

Credentialing and Enrollment Terminology 101

Provider onboarding	Also known as clinician onboarding or physician onboarding process is the process of integrating new clinicians into an organization, ensuring they meet all requirements.
Primary source verifications	Directly verifying a provider's qualifications from the original source to ensure authenticity.
Credentialing	The process of verifying, with a primary source, that the provider has the qualifications they claim to have, that they are who they say they are and that they have the right "credentials" (e.g. education, state licenses, training, etc) to perform a certain healthcare service. This is often referred to as "direct credentialing."
Delegated agreement	A provider group may have this agreement with payers that gives them the authority to conduct their own credentialing.
Delegated credentialing	If a delegated agreement is in place, a provider group outsources credentialing to vendors who perform delegated credentialing on their behalf. The organization may also do this in-house if they are NCQA accredited (and it's completed under those guidelines.)
Re-credentialing	The periodic process of updating and verifying a healthcare provider's credentials to maintain compliance and ensure ongoing quality care. This involves reviewing licenses, certifications, and professional history to meet regulatory and payer requirements.
Payer enrollment	The process of registering a healthcare provider with insurance companies, enabling them to bill and receive payment for services rendered.
Provider enrollment	The process of registering a provider with insurance companies to bill for services.
Group enrollment	Registering a group of providers with payers, simplifying the enrollment process.
Ongoing monitoring	Regularly checking providers' credentials to ensure continuous compliance with standards.

About Medallion

Medallion is the leading provider network management platform that unites provider operations and empowers end-to-end automation workflows for credentialing, enrollment, and monitoring. We free healthcare teams to focus on what matters by enabling healthcare organizations to quickly and accurately manage and grow their provider networks with our AI-powered automation technology. By automating burdensome administration workflows, we enable operations teams to better manage their provider networks, deliver superior care, speed up revenue paths, and elevate provider satisfaction levels.

Recognized as No. 3 on Inc. Magazine's 2024 Fastest-Growing Private Companies in the Pacific Region and a Glassdoor Best Places to Work in 2024, Medallion is paving the future of provider network management. To learn more, visit [Medallion.co](https://www.Medallion.co), or join the conversation on [LinkedIn](#).

