# Why can't I always see the animals?

We are dedicated to caring for animals and giving them choices on how to spend their days. Animals may choose to explore their private habitats or relax in a secluded spot, or they may be with their care teams. Thank you for supporting our animal care efforts.



# Saint Louis Zoo Rules and Policies

### The following are prohibited for the safety and welfare of our animals and guests:

- > The use of tobacco products, including e-cigarette and vaping products
- Dogs or other pets. Service animals are permitted, except in the Cypress Swamp (1904 Flight Cage), Bird House and Winging It bird show. A service animal must be under the control of its handler. Under the Americans with Disabilities Act (ADA), service animals must be harnessed, leashed, or tethered, unless the individual's disability prevents using these devices or these devices interfere with the service animal's safe, effective performance of tasks. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA and are not permitted inside the Zoo.
- > Firearms and weapons (even if you have a concealed carry endorsement)
- > Bicycles (racks are available at entrances), hoverboards, segways, skates/roller blades, skateboards, scooters

#### Please note the following policies:

- > Children under age 14 must be accompanied by an adult at all times. One adult chaperone is required for every 10 children (on field trips, etc.).
- > Family-friendly attire is required (no profanity or graphic images). Shirt and shoes must be worn.
- > The Zoo may take photographs and videos of your party during your visit to the Zoo or the Saint Louis Zoo WildCare Park. These may be used and published for Zoo marketing purposes, including the Zoo website, advertising and social media channels.
- Tickets and wristbands are nonrefundable. The Zoo is not responsible for refunding purchases in the event of inclement weather, attraction wait times, early closing times or events.
- Student/commercial filming must be approved by the Zoo's Public Relations Department in advance.
- Distribution of any advertisements, handbills, products, or solicitation of funds or pledges of contributions within Zoo property is prohibited.

Visit stlzoo.org/policies to learn more.

# Get the most from your Zoo experience.

# Consider a membership.

# A year's worth of value; Patron level (\$79) includes:

- Parking for six visits
- 36 member tickets:
  - Dinoroarus\*
- Sea Lion Show\*
- Winging It\*
- Zooline Railroad
- Discounts on food, in gift shops and more!

Purchase at Welcome Desks or at Zoo attractions

# **Consider an Adventure Pass.**

# This one-day pass includes:

- Conservation Carousel
- Zooline Railroad
- 4D Theater

Get a Zoo

perspective.

Visit a Welcome

Desk for details.

Purchase at Welcome Desks or at Zoo attractions; price dependent on date and operating attractions



### Free Admission • Open All Year

# **Our Mission**

The mission of the Saint Louis Zoo is to conserve animals and their habitats through animal management, research, recreation, and educational programs that encourage the support and enrich the experience of the public.

# View Zoo hours at stlzoo.org/hours

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One Government Drive • St. Louis, MO 63110 (314) 781-0900 • (800) 966-8877 stlzoo.org



For your recycling containers are located at all 700 exits.

The Zoo's programs are available for people of all abilities. Voice: (314) 781-0900





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**ASSOCIATION** 

The Saint Louis Zoo is accredited by the Association of Zoos and Aquariums. • aza.org

# Zoo Map









### **Guest Services**

ACS Adult Changing Station

**₩** AED

\$ ATM Machine

▲ Attraction

Bus Stop

**₩** Family Restroom

First Aid

Food

Gifts

**@** Guest Relations

Lactation Room **Q** Quiet Area

Railroad Station

Restroom

Sensory Awareness Zone

Sensory Bag Checkout

ঠ Wheelchair/Stroller Rentals

ZM Zoo Membership/ Welcome Desk

#### Legend

Accessible Route – ADA

Difficult But Not Impassable

Non-Public Paths

Ramp/Accessible Entrance

**L** Stairs

☐ Train Route **7** And Direction



**Visit stlzoo.org/attractions for** more detailed information.

# **Discovery Corner**

Popular Animals: Spiders, Beetles, Scorpions (Insectarium)

**Eateries:** Cafe Kudu, Pineapple Paradise, Scoops

**Gift Shops:** Treetop Shop

**Fee-Based Experiences:** Zooline Railroad

## **River's Edge**

Popular Animals: Asian Elephants, **Cheetahs, Hippos, Painted Dogs** 

**Eateries:** Hippo Hideaway, River Camp Cafe, The Laughing Hyena

**Gift Shops:** Ranger Station

Fee-Based Experiences: Zooline Railroad

**Popular Animals:** Sea Lions, Seals **Eateries:** Candy Crossing, Ice Cream Oasis, Lakeside Cafe, Pineapple Paradise, Ray's Snack Shack, Safari Grill, Starbucks, **Sweet & Salty Company, Tundra Treats** 

**Gift Shops:** Safari Shop, Tropical Traders

Popular Animals: Apes, Polar Bear, **Grizzly Bears, Penguins** 

**Eateries:** Carousel Cafe, Wild Lemons

**Gift Shops:** Bear Market, P&P Provisions, Wild Outpost

Fee-Based Experiences: Zooline Railroad, **Conservation Carousel** 

#### **Popular Animals:**

- Snakes, Turtles (Herpetarium)
- Monkeys and Lemurs (Primate Canopy Trails)
- Birds (Bird House, Bird Garden, Cypress Swamp)

**Eateries:** East Refreshments

**Fee-Based Experiences: 4D Theater** 

#### **Popular Animals:**

- Camels, Gazelles, Giraffes, Zebras
- Leopards, Lions, Tigers (Big Cat Country)

**Fee-Based Experiences: Zooline Railroad**