

A caregiver in a dark blue uniform with yellow accents is assisting an elderly person in a wheelchair. They are outdoors, standing in front of a large green bush. The caregiver is pointing towards the foliage. The wheelchair has a '250ability' label on the backrest.

2023

# CSR REPORT QUARTER TWO



MILLENNIUM  
CARE

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2023

## 2ND QUARTER REPORT

A huge focus for Millennium Care in 2023 is its CSR.

Throughout the year Millennium will be trying to have an impact locally, whether that is through supportive donations, staff initiatives, developing in-house policies which affect the wider community or providing additional opportunities to local organisations and their beneficiaries.

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FUNDRAISED FOR TWO  
CHARITIES

# APRIL

In April, Lavender Hills Care Home pledged to walk 5km a month with residents to raise awareness for charities of their choice as part of a walk-a-thon campaign. The team opted to back Parkinson's UK as their preferred charitable organisation.

Parkinson's disease is a brain disorder that causes uncontrollable movements, such as shaking, stiffness, and difficulty with balance and coordination.



## Kala Morton, Home Manager at Lavender Hills

“I recognise that residents love the outdoors and as a team, we encourage staff to join residents’ activities and come up with new, innovative ideas to support the well-being of everyone in the home.

“We chose Parkinson’s UK because it’s Parkinson’s month and we want our residents with the disease to feel supported and valued in everything that we do.”

This year Millennium will be hosting the One in a Millennium Awards. The internal awards event will ensure staff throughout the company are recognised for their great work.

Nominations for the awards opened in April with all employees eligible to put their colleagues forward.

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The group is delighted to have supported a netball team in the Hyndburn Netball League.

Sporting a new name (Millennium Care of course!) the sponsorship has secured their new kits and will contribute to their fees which ensures playing remains financially accessible!



### Stacey Astin, Player for Millennium Care

“We love our new kit and are loving playing as Millennium Care.

We are doing well in the league and the contribution from Millennium makes continuing to play more affordable for our team, without sponsorship for kit and contribution to playing fees would make playing difficult for some players to continue financially.”

# STARTED BCORP ACCREDITATION

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## MAY

Staff at Millennium Care, have challenged themselves to tackle the three peaks, raising funds for Alzheimer's Society.

The team took on Snowdon in Wales on the 9th of May, Scafell Pike in England on the 6th of June, and will face Ben Nevis in Scotland on the 20th of July.



Millennium want to focus on making a positive impact by securing charitable funding, collaborating with like-minded companies, and gifting sustainable donations.

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Millennium has become a Gold Patron at Wigan Youth Zone, the partnership will involve a yearly financial contribution while providing opportunities for young people such as career opportunities, and residents in Millennium's care.

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A big focus in 2023 is looking at how Millennium can better support its communities. Working closer to home is important, not only does it reduce our carbon footprint but it helps us champion local businesses. Having reviewed our suppliers it found:

**99% OF SUPPLIERS UK BASED**  
**74% ARE NORTH WEST BASED**



TEAM TACKLED



## SCAFELL PIKE

With Langtree Care Home and the Standish Care Village on the horizon, the team wanted to connect with the local community and give people an experience they wouldn't forget.

Staff gave people an insight into living with dementia and answer any questions that came from that. Inviting Training2Care to Standish on Saturday 27th May, they brought their Virtual Dementia Tour—a bus which provides a scientifically proven dementia experience for those who take part.

The public fed back after taking part, many focusing on an increased amount of empathy and awareness for their loved ones and what they are going through or have already been through. It was great to see so many benefit.



Lakeside Care Home and Millennium Care part-funded a special wheelchair for one of the home's residents, David. This has allowed him to better access the home's amenities, is creating meaningful engagement and means he's no longer bedridden.



## JUNE

Windsor House, and Millennium Care, were grateful to see members of the community come together for a special day which helped provide a speedy revamp for the home's garden.

A team from Sky and three young refugees were joined by a support worker who wanted to lend a helping hand.

They got stuck in helping the home with fencing, painting, planting, and repairing while they were repaid with cold drinks and a lovely BBQ cooked by Windsor's Chef, Lorraine.



The idea behind the day was to not only utilise the large garden for residents but to provide them with extra opportunities to network and build relationships.

Intergenerational connections also provide improved mental stimulation and an increased sense of purpose and belonging for residents.

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RAISED OVER £3,200 FOR  
ALZHEIMER'S SOCIETY

Students from St John Fisher High School from years 10 and 11 have created a sensory garden for Norley Hall's dementia garden.

Carole Giddings, Learning Resource Centre Manager at St John Fisher High School, contacted the home to see if there was an opportunity for students to take part in a gardening project. Carole's father-in-law is also a resident at the home. The home, which has strong links in the local community, welcomed the chance for students to get involved.



### Julia Entwistle, Activity Coordinator at Norley Hall

“The whole project’s purpose was to give a meaningful activity for both students and residents and to create an amazing garden retreat where the senses can be stimulated.

“Our garden was transformed into a sensory garden with colourful visuals and scented herbs, based on the plants and herbs chosen by the residents.

“We’re trying to grow community links to help bring fresh ideas to the care home and give the residents the chance to be involved in something new and exciting.”

## SUPPORTED FOUR GROUPS OF YOUNG PEOPLE

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As part of the 'Not the Last Resort' program, three university students completed a five-week placement at Lakeside Care Home.

The program involves supporting university students from a range of professional health and social care programmes to gain experience working in the care home sector seeking to develop and challenge students' perceptions of social care and promote best interprofessional practice.



The project aims to evaluate how an interprofessional student training environment can cater to the requirements of care home residents and staff, while also providing opportunities for leadership, clinical decision-making, management, and career growth for students in an interprofessional environment.

Saba and Sree, master's students in Dietetics from Manchester Met University, were accompanied by Carl, a University of Salford second-year Mental Health student.

As part of the project last year, Lakeside Care Home continue to support this study, others and individuals that seek educational opportunities in a professional environment which, of course, benefits residents and current staff.



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