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Addendum #1
Conservation Education Online Content Database RFP 2024
Project Number: 2024-01-023

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QUESTIONS | ANSWERS

1. Does St. Louis Zoo have a preferred or incumbent hosting provider? - Yes
2. Does St. Louis Zoo have a preferred or incumbent storage provider? - Yes
3. What are the expected capacity and bandwidth requirements? We currently have two internet service providers who provide 1 Gig and 500 Mb.
4. What are the desired backup and disaster recovery options? No preference, provide recommended best practice.
5. How many concurrent users and administrators are expected? 10-15 administrators, up to 3000 users within the next year
6. What is the current size of the archive and how is this distributed across content types?

7. What would be the anticipated increase in storage over the term of the contract? Please quote up to 5 TB of storage
8. What is the preferred method and schedule for the migration? No preference, please provide your standard operating procedure for same.

9. Is there a need for any transcoding or watermarking? - Yes, watermarking for videos at minimum.

END OF ADDENDUM