

# SS&C | Blue Prism® Chorus

Rapidly build and automate processes, optimize workflows, create digital customer experiences and accelerate straight-through processing

## Technology that fits the way you work

High transaction volumes. Disconnected legacy systems. Complex business processes. Businesses face these challenges every day, not to mention expectations to reduce costs, stay on top of operational risks, monitor compliance and keep up with regulatory changes. Sound familiar?

Achieving those goals means bringing innovation into your operations without increasing risk and have technology fit the way you work, rather than you working around it.

Chorus' integrated intelligent automation platform combines intelligent workflow management, digital process automation, low-code development, machine learning, and computer vision powered document processing to enable you to achieve your business objectives quickly and cost-effectively.

## Powering customer journeys intelligently

Built on SS&C's reputation as an end-to-end solutions provider, Chorus is purpose-built for enabling businesses in complex, highly-regulated industries, such as banking, financial services, insurance and healthcare, to manage risk, gain transparency and reduce compliance exposure through automation.

In fact, most of the leading companies in those industries trust Chorus to run their most critical customer-facing processes and continually deliver value at scale.

They're using **Chorus** to help transform operations with digital process automation, case management, omni-channel intake, and operational analytics.

With **Document Automation**, our customers digitize, classify and extract information from paper easily and automatically with artificial intelligence and machine learning.



**Automate**  
your business



**Mitigate**  
operational risk



**Transform**  
customer experiences



**Speed**  
innovation

## Who's using Chorus?

Here's a look at the number of Chorus customers **in the Top 25** by industry:



Financial Services



Insurance



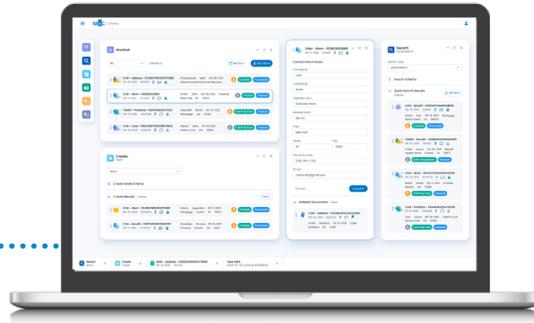
Banking



Health & Pharma

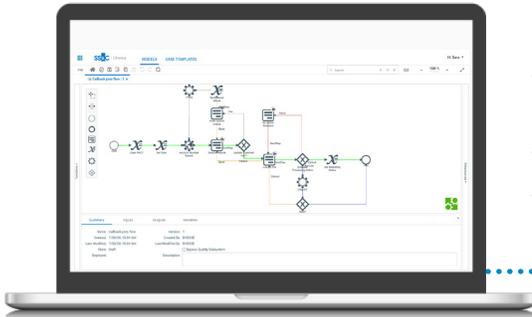
## Optimize workflow and increase efficiency

- Develop processes and forms rapidly with the low-code design studio
- Drag-and-drop to integrate all your systems
- Build digital experiences for customers and employees



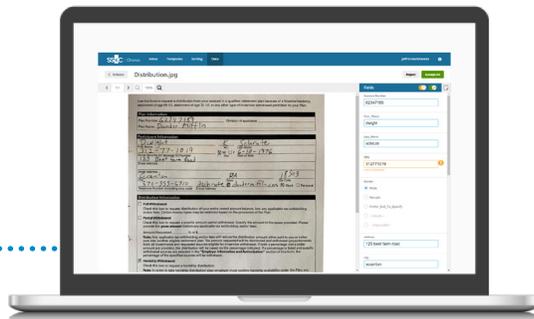
## Easily build and automate processes

- Get work done faster with a purpose-built interface for high-volume processing
- Reduce errors with Quality Check AI
- Implement more quickly by leveraging over 1,200 industry-specific templates



## Digitize, classify and extract data with AI

- Automated document identification
- Intelligent data extraction
- Customized exception handling
- Data validation and enrichment
- Automation-ready data



## Smart. Connected. Differentiated.



### Solution Focus

- **Complex, regulated industries**
- **Customer operations**
  - True, omni-channel intake
  - 98%+ doc extraction accuracy
  - Operational risk mitigation



### SS&C Distinction

- **Trusted software leader**
  - Top 10 largest by revenue
  - Top 10 fastest growing
- **104 offices globally**
- **\$15B+ market cap (NASDAQ: SSNC)**



### SS&C Cloud

- **Highly secure private cloud**
- **Dynamically scalable resourcing**
- **60% of Chorus customers choose SS&C for hosting**
- **Also delivered on premise, and through hybrid and public cloud offerings**



### In-House BPO

- **Mailroom, call center & offshoring**
- **8,000 employees use Chorus daily**
- **8.7 million transactions annually**