



*Care that goes
above and beyond*



WINDSOR HOUSE

Wigan



MILLENNIUM CARE

Millennium Care has decades of experience in providing care services across four key areas: Respite, Residential, Nursing and Specialist Dementia Care.

Every individual living within the Millennium Care family has a care plan tailormade to their individual needs and more importantly, their wishes.

We believe in the importance of offering person-centred care, which is why these needs and wishes are always prioritised.

Everyone in our care is encouraged to remain as independent as possible and flourish through our focus on social interaction and wellbeing.

We want our family to maintain a high quality of life through choice and empowerment.

CALL US **01257 421 325**

VISIT **www.millennium-care.co.uk/care-homes/windsor-house**

EMAIL US **windsorhouse@millennium-care.co.uk**





A warm welcome to Windsor House

I've worked in care since I was 18 and fell in love with the work. I've always aspired to be in Management to inspire others to love the job the same way I do.

I'm a cheerful manager who loves nothing better than to sit and chat with our residents here at Windsor House. I want every one of them to feel they are part of our family.

Fun fact, my first language is Welsh! I'm a mother of three and thrive off the chaos and challenge. Since joining Millennium Care in 2018, I've never looked back!

We are committed to helping individuals continue with hobbies, stay connected to the community, and experience stimulating pastimes.

Our experienced and well established team ensures a familiar and friendly face is always there to help and support residents and their families 24 hours a day.

For me, there's no place quite like it!



WINDSOR HOUSE
Wigan

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HOME MANAGER



WINDSOR HOUSE

CARE THAT GOES *above and beyond*

Located in the leafy suburbs of Standish, Windsor House provides a true 'home away from home' for our thriving community of residents. The charming, 13-bedroomed home is full of character and situated within easy access and proximity to local amenities.

Modern, yet warm and friendly, Windsor House provides a tranquil environment where you can enjoy a high quality of life with the reassurance that the best care and facilities are available to you.

From the moment you walk through our doors, you become a part of our family.

Windsor House offers ample recreational space, superb amenities, and comfortable furnishings throughout.

Our residents are encouraged to enjoy life at their own pace, while those seeking only short term residence can unwind and recuperate in picturesque, tranquil settings.



Windsor House has been customised to support our residents' every needs. Our system of lifts, luxurious bathrooms, and wheelchair accessible grounds and rooms mean the building is set up to be whatever you need it to be.

Our medical facilities also are second to none, ensuring that your care experience will be as safe and as comfortable as you could wish.



CHOICE

it's what makes it your home



Independence is greatly encouraged here at Windsor House and a big part of that is your choice to pursue any hobby or activity you'd like. You can get crafty in one of our art sessions or show off your gardening skills within our outdoor spaces – the choice is yours.

At Windsor House, we believe that variety is the spice of life which is why we organise so many activities from the physical to the sensory, to days out and parties.

We ensure the same level of choice for our residents at mealtimes, offering an array of dishes served as part of a restaurant dining experience. Whether it's a traditional Sunday roast, a Catch of the Day special or a selection of indulgent desserts, every dish is a delight.

Our beautiful garden provides ample space for you to continue to enjoy your favourite hobbies, whatever they might be.

IN YOUR *words*



"I made the decision with the help of my family, to move into Windsor House and it is perfect for me.

I lost my wife very recently and was afraid that I would be lonely and that had a lot to do with my decision. It was a big decision but not one that I have regretted.

The ladies who look after me are great, they are there to talk to, they help me and they are kind. If I could marry each one of them, I tell you, I would, because they have made a sad man smile again.

I still go out and meet my friends, carry on with my hobbies and they support me to do that. This was very important to me."

Jackie Edwards

RESIDENT AT WINDSOR HOUSE



WINDSOR HOUSE

YOUR WELLBEING

is our priority

We encourage our residents to live life the way they would outside of a care home – whether that's socialising in our exquisite lounge, taking part in a range of physical activities or simply taking a stroll through our scenic garden.

As a member of the Windsor House family, there's always something to keep guests happy – whether on their own, in a group or in a one-to-one session with a carer.



FABULOUS AMENITIES

Comfort, safety, and a healthy dose of luxury are all prerequisites at Windsor House.

Our shared spaces include a beautiful, landscaped outdoor garden, and a spacious, elegant lounge and dining area. The home has weekly mobile hairdresser visits too, for residents in their rooms.

For private spaces, each resident gets their own, personalised bedroom with hand basin, lifts for access, wheelchair access, and easy-to-reach nurse call systems.

It's important to us that all residents have their own space to relax and unwind at the end of the day, which is why we encourage residents to bring their own treasured possessions along and make their bedroom their own.



ORGANISED ACTIVITIES

As much as we encourage freedom of choice and independence at Windsor House, we also know that it's nice to have the option of taking part in something someone else has organised!

Throughout each month, residents are invited to enjoy movie nights, take part in supported physical activities and sensory enrichment, attend parties, go on days out, and participate in various fundraising events.



HARRISON LODGE

During the height of the Covid-19 pandemic, Windsor House built a new Covid-secure visitation lodge.

Harrison Lodge is fitted with key safety measures, keeping you and your loved one safe in the event of future outbreaks and without the need to wear PPE, for a more comfortable, relaxed visit.

The lodge boasts separate entrances for residents and visitors, a fully-sealed antireflective Perspex screen divider, air conditioning and heating systems to ensure optimum temperatures, an integrated amplification and hearing loop communication system, and an automatic sanitisation system to prevent risk of contamination.



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