



*Care that goes  
above and beyond*



**NORLEY HALL**

*Wigan*





# MILLENNIUM CARE

Millennium Care has decades of experience in providing care services across four key areas; Respite, Residential, Nursing and Specialist Dementia Care.

Every individual living within the Millennium Care family has a care plan tailor-made to their individual needs and more importantly, their wishes.

We believe in the importance of offering person-centred care, which is why these needs and wishes are always prioritised.

Everyone in our care is encouraged to remain as independent as possible and flourish through our focus on social interaction and wellbeing.

We want our family to maintain a high quality of life through choice and empowerment.

CALL US **01942 224 334** VISIT **[millennium-care.co.uk/norley-hall](https://millennium-care.co.uk/norley-hall)**

EMAIL US **[kathryn@millennium-care.co.uk](mailto:kathryn@millennium-care.co.uk)**





*a warm welcome  
to Norley Hall*

I have worked in the Care sector for over 20 years. I am a Registered Manager and have worked across all care provisions, including Learning Disability, Mental Health, Dementia Care and Older People's Care.

I also have a background in Quality and Compliance. I have had family members in care recently and firmly believe that if Norley Hall would not be good enough for one of my relatives, then it wouldn't be good enough for anyone's.

The staff at Norley are a great team and have a strong care ethic which runs through the home.



**NORLEY HALL**  
*Wigan*

*Kathryn*  
HOME MANAGER



NORLEY HALL

# CARE THAT GOES *above and beyond*

Norley Hall provides a serene and peaceful environment within a short drive of the M6 and central Wigan. Our beautiful home has been purpose-built for the highest standards of care.

We offer the perfect solution for people who don't need full nursing, but want the reassurance of around-the-clock care and support.

With the right surroundings and a tailored daily routine, Norley Hall can also assure people with dementia that they can get the quality of life they deserve.





# CHOICE

*it's what makes it your home*



Independence is greatly encouraged here at Norley Hall and a big part of that is your choice to pursue any hobby or activity you'd like.

At Norley Hall, we believe that variety is the spice of life, which is why we organise so many activities, from the physical to the sensory, to days out and parties.

We ensure the same level of choice for our residents at mealtimes, offering an array of dishes served as part of a restaurant dining experience and we have a new kitchen manager who oversees catering on two floors. Whether it's a traditional Sunday roast, a Catch of the Day special or a selection of indulgent desserts, every dish is a delight.

Our beautiful gardens provide ample space for you to continue to enjoy your favourite hobbies whatever they might be.



## IN YOUR *words*

"I came to Norley Hall Care home after my son found me on the floor at home, this was 8 years ago and I have been here since then.

The girls here and the staff are wonderful. We all have nice rooms and all of the residents are well looked after. Nothing is too much trouble for the staff, they are lovely."

*Pat*

RESIDENT



NORLEY HALL

# YOUR WELLBEING *is our priority*

We encourage our residents to live life the way they would outside of a care home – that may be socialising in one of our exquisite lounges or tranquil conservatory, taking part in a range of physical activities or simply taking a stroll through our scenic environment.

As a member of the Norley Hall family, there's always something to keep guests happy – whether on their own, in a group or in a one-to-one session with a carer.



## FABULOUS AMENITIES

Comfort, safety, and a healthy dose of luxury are all prerequisites at Norley Hall. Our shared spaces include a beautiful, landscaped outdoor garden, a stylish conservatory, two spacious and elegant lounges, and an in-house salon.

For private spaces, each resident gets their own, personalised bedroom with en-suite facilities, lifts for access, wheelchair access, and easy-to-reach nurse call systems.



We are extremely proud of our two dementia gardens. These communal gardens have raised beds, sensory water features and potting shed, for residents to enjoy and tend to their own plants if they desire.





## RIVINGTON VIEW LODGE

During the height of the Covid-19 pandemic, Norley Hall built a new Covid-secure visitation lodge, lovingly named by residents as Rivington View - inspired by the wonderful views of Rivington Pike from our home.

Rivington View is fitted with key safety measures, keeping you and your loved one safe in the event of future outbreaks and without the need to wear PPE, for a more comfortable, relaxed visit. The lodge boasts separate entrances for residents and visitors, a fully-sealed anti-reflective Perspex screen divider, air conditioning and heating systems to ensure optimum temperatures, an integrated amplification and hearing loop communication system, and an automatic sanitisation system to prevent risk of contamination.



## ORGANISED ACTIVITIES

As much as we encourage freedom of choice and independence at Norley Hall, we also know that it's nice to have the option of taking part in something someone else has organised!

Throughout each month, residents are invited to enjoy movie nights, take part in supported physical activities and sensory enrichment, attend parties, go on days out, and participate in various fundraising events.





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*Wigan*

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