# Vision & Values

## Vision

To provide care that goes above and beyond in a community that is a great place to live and work.
To ensure all our residents live their lives to the fullest, loved ones have the peace of mind they deserve and that we positively impact the world around us.

## Values

### Big Heart

We demonstrate respect and a caring nature is at the core of everything we do and every interaction we have; be it through our words, actions and choices.

### Community

We are an active member of the communities we operate in, working with them through outreach, intergenerational programmes, partnerships and a strong involvement in local initiatives. Contributing to the well-being of the communities we serve.

### Innovation

We go that extra mile in embracing a culture of curiosity, continuous learning and exploring constant new ways of enhancing the quality of lives for those we care for and the skills of those we work with. Taking pride in personal development and the impact that this has in promoting the empowerment of those in our care and our teams.

### Strengths

We recognise that to age well with vibrancy, those in our care are to be seen for their strengths. We promote their interests, abilities, sharing their knowledge and desires through empowerment and taking positive risks. Living in a care setting is a new chapter and opportunity to embrace new friendships, communities and enhance existing ties of kinship.

### Accountability

We take the opportunity to improve daily. When things go well and when there is room for improvement, we embrace opportunities to learn and do better with a humbling sense of accountability. Our strive is for an open culture underpinned by integrity and respect in everything we do including people and our planet.

**Together, we are building a community where everyone can thrive and live well. By embracing our vision and values, we aim to not only meet the needs of our residents and team members but also to support those we interact with daily to thrive.**