

# Customs Health Check

## Why conduct a health check?

HMRC is increasing its focus on businesses that import and export goods to and from the UK. Where errors are found, HMRC is actively raising assessments for customs duty, import VAT, interest, and penalties. The expectation is that businesses take full responsibility for customs compliance, even when customs agents are used. There is no longer a “light touch” approach if HMRC identifies mistakes.

Proactively reviewing your customs processes, identifying issues, and disclosing them to HMRC, and taking steps to modify processes to reduce the chance of errors occurring can significantly reduce or even eliminate HMRC fines and penalties. A Customs Health Check is the essential first step to managing your customs duty risks effectively.



### What you get

Our experienced team of ex-HMRC Customs auditors will conduct a review of your customs activities to identify areas of potential risk or exposure. The review includes:

- A one hour meeting (either in person or on-line) to review your business and its supply chains and cross-border movements of goods
- A high-level technical assessment of cross border movements of goods to consider:
  - Classification of goods
  - Valuation
  - Origin and preference, and
  - The use or availability of potential customs procedures
- A review of import and export documentation.

Following the review, you will receive a Customs Risk & Recommendations Report that summarises our findings, identifies areas of potential risk and/or opportunity, and our recommendations. This report gives you clear insight into the effectiveness of your current customs processes, and whether any changes are needed to reduce risk and improve compliance.



### The cost

The Customs Health Check is available for a fixed fee of £2,000.



### Next steps

To find out how our Customs Health Check can benefit your business, please get in touch today.



**Andrew Thurston**  
Customs Duty Senior Manager  
E: [andrew.thurston@mha.co.uk](mailto:andrew.thurston@mha.co.uk)



**Nick Crouch**  
Customs Duty Manager  
E: [nick.crouch@mha.co.uk](mailto:nick.crouch@mha.co.uk)