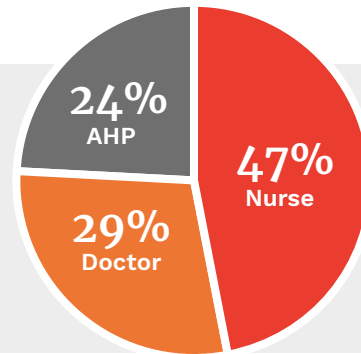


MS Academy surveyed neurological healthcare professionals in the UK about how their MS service has been impacted by the COVID-19 pandemic. Out of 59 respondents, 51 are based in England, 7 in Scotland and one person is based in Wales.



Profession of respondents

- 47% Nurse
- 29% Doctor
- 24% Allied health professional

PERCEPTIONS: how respondents feel COVID-19 has impacted their service



44%
had staff off sick



47%
had staff redeployed from their service



69%
had to cancel clinics



68%
had to delay treatments



22%
experienced poor communication



31%
received contradictory advice



22%
experienced lack of IT support

ACTIONS: how respondents have begun to address some of the challenges



Telemedicine clinics 85%



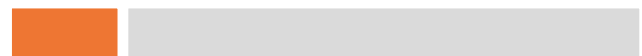
Telemedicine hotline 20%



Web-based information portal 14%



Postponed new patient referrals 22%



A cold unit / off-site infusion service 17%



Reduced blood and urine monitoring 53%



Stopped in-person relapse assessments 32%



Suspended MRI monitoring 27%