If you see any suspicious activity on Zoo grounds, please call our Security Department at (314) 646-4669.

Why can’t I always see the animals?

We are dedicated to caring for animals and giving them choices on how to spend their days. Animals may choose to explore their private habitats or relax in a secluded spot, or they may be with their care teams. Thank you for supporting our animal care efforts.

Saint Louis Zoo Rules and Policies

The following are prohibited for the safety and welfare of our animals and guests:

- The use of tobacco products, including e-cigarette and vaping products
- Dogs or other pets. Service animals are permitted, except in the Cypress Swamp (Villa Flight Cage), Bird House and Winging It bird show. A service animal must be under the control of its handler. Under the Americans with Disabilities Act (ADA), service animals must be harnessed, leashed, or tethered, unless the individual’s disability prevents using these devices or these devices interfere with the service animal’s safe, effective performance of tasks. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA and are not permitted inside the Zoo.
- Firearms and weapons (even if you have a concealed carry endorsement)
- Bicycles (racks are available at entrances), hoverboards, segways, skates/roller blades, skateboards, scooters

Please note the following policies:

- Children under age 14 must be accompanied by an adult at all times. One adult chaperone is required for every 10 children (on field trips, etc.).
- Family-friendly attire is required (no profanity or graphic images). Shirt and shoes must be worn.
- The Zoo may take photographs and videos of your party during your visit to the Zoo or the Saint Louis Zoo WildCare Park. These may be used and published for Zoo marketing purposes, including the Zoo website, advertising and social media channels.
- Tickets and wristbands are nonrefundable. The Zoo is not responsible for refunding purchases in the event of inclement weather, attraction wait times, early closing times or events.
- Student/commercial filming must be approved by the Zoo’s Public Relations Department in advance.
- Distribution of any advertisements, handbills, products, or solicitation of funds or pledges of contributions within Zoo property is prohibited.

Visit stlzoo.org/policies to learn more.

Saint Louis Zoo is accredited by the Association of Zoos and Aquariums. • aza.org

Zoo Map

FALL/WINTER 2023/2024

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Our Mission

The mission of the Saint Louis Zoo is to conserve animals and their habitats through animal management, research, recreation, and educational programs that encourage the support and enrich the experience of the public.

View Zoo hours at stlzoo.org/hours

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