

Traits, Tips and Techniques for Being a Better Crew Leader



Key Points We Will Cover

- Your Role As A Crew Leader
- A Day In The Life
- Project Management
- Worksite Safety



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Trail Crew Leadership

Crew Leader Role

- Teacher
- Leader
- Manager

NOT TO DO THE WORK !



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Trail Crew Leadership

Crew Leader Role

- Manager of safety
- Teacher
- Connector to larger plan
- Delegator of assignments
- Motivator
- Morale booster
- Decision maker
- Ambassador for organization
- HAVE A PLAN



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Communication

- We listen at 125-250 words per minute
- We think at 1000-3000 words per minute
- We usually recall only 50% of what we heard immediately after we listen to someone talk.
- **The most helpful thing to remember when listening is to stop talking**



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Communication

Active listening includes:

- Paraphrasing
- Silence
- Nonjudgmental
- Being Patient
- Nonverbal feedback
- Asking questions
- Reflecting back what is said
- Asking for clarification



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Communication

Things That Can Be Distracting:

- Steep Hillside
- Scenic Views
- Other People
- Sunlight
- Bugs, Snakes, Noise
- Not Being Able To Hear
- Not Being Able To See
- Fatigue
- Anxiousness/Fear



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Learning Styles

- What style are you?
 - Visual?
 - Auditory?
 - Kinesthetic?



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VISUAL LEARNERS

Process new information best when it is visually demonstrated or illustrated.

Successful Techniques:

- Graphics, Pictures
- Demonstration
- Hand-outs



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AUDITORY LEARNERS

Process new information best when it is spoken.

Successful Techniques:

- Lecture
- Discussions
- Talking things through



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KINESTHETIC LEARNERS

Process new information best when it can be touched or manipulated.

Successful Techniques:

- Active participation
- Demonstration
- Learning-by-doing



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Teach to all three learning styles...



Use a different method of teaching if it's not getting through!



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A Day in the Life



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CRITICAL HOUR

Assessing Your Crew

- Physically Ready
- PPE
- Ongoing



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CRITICAL HOUR

Exciting

- Be Positive
- Be Engaging
- Be Sincere



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CRITICAL HOUR

Ice Breaker

- Be thoughtful
- Quickly administered
- Examples



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CRITICAL HOUR

Safety

- Discuss worksite hazards
- Safety Net
- Confirm First Aid Supplies



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CRITICAL HOUR

Discuss Goals and Objectives

- How much accomplished
- Process
- Check for skill



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CRITICAL HOUR

Listen

- Silence
- For what
- Ongoing



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Mobilizing

Hiking to the work

- Who leads the group
- Setting the pace
- Spacing on the hike in



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Trail Crew Leadership Working

Worksite

- Deploy Workforce
- Monitor
- Coaching/Teaching



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Trail Crew Leadership Downtime

Breaks and Lunch

- As a group
- Site Distance
- Listen



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End of Day

Debrief

- What worked well?
- What could be improved?
- Celebrate/Thanks!



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A Day in the Life Q & A

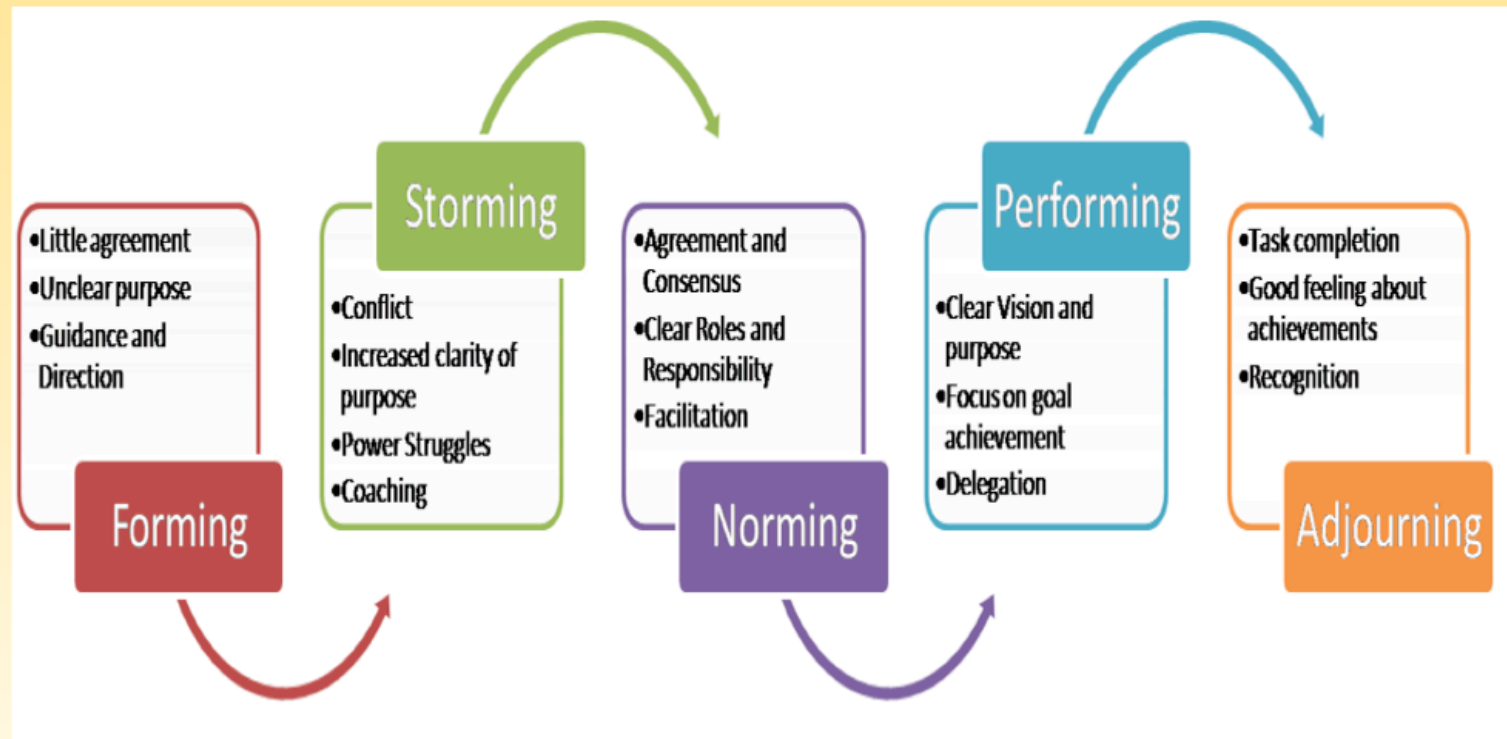


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Group Dynamics

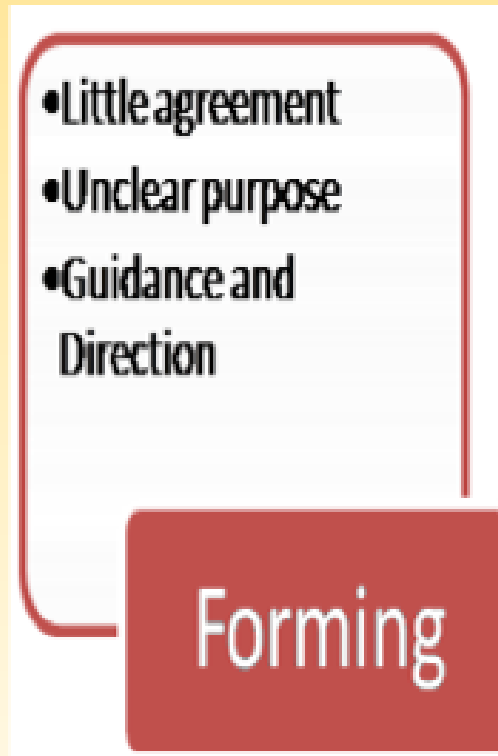


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Group Dynamics



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Group Dynamics



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Group Dynamics

- Task completion
- Good feeling about achievements
- Recognition

Adjourning

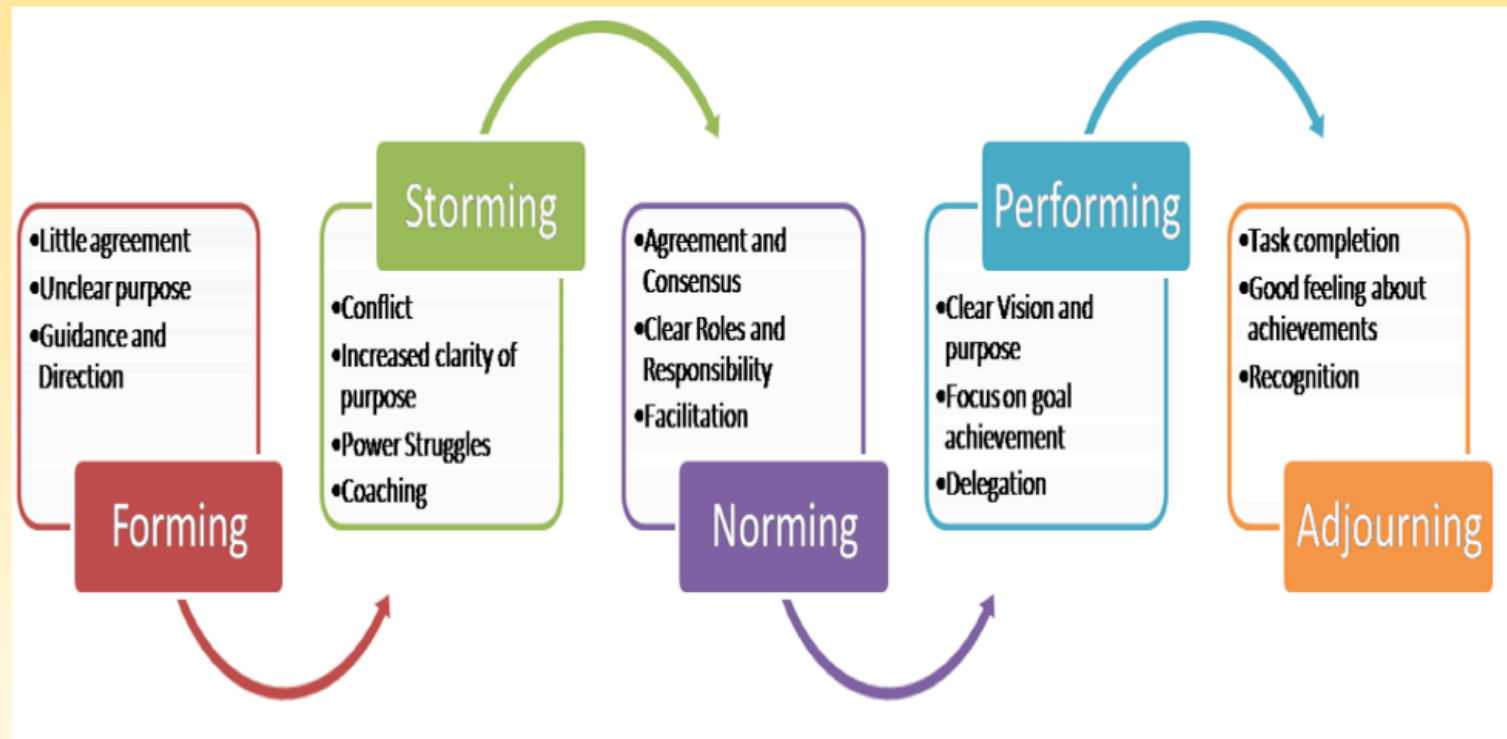


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Group Dynamics



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Worksite Safety

- Managing Tools
- Changing Weather
- Physical Exertion
- Spacing
- Flora and Fauna



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Tool Cuss

- C carrying
- U using
- S storing
- S safety



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Project Preparation

- Questions to agency representative prior to site visit
- Scope and size of project
- Questions to ask agency representative during site visit
- Advance Site Visit



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What's In Your Bag

- Extra Gloves
- First Aid Kit
- Extra Water
- Roll of Flagging
- Wire Pin Flags
- Technical Drawings
- Construction Notes
- Pen and Paper
- Tape Measure
- Permanent Marker
- Candy/Snacks
- Name Tags/Labels
- Lunch



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Q & A



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