

Director



SS&C | Blue Prism® Director helps you focus your autonomous digital workforce.

Not all work is created equal

A digital workforce transforms your employee experience by enabling your people to focus on what they do best. It also enhances your customer experience by delivering at a speed and output that today's customers demand.

But a digital workforce, much like a people one, must execute based on business needs. And until now, this was a laborious and time-consuming endeavor.

While digital workers are capable of working 24/7 and completing the work you assign them, they do just that — complete work on a “first-come, first-served” basis. This means that potentially high-priority work is delayed unless a person (or team of people) is on hand to manage work queues — defeating the purpose of automating at all.

So, for you to get the most from intelligent automation, you must balance the effort required to manage your digital workforce against the overall gains of the digital workforce.

And the best way to tip those scales in your favor is by reducing manual effort.

What is Director?

Director enables organizations to **automatically assign work** to their digital workforce **based on business value**.

How do you ensure the most important work is completed without input from people?

Director provides you with the ability to execute work based on business parameters you define. This means you no longer need people to manage work queues and can bump critical items up the priority list. Simply add business priority and service level agreement (SLA) for each queued item and Director will organize work based on those inputs.

This will result in:

- **Increased ROI** — as you no longer need a person (or team of people) to coordinate work
- **More accurate prioritization** — using algorithms that consider parameters such as priority and SLA
- **Greater productivity** — as your digital workforce executes more work due to improved coordination
- **Schedule work around the clock** — Director doesn't work to "office hours," so work can be scheduled immediately
- **Greater agility** — as you can flex priorities based on business needs quickly and easily

For instance, if you have a series of work items with varying priority (high, medium, low), Director will schedule the high-priority items, starting with items that have the shortest SLA. Once the high-priority items are complete, it will move on to the medium-priority items, starting with the shortest SLAs once again.

Unify operations and scale enterprise wide

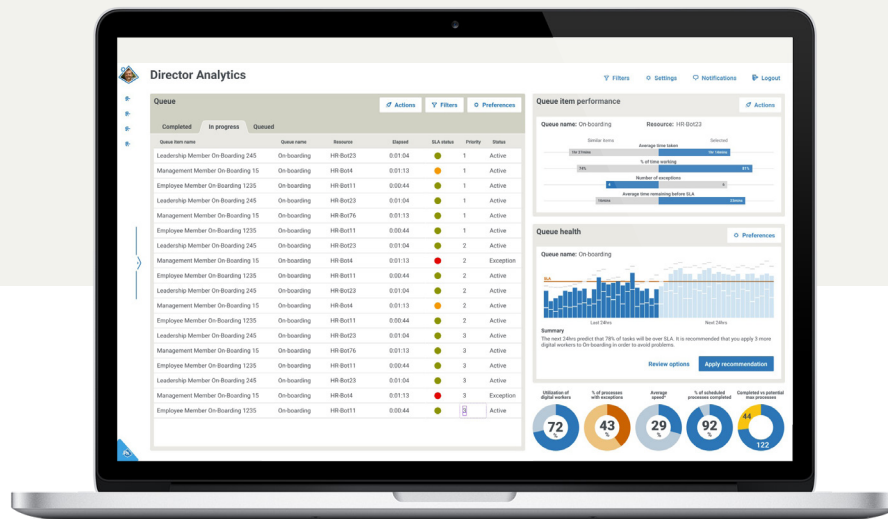
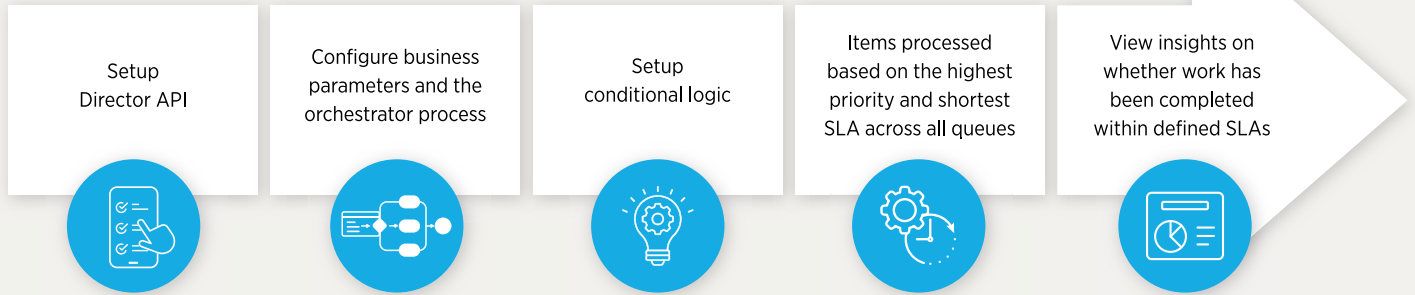
As your automation program grows, so does the complexity of management. But with Director you can scale with confidence knowing that regardless of the number of digital workers or processes, your work will still be scheduled based on the parameters you set.

Benefits:

- **Reduce manual intervention** — Director coordinates work, so you don't have to
- **Prioritize based on business parameters** — input business priority and SLAs and Director will schedule work with these in mind
- **Simplify the process and empower the business** — enable business users to specify priority using SS&C | Blue Prism® Interact
- **Easy access to management information** — demonstrate the benefits of intelligent automation by viewing data on digital worker utilization, cost savings, number of hours saved and more



How does it work?



Start your digital transformation journey by speaking with one of our intelligent automation experts. Click below and please indicate your industry or area of interest so we can best assist you.

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Contact Us

Email us at bpm-contact@sscinc.com to learn how SS&C Blue Prism can help your organization realize transformational business value with intelligent automation.



SS&C Blue Prism allows organizations to deliver transformational business value via our intelligent automation platform. We make products with one aim in mind – to improve experiences for people. By connecting people and digital workers, you can use the right resource, every time, for the best customer and business outcomes. We supply enterprise-wide software that not only provides full control and governance but also allows businesses to react fast to continuous change.

Exceed customer expectations, stay competitive, accelerate growth.

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