

AUTOMATE OR STAGNATE: THE IMPACT OF INTELLIGENT AUTOMATION ON THE FUTURE OF WORK

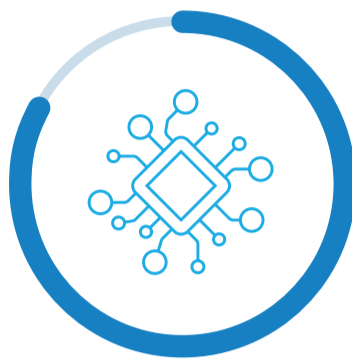
RPA and Intelligent Automation are digitally transforming how businesses operate, compete and innovate. This technology is ushering in a new wave of economics across the globe.

RPA is a game changer



88%

of business decision makers believe RPA is a solution to the global productivity problem



83%

of business decision makers believe Intelligent Automation is a solution to the global productivity problem

RPA is becoming the catalyst for freeing up employees to create, build and share their innovations

Change is a reality but knowledge workers are ready



83%

of knowledge workers are comfortable with reskilling for a change in their role to work alongside digital workforce

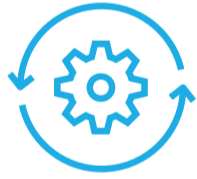


78%

say they are ready to take on a new job role

RPA is going to become the acceptable norm in organizations around the world

Avoid a culture clash



66%

of knowledge workers agree that culture in their businesses needs to evolve to incorporate RPA



53%

This will be necessary, given that 53% still have colleagues with concerns about the introduction of the technology

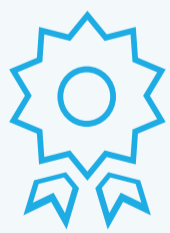


84%

of business decision makers are aware that they need to build trust between employees and the digital workforce

If they listen to and address the concerns of their workforce, businesses will reap the rewards.

The results



94%

of business decision makers the benefits of RPA/ Intelligent Automation are well understood



73%

There is a gap however that needs to be addressed with just 73% of knowledge workers understanding these benefits



76%

of business decision makers agree that their organization has been positively impacted by automation



65%

of knowledge workers agree with this

Methodology



1,442 business decision makers and **3,521** knowledge workers were surveyed



Respondents came from **UK, US, Japan, Australia, France** and **Germany**

The global economy is changing.

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