLY INTEGRATED PROCESS AND TASK MINING TO SCALE AUTOMATION QUICKLY

Building on a strong partnership, Blue Prism and ABBYY have made available a single, unified solution that delivers deeply integrated, best-of-breed process and task mining to drive more value from automation in less time.

### Challenge

A digital transformation initiative is complex and overwhelming. It requires fast, actionable insight and understanding of business processes to determine which are most ripe for automation. It also takes time to build and deploy new automations while simultaneously monitoring existing automations for any exceptions or deviations.

### Solution

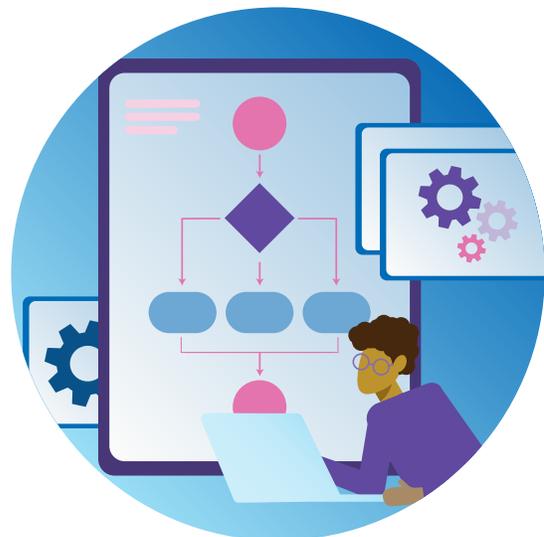
Blue Prism Process Intelligence is a unified solution that deeply integrates best-of-breed process mining, task mining and intelligent automation to deliver automation value.

- Over 20 numerical analyses handle complex, variable and less-common, case-based processes.
- Data is ingested and standardized quickly using “extract, load, transform” (ELT).
- Alerts for exceptions and deviations keep processes running smoothly.

### Benefits

Process Intelligence accelerates the time it takes to discover, design and deliver enterprise-scale automations, thereby furthering digital transformation investments, including:

- Rapid identification of automation possibilities
- Faster time to automation value
- Continuous monitoring for exceptions and deviations
- Zero risk to get started fast



blueprism  
**Process Intelligence**  
 powered by ABBYY Timeline

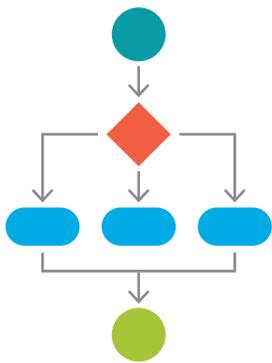
**Higher value automation for improved business results**

- Blue Prism in combination with ABBYY Digital Intelligence solutions enables Blue Prism digital workers to provide higher value automations for improved customer experience and business results across the following industries and business processes:
- Finance and accounting (invoices, purchase orders, sales orders)
- Financial services (KYC/AML, mortgage lending, account activation, trade confirmation)
- Insurance (claims, policy administration, account activation)
- Healthcare (patient registration and onboarding, resource planning)

- 1 Discover more processes to automate, including variations, and use insight to make a business case for digital transformation.
- 2 Get value from automations faster by using unified process mining, task mining, proprietary ELT technology, Blue Prism Capture, ALM, and Design Studio.
- 3 Optimize all processes — not just automations — to run at peak performance, maintain compliance and SLAs and prove return on investment.
- 4 Get started quickly with multiple deployment options and a single procurement pathway.

**How it Works** | From process and task mining to automation in just a few clicks

**WHAT IS MY PROCESS?**



Process Discovery

**HOW ARE MY PROCESSES PERFORMING?**



Analysis & Optimization

**ARE MY PROCESSES COMPLIANT?**



Real-time Monitoring and Alerting

**WHAT IS GOING TO HAPPEN IN THE FUTURE?**

**Predict future process outcomes**

- Are we at risk of missing a critical SLA?
- Is this service request going to require a part?
- Will this account need to be referred to collections?
- Will this customer abandon the purchase process?

Predictive Intelligence

- Visualize the flow of work through process stages to see delays, bottlenecks, and outliers.
- Gain insight into “as-is” customer processes. Understand challenges and discover special cases to improve customer satisfaction.
- Drive down cost of process evaluation to identify high value improvement opportunities.
- Eliminate manual process evaluation and deliver faster time to value on process improvement initiatives.
- Receive alerts when rules are broken and follow up immediately to ensure it won't happen again.
- Automatically monitor performance in near real time, and trigger remediation processes or a digital worker.

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## Process Intelligence

powered by ABBYY Timeline

Blue Prism Process Intelligence Powered by ABBYY Timeline offers complete integration between process mining, task mining, and intelligent automation.

- The customer journey is streamlined, so organizations can go straight from process mining to Blue Prism Capture, then bring it all into Blue Prism Design Studio.
- Process Intelligence will identify, design, implement, and monitor RPA initiatives to realize the greatest return on investment.
- Automatic monitoring of process performance and triggering remediation processes will occur throughout the entire automation life cycle.

### MINE AND ASSESS

- Blue Prism Process Intelligence powered by ABBYY Timeline  
—*Data-driven mining, AI-powered*
- Blue Prism Process Intelligence Tool  
—*Crowdsourced, human assessment*

### DEFINE AND OPTIMIZE

- Blue Prism Capture
- Blue Prism Automation Lifecycle Management

### AUTOMATE

- Blue Prism Design Studio

### MONITOR

- Blue Prism Process Intelligence powered by ABBYY Timeline

## blueprism<sup>®</sup>

Blue Prism is the global leader in intelligent automation for the enterprise, transforming the way work is done. At Blue Prism, we have users in over 170 countries and more than 2,000 businesses, including Fortune 500 and public sector organizations, that are creating value with new ways of working, unlocking efficiencies, and returning millions of hours of work back into their businesses. Our intelligent digital workforce is smart, secure, scalable and accessible to all; freeing up humans to re-imagine work.

To learn more visit [www.blueprism.com](http://www.blueprism.com) and follow us on Twitter [@blue\\_prism](https://twitter.com/blue_prism) and on [LinkedIn](https://www.linkedin.com/company/blueprism).

## ABBYY<sup>®</sup>

ABBYY is a leading Digital Intelligence company helping you imagine a better way to work and accelerate your business. We aspire to constantly reimagine how technology solves process and data challenges to help people and organizations thrive.

Visit [www.abbyy.com](http://www.abbyy.com) to learn more.