



NORLEY HALL

Wigan



WELCOME TO NORLEY HALL

A B CORP ACCREDITED CARE HOME SPECIALISING IN DEMENTIA CARE



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MILLENNIUM CARE

Millennium Care is a family-run, B Corp-accredited care home provider with five homes in the North West and over three decades of sector experience.

With a non-pharmacological approach to care, Millennium combine a range of proven methods to deliver the very best care. From expert staff in unique roles to a strong emphasis on nature, nutrition-led dining, and intergenerational care, residents are given every opportunity to thrive. The award-winning provider prides itself on innovation and outstanding person-centred care that allows residents to age with vibrancy.

Recognition for this commitment is clear. In 2024, Norley's sister home Worthington Lake was named one of the Top 20 care homes in the UK by carehome.co.uk. The following year, in 2025, another home, Lakeside, was listed among Lottie's Top 100 care homes, and Millennium Care itself was recognised as one of Lottie's Top 10 Small Care Home Providers.





NORLEY HALL CARE HOME

Norley Hall Care Home offers specialist dementia and residential care. The home sits within a warm community, staff and residents are local which makes everything mean more. A coffee shop and large garden make communal gatherings a must.



Lorem ipsum

TYPES OF CARE —

RESPITE

Respite care is a great short term option for both the resident and their primary carer. Creating peace of mind when plans change.

01

02

RESIDENTIAL

Residential care provides accommodation and personal care services for individuals who need assistance with daily living activities.

DEMENTIA

Dementia care provides specialised support for those living with dementia, helping to maintain a quality of life and managing symptoms.

03



HOME FROM HOME

Norley Hall Care Home brings life to its residents and the community it is a part of. The home consists of two floors boasting recently renovated communal areas, bathrooms, and its own pub.

Its on-site coffee shop, The Avenue, acts as the home's centre. Residents, families and staff come and go for a quick brew while the space is also used for community events that light up the faces of the home's residents.

Norley's front terrace looks out over Norley Hall Avenue, a bustling street where everyone knows everyone! While the sun trapped back garden, opens onto a large field full of dog walkers, children playing and competitive sports.

The home is more of a community than a care home, with residents far from socially isolated and at ease with the world.





OUR COMMUNITY

Although Norley Hall Care Home stands alone in comparison to some of its sister homes, it's part of a vibrant community and takes pride in contributing.

The home's coffee shop, The Avenue, regularly hosts external events and community groups, creating valuable social interaction for Norley's residents and helping them stay connected to the wider community.

Norley is very much part of the Millennium Care Group, well connected to the recently completed Standish Care Village. The Village provides homes with the chance to intergrate and residents with the opportunity to form bonds with one another.

Rest assured, if your loved one's condition changes, they will have the chance to move seamlessly to the home that delivers the same level of care with the same values and ethos. Something that should not be taken for granted.



WHAT MAKES US DIFFERENT?

FOOD

Our food offering is as homely as it is wholesome. Through a deep understanding of ingredients and their alignment with gut and cognitive health, our vision is to create a daily dining experience that tastes as good as it makes you feel.

This journey starts with our skilled Kitchen Team carefully selecting all of our food ensuring it is fresh and sourced locally, then through seasonally designed menus, a relaxed and noninstitutional approach to dining and ample opportunities for those who live and visit us to snack, graze and enjoy the pleasure and delight of food as a social activity.

COMMUNITY LINKS

There's never a dull day at Norley, with the home's connections residents can look forward to various activities, trips near and far, and visits from organisations, charities or individuals who positively impact their lives.

The home prioritises meaningful engagement with the right people enabling residents to thrive and age with vibrancy in both sociable and enjoyable settings.

SPECIALISED DEMENTIA CARE

Norley Hall is split into two floors, with the latter specialising in higher levels of dementia care.

This can provide residents and their loved ones with peace of mind, knowing that if their condition changes, they will always have a home at Norley Hall.

Keeping relationships and connections has countless benefits for residents, and remaining in the same familiar setting, with the same ethos and values is something that cannot be understated.



THERAPIES

01

ARTS

The arts play a huge role in our care, staff encourage residents to be creative through various activities while the in-house Music Ambassador, specially trained by the Manchester Camerata, offers a unique approach of therapy.



02

WELLNESS

The home's Activities Team gets to know the residents, creating tailored sessions and activities to encourage movement, socialising, positivity, and enjoyment.





03

FITNESS & MOVEMENT

All at Norley are supported by regular movement. A perfect combination of physiotherapy and fitness, joining the mind and body in unison.

The Group's Occupational Therapist plays a vital role in supporting residents' independence, safety and quality of life. Improving mobility makes a huge impact on those with dementia and nursing needs.



04

NATURE

Studies have shown that access to green spaces and natural views helps people live longer, healthier, and happier lives. The home has two large garden areas, sun trap spaces fitted with planters where colourful flowers and home grown produce thrive.



NEXT STEPS

BECOME A NORLEY HALL RESIDENT

Is Norley Hall right for your loved one? Feel free to contact us or visit the home at your leisure, where we can answer any questions you may have.

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Thank you!



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Millennium Care UK Group

Certified



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